



INLAND REGIONAL CENTER

...valuing independence, inclusion and empowerment

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Community Services Technical Update

Changes to the use of Travel Agencies for client vacations, beginning January 1, 2017.

1. Only travel agencies that have been approved by the Attorney General's (AG) Office may be used to provide travel opportunities and vacations paid out of the client's funds. This is for the protection and safety of our client's best interest. Clients who already have a trip or vacation planned and paid for can go on those vacations, until the end of the 2016 calendar year. Currently only New Directions for People with Disabilities, Inc. #2113686 and Funtastic Adventures #2128136 are registered by AG's office. Their registration number appears on all correspondence and flyers.
2. For clients residing in residential facilities: All installment or lump sum disbursements for vacations provided by a travel agency must be made by a money management disbursement request (ICRC 106). Facilities can no longer take the funds from the consumer's balance at the facility and use them to pay a travel agency. The vendor can submit money from the facility balance to the Inland Regional Center Revenue Unit. The Service Coordinators will need to check the alpha split on the Revenue webpage and work with the specific Revenue Clerk, on the process to return the client's funds from the facility.

This only applies to situations where the care provider uses an outside company, who then chaperones the client on the vacation. If the care provider is providing the trip, like a day at Disneyland or weekend in Las Vegas, then the facility funds can be used.

Vince Toms
Community Services Director