

2012

INLAND EMPIRE

Update June 1

Inland Empire Directory *of* FAMILY RESOURCE CENTERS



*Resource Directory is provided by the
Inland Empire Family Resource Center Coalition (ieFRCC)*

Creating Change in the Inland Empire

2012

The *Directory of Family Resource Centers in the Inland Empire* is a compilation of known Family Resource Centers operating in the Inland Empire. The purpose is to improve the delivery of client services in San Bernardino County and Riverside County.

The following Family Resource Centers are provided as a resource and not a referral. It is a collaborative process and every effort is made to represent each Family Resource Center with their most current services and contact information. However funding, staff transitions, and changes in client services in the Inland Empire can make it challenging for the Directory to be current at time of printing and online updates. Family Resource Centers that do not contain complete contact information & description of services have not been confirmed prior to printing of this Directory.

Updates to the Directory are quarterly during the following months: January, April, July, and October. To download the most recent copy visit

www.ieFRC.org

Your help in keeping the Directory most current is appreciated and can help service providers that are using the Directory link clients more effectively and efficiently. To edit or add information please email

admin@ieFRC.org



Inland Empire
Family Resource Center Coalition

Family Resource Centers that are presented in the directory in **bold** and underlined are current members of the Inland Empire Family Resource Center Coalition (ieFRCC); creator and administer of the Directory. Members are also recognized by the ieFRCC logo next to their contact information. For a full list of current ieFRCC members please go to Appendix C of this Directory.

SPECIAL THANKS

The printing of the Directory was funded by the generosity of Strategies through the Capacity Building grant for Family Strengthening Networks. *The Capacity Building for Family Strengthening Networks mini-grant has been awarded through Strategies which is funded through the State of California, Department of Social Services, Office of Child Abuse Prevention.*



Strategies Training & Technical Assistance Center

50 South Anaheim Boulevard, Suite 241 | Anaheim, California 92805

Phone: (714) 517-1900 Ext. 234

Fax: (714) 517-1911

Contact: Leda Albright Email Address: ledaalbright@all4kids.org

Website: www.familyresourcecenters.net



Goal: To provide the staff of family resource centers and family strengthening organizations with quality professional development.

Direct Services Provided: Training, Coaching, facilitation, curriculum development, and the practical application of research and best practices to programs, organizations, and networks that strengthen families and communities.

Strategies provides technical assistance to the Inland Empire Family Resource Center Coalition

The creator and ongoing administer of the Directory is through the work of the Inland Empire Family Resource Center Coalition.



INLAND EMPIRE FAMILY RESOURCE CENTER COALITION

Inland Empire, California

Email Address: admin@ieFRC.org

Website: www.ieFRC.org

To read more about ieFRCC please visit Appendix B of this Directory.

Inland Empire
Family Resource Center Coalition

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SAN BERNARDINO COUNTY

Eastern Valley

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High & Mid Desert *Areas include* Hesperia, Apple Valley, Victorville, Phelan, Adelanto, Lucerne Valley, Oak Hills, Lucerne Valley, Twenty-nine Palms, Yucca Valley and Barstow

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RIVERSIDE COUNTY

Desert Hot Springs – Family Resource Center

14-201 Palm Drive, Suite 108 | Desert Hot Springs, California 92240



Phone: (760) 288-3313 Fax: (760) 288-2854

Contact: Elsa Garcia

Email: elgarcia@riverside.dpss.org

Website: <http://dpss.co.riverside.ca.us/FamilyResource.aspx>

Goal:

The Program focuses on 7 core service types: Parenting skills, self-sufficiency, community action, child abuse prevention services, information and referral services, education, literacy and life skills. The goal is to develop healthy families who live in healthy communities and to strengthen and support families with children, moving towards self-sufficiency.

Direct Services Provided:

Counseling, utilities & rental assistance, parenting & anger management classes, job information, resume building, and food bank.

Agency:

Riverside County - Department of Public Social Services Family Resource Centers

FAMILY RESOURCE CENTER AT BREEZEWOOD PARK APARTMENTS

Riverside, CA



Phone: Fax:

Contact:

Email: info@project-access.org

Website: project-access.org/locations/breezewood-park-apartments-family-resource-center/

Agency:

Project Access

Mecca – Family Resource Center

91-275 66th Avenue, Suite 100 | Mecca, California 92254

Phone: (760) 863-7860 Fax: (760) 863-7802

Contact: Maria Machuca

Email: Mamachuca@riverside.dpss.org

Website: <http://dpss.co.riverside.ca.us/FamilyResource.aspx>



Goal:

The Program focuses on 7 core service types: Parenting skills, self-sufficiency, community action, child abuse prevention services, information and referral services, education, literacy and life skills. The goal is to develop healthy families who live in healthy communities and to strengthen and support families with children, moving towards self-sufficiency.

Direct Services Provided:

Planned Parenthood services, ESL courses, AIDS testing and information, job information, resume building, and utility services.

Agency:

Riverside County - Department of Public Social Services Family Resource Centers



PERRIS VALLEY FAMILY RESOURCE CENTER

371 Wilkerson Avenue, Suite L | Perris, California 92570

Phone: **(951) 443-1158** Fax: **(951) 940-1964**

Contact: **Sheryl Schoof**

Email: **Shschoof@riverside.dpss.org**

Website: **<http://dpss.co.riverside.ca.us/FamilyResource.aspx>**

Goal:

The Program focuses on 7 core service types: Parenting skills, self-sufficiency, community action, child abuse prevention services, information and referral services, education, literacy and life skills. The goal is to develop healthy families who live in healthy communities and to strengthen and support families with children, moving towards self-sufficiency.

Direct Services Provided:

Anger management & parenting classes, adult education services, ESL courses, and utilities assistance.

Agency:

Riverside County - Department of Public Social Services Family Resource Centers



RUBIDOUX FAMILY RESOURCE CENTER

5473 Mission Boulevard | Rubidoux, California 92509

Phone: **(951) 328-1575** Fax: **(951) 683-2613**

Contact: **Giovanna Sedgwick**

Email: **Gisedgwi@riverside.dpss.org**

Website: **<http://dpss.co.riverside.ca.us/FamilyResource.aspx>**

Goal:

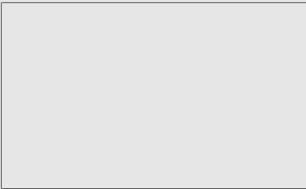
The Program focuses on 7 core service types: Parenting skills, self-sufficiency, community action, child abuse prevention services, information and referral services, education, literacy and life skills. The goal is to develop healthy families who live in healthy communities and to strengthen and support families with children, moving towards self-sufficiency.

Direct Services Provided:

Counseling, rental and utilities assistance, ESL, crafts and parenting classes.

Agency:

Riverside County - Department of Public Social Services Family Resource Centers



SOLANDER / ARLANZA YOUTH AND FAMILY RESOURCE CENTER

3936 Chestnut Street | Rubidoux, California 92501

Phone: **(951) 826-2000** Fax:

Contact:

Email:

Website: **http://www.riversideca.gov/park_rec/center-bryant.asp**

SAN BERNARDINO COUNTY

EAST VALLEY

Redlands, Highland, Yucaipa, Mentone



FRANKLIN FAMILY RESOURCE CENTER

850 East Colton Avenue | Redlands, California 93274

Phone: (909) 748-6770 Fax: (909) 307-5539

Contact: Marco Leal, Family Resource Specialist

Email: admin@buildingageneration.org

Website: www.BuildingAGeneration.org/FamilyResourceCenter.php



Goal:

Promote success in the child and their family by providing personalized education, support and connections to community resources

Direct Services Provided:

Information & Linkage, Case Management, Counseling, Parent Education & Socialization Opportunities, My Parent and Me activities, Financial Assistance, and Carseat Safety

Target Population:

Families with children 0–12 years of age and living within Redlands Unified School District Boundaries

Major Partners:

First Five San Bernardino, Redlands Unified School District, County of San Bernardino Department of Behavioral Health, Inland Empire United Way

Agency:

Building A Generation (909) 793 - 8822



LUGONIA FAMILY RESOURCE CENTER

202 East Pennsylvania Avenue | Redlands, California 93274

Phone: (909) 307-2424 Fax:

Contact: Sara Costilla, Family Resource Specialist

Email: admin@buildingageneration.org

Website: www.BuildingAGeneration.org/FamilyResourceCenter.php



Goal:

Promote success in the child and their family by providing personalized education, support and connections to community resources

Direct Services Provided:

Information & Linkage, Case Management, Counseling, Parent Education & Socialization Opportunities, My Parent and Me activities, Financial Assistance, and Carseat Safety

Target Population:

Families with children 0–12 years of age and living within Redlands Unified School District Boundaries

Major Partners:

First Five San Bernardino, Redlands Unified School District, County of San Bernardino Department of Behavioral Health, Inland Empire United Way

Agency:

Building A Generation (909) 793 - 8822



MENTONE FAMILY RESOURCE CENTER
1320 Crafton Avenue | Mentone, California 92359
Phone: (909) 794-7753 Fax:
Contact: **Veronica Gonzalez, Family Resource Specialist**
Email: admin@buildingageneration.org
Website: www.BuildingAGeneration.org/FamilyResourceCenter.php



Goal:

Promote success in the child and their family by providing personalized education, support and connections to community resources

Direct Services Provided:

Information & Linkage, Case Management, Counseling, Parent Education & Socialization Opportunities, My Parent and Me activities, Financial Assistance, and Carseat Safety

Target Population:

Families with children 0 – 12 years of age and living within Redlands Unified School District Boundaries

Major Partners:

First Five San Bernardino, Redlands Unified School District, County of San Bernardino Department of Behavioral Health, Inland Empire United Way

Agency:

Building A Generation (909) 793 - 8822

CENTRAL

San Bernardino, Rialto, Fontana, Bloomington and surrounding areas

ASIAN-AMERICAN RESOURCE CENTER

1115 South "E" Street | San Bernardino, CA 92408
Phone: (909) 383-0164 Fax: (909) 383-7687
Contact: **Jenny Delgado**
Email: aarctranslations@yahoo.com
Website: www.aarc-ie.org

Goal:

Provide various programs and services to families in the Inland Empire

Direct Services Provided:

ESL Classes, Citizenship Classes, Counseling, Healthy Seniors, Translation Services, Telephone Assistance Program, Cultural Classes and Activities

Target Population:

Seniors, Adult and Youth. Asian, Latino and other ethnicities

Major Partners:

SBCUSD, Government Foundations and Private Sectors



BABY AND FAMILY CENTER

2101 N. Waterman Ave. | San Bernardino, CA 92404

Phone: (909) 881-4420 Fax:

Contact: Renee Paramo

Email: paramo@dignityhealth.org

Website: sbmcbaby.org

Goal:

Provide supportive resources and programs to promote healthy lifestyles and enhance the quality of life of the community.

Direct Services Provided:

Prepares childbirth classes, maternity tea and tour, child CPR and breastfeeding support.

Target Population:

Local Community



CENTER FOR HEALING CHILDHOOD TRAUMA FAMILY RESOURCE CENTER

101 S. Olive Ave. | Rialto, CA 92376

Phone: (909) 875-5288 Fax: (909) 875-0608

Contact:

Email:

Website: www.center4healing.org

Direct Services Provided:

Parent Education and Support (Family Strengthening Skills), Anger Management-Adult and Teen, Counseling and Therapy, Seminars and Workshops to Schools, Churches, and Community, Professional Training, Supervision and Consultation.



COMMUNITY HOSPITAL OF SAN BERNARDINO: FAMILY RESOURCES

1725 Western Avenue | San Bernardino, California 92411

Phone: (909) 887-6333 x 4734 Fax: (909) 887-8542

Contact: Kiyoka Mudahy

Email:

Website: www.chsb.org/index.htm

Goal:

A non-profit full service hospital offering acute inpatient and outpatient care, behavioral health services, emergency and neurological care for children and adults. Through state-of-the-art technology and compassionate care, we continue to serve our mission to provide excellence in patient care services.

Agency:

Community Hospital of San Bernardino

FAMILY FOCUS CENTER

1931 North E Street | San Bernardino, California 92405
Phone: (909) 881-5597 Fax: (909) 475-2563
Contact: Kimberlee Prokopij
Email: kimberlee.prokopij@dignityhealth.org
Website: www.St.BernardinoMedicalCenter.org



Goal:

Provide supportive resources and programs to promote healthy lifestyles and enhance the quality of life of the community.

Direct Services Provided:

Afterschool program, computer access, mentoring program, education and linkage to community resources.

Target Population:

At risk youth and their families

Agency:

St. Bernardine Medical Center

HOUSE OF PRAYER GOSPEL OUTREACH MINISTRIES, INC.

755 E. Foothill Blvd. Suites C & D | Rialto, CA 92376
Phone: (909) 877-1464 Fax:
Contact:
Email:
Website: www.hopgom.com

Goal:

Providing basic needs assistance to homeless, those at risk of becoming homeless, and low income individuals and families in the Rialto and Central Valley Areas of San Bernardino

Direct Services Provided:

Hope Outreach Food Pantry: 3rd Saturday distribution, HOPE's Closet: 3rd Saturday Distribution, Resource and Referral Programs



KNOTTS FAMILY AGENCY – FAMILY RESOURCE CENTER

1505 West Highland Avenue, Suite 16 | San Bernardino, CA 92411
Phone: (909) 880-0600 Fax: (909) 473-1918
Contact: Jean Kayano
Email: jkayano@kfpinstitute.org
Website: www.knottsfamilyagency.org

Goal:

The Knotts Family Resource Center will address key community needs of children 0-5 years old, youth, adults, seniors and families through an array of social services and referrals to other community based organizations.

Direct Services Provided:

Case Management, Parent Education workshops (Parenting, GED and ESL courses, Support groups using the evidence-based Narrative Process Model Focus on Parent-Child Relationships, etc.), Linkage and Referral to community resources, Computer Literacy and access, Youth Mentorship and Leadership development, Financial Literacy, Job Readiness Training, Prevention and Early Intervention short-term counseling, and Senior Recreational Activities.

Major Partners:

First Five of San Bernardino, County of San Bernardino Department of Behavioral Health

Agency:

Knotts Family Agency

MARY'S MERCY CENTER

P.O. Box 7563 | San Bernardino, California 92411

Phone: (909) 889-2558 Fax: (909) 386-7704

Contact:

Email: mmcinc@msn.com

Website: www.marysmercycenter.org/

MOLINA HEALTHCARE INFORMATION CENTER

Inland Center Mall 500 Inland Center Dr. | San Bernardino, CA 92408

Phone: 1-855-MOLINA1 Fax: (909) 885-5495

Contact: Ruthy Argumedo

Email: Ruthy.Argumedo@molinahealthcare.com

Website:



Goal:

To provide direct services and resource referrals

Direct Services Provided:

Learn about accessing government sponsored healthcare. Research a vast library of health and local community resources including food banks, low income housing, etc. Receive assistance from onsite bilingual staff about healthcare information. Watch a video about health related subjects such as diabetes. A multipurpose meeting room is available to community based agencies to hold events or meeting free of charge. A Dr. Cleo kids' corner where youngsters can draw, take a free photo with Molina's cat doctor mascot-Dr. Cleo, or have fun face painting. Health vouchers are available for individuals to redeem at Molina Medical offices where they can receive the personalized care they need. Access to multiple other services for various county agencies and community based organizations.

Target Population:

Adults, Families, Children

Major Partners:

211, WIC, CSUSB, El Sol Neighborhood Learning Center, Text 4 Baby, Mother Nutritional Centers, First 5 of San Bernardino, Mexican Consulate, 2-1-1 United Way, WIC, SACH Family Centers, Cal State San Bernardino-Project CUIDAR, Inland Regional Center

Agency:

Molina Healthcare of California

NATIVE AMERICAN RESOURCE CENTER

2210 East Highland Ave. Suite 101 & 102 | San Bernardino, CA 92404

Phone: (909) 864-1097 Fax: (909) 269-8467

Contact: Vernon Motschman

Email: Vmotschman@rsbcihi.org

Website: <http://www.rsbcihi.org/>

Goal:

to offer activities designed to attract American Indians/Alaskan Native that reside in the County of San Bernardino. Native American Resource Center is committed to providing services to prevent family distress related to alcohol and drug use, through tradition and culture.

Direct Services Provided:

Substance Abuse Prevention, Mental Health Awareness, Student Assistance Programs, Teen Pregnancy, Talking Circle, Families of tradition, Family Education Night, Native American Parent (Cultural), Healthy Lifestyle, Healthy Lifestyle, Hand Drum Making, Beading, Rattles, Basket Weaving Class and Referrals for Continuing Care

Target Population:

Native Americans

PRICILLA'S HELPING HANDS

1314 E. Date | San Bernardino, CA 92404

Phone: Main: (909) 881-2800 Fax: (909) 881-0199

Contact: ``

Email: info@phhands.oef

Website: www.phhands.org



PROJECT ACCESS FAMILY RESOURCE CENTER AT PASEO VERDE APARTMENTS

10050 Juniper Ave | Fontana, CA 92335

Phone: (909) 350-0161 Fax: (909) 350-0379

Contact: Molly Hathy

Email: mhathy@project-access.org

Website: www.project-access.org



Goal:

To be the leading provider of vital health, education and employment services to families, children and seniors living in low-income housing communities. Our goal is to help keep family members employed, children in school and seniors active.

Direct Services Provided:

Afterschool program, information and resource referral, community building events, adult capacity building, computer lab and nutrition education.

Target Population:

We only serve the residents at Paseo Verde Apartments in Fontana, California.

Agency:

Project Access

ROAD 2 SAMARIA

Rialto, CA 92376

Phone: (310)413-2932 Fax: (909) 587-2237

Contact: Nicole Starks-Murray

Email: nmurray@road2samaria.org

Website: www.Road2Samaria.org



Goal:

To model, partner and equip each family with the tools, support and linkage services needed to build, strengthen and empower them to become self-sufficient and independent supports to their own communities, families and friends

Direct Services Provided:

Parenting and Support Classes, Emergency Food and Clothing and Referral and Linkage Services



SOCIAL ACTION COMMUNITY HEALTH SYSTEM (SACHS) WHERE FAMILIES CONNECT PROGRAM



1455 East 3rd Street | San Bernardino, California 92410
Phone: (909) 382-7171 Fax: (909) 382-7101
Contact: Ann D. Curtis, L.C.S.W. Clinical Therapist
Email: acurtis@sachealthsystem.org
Website: www.sachealthsystems.org

Goal:

To provide resource support and educational information to families and children.

Direct Services Provided:

Case Management services, parent support education, car seat safety education and resource and referral services.

Target Population:

Families with children under the age of 5 ½, Spanish and English languages, low income/impooverished families

Major Partners:

Loma Linda University Medical Center, Loma Linda University



SAN BERNARDINO CITY UNIFIED SCHOOL DISTRICT FAMILY RESOURCE CENTER



1525 W. Highland Avenue | San Bernardino, California 92411
Phone: (909) 880-4057 Fax: (909) 880-6587
Contact: Marcelino "Mars" Serna
Email: Marcelino.serna@sbcusd.k12.ca.us
Website: www.sbcusd.com/frc

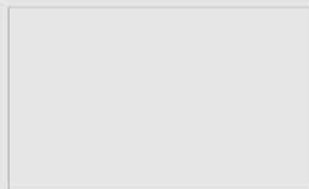
Goal:

Designed to improve Family, School and Community Partnerships. The main goal is to help parents become more involved in their children's education and assist schools with the implementation of successful and effective parental involvement policies and programs that lead to improvements in student academic achievement. Schools, families, and communities work together to greatly improve the academic success rate of students. Parents and their children benefit from this program designed to ensure children are physically, mentally, and emotionally prepared for academic success.

Direct Services Provided:

Services include: parent education workshops (parenting, anger management, car seat safety, etc), parent advocacy, computer literacy & access, homeless services, child development services, and information and referral.

SAN BERNARDINO COUNTY SUPERINTENDENT OF SCHOOLS: FAMILY RESOURCE PROGRAM



Phone: (909) 777-0776 Fax:
Contact:
Email:
Website: www.sbcss.k12.ca.us



VICTORIA FAMILY RESOURCE CENTER

1505 Richardson Street | San Bernardino, California 92408

Phone: (909) 307 – 2487 Fax:

Contact: Alicia Marengo, Case Manager

Email: admin@buildingageneration.org

Website: www.BuildingAGeneration.org/FamilyResourceCenter.php



Goal:

Promote success in the child and their family by providing personalized education, support and connections to community resources

Direct Services Provided:

Information & Linkage, Case Management, Counseling, Parent Education & Socialization Opportunities, My Parent and Me activities, Financial Assistance, and Carseat Safety

Target Population:

Families with children 0 – 12 years of age and living within Redlands Unified School District Boundaries

Major Partners:

First Five San Bernardino, Redlands Unified School District, County of San Bernardino Department of Behavioral Health, Inland Empire United Way

Agency:

Building A Generation (909) 793 - 8822



VOLUNTEERS OF AMERICA FAMILY RESOURCE CENTER

304 North Pepper | Rialto, California 92376

Phone: (909) 562-0901 Fax: (909) 875-7043

Contact: Venus Mixson

Email: venusmixson@msn.com

Website: www.voa-swcal.org

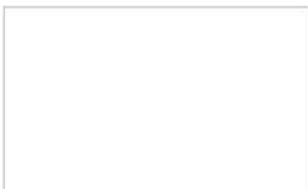


Goal:

Volunteers of America is a non-profit health and human services organization dedicated to helping those less fortunate individuals and families to rebuild their lives and reach their full potential. We provide them with the tools to improve their quality of life. Our programs were created to strengthen the social, spiritual, psychological and physical health of those we serve. Our services provide a vital community link for parents/guardians with children 5 years of age or younger who would benefit from free parenting classes and free community referrals for housing resources, mental health, transportation, legal services, substance abuse treatment, counseling, and medical/dental resources.

WEST END

Ontario, Montclair, Chino and surrounding areas



CATHOLIC CHARITIES RESOURCE CENTER

1450 North D Street | San Bernardino, Ca 92405

Phone: (909) 388 – 1239 Fax: (909) 384 – 1130

Contact:

Email:

Website: infor@ccsbriv.org

LINDA VISTA FAMILY RESOURCE CENTER (ONTARIO- MONTCLAIR SCHOOL DISTRICT) FAMILY SOLUTIONS

214 West E Street | Ontario, CA 91762
Phone: (909) 418-6923 Fax: (909) 459-2932
Contact: Allison Wing or Stephanie Gonzalez
Email:
Website:

MONTCLAIR COMMUNITY COLLABORATIVE

Lehigh Elementary School 10200 Leigh Ave. | Montclair, CA 91763
Phone: (909) 445-1618 Fax: (909) 445-1620
Contact: Mindy Chavez or Leslie Brown
Email:
Website:

Goal:

The Mission of the Montclair Community Collaborative, a determined, dynamic partnership, is to guarantee a progressive, quality community for all by working together as diverse, committed individuals and organizations.

MONTCLAIR FAMILY RESOURCE CENTER "THE HOUSE"

9916 Central Ave. | Montclair, CA 91763
Phone: (909) 418-6514 Fax: (909) 988-2092
Contact: Bonnie Mooney By Appointment Only
Email: bonnie.mooney@omsd.k12.ca.us
Website:

MOUNTAIN VIEW FAMILY DEVELOPMENT CENTER

8833 Palmetto Ave. | Fontana, CA 92335
Phone: (909) 357-9377 Fax: (909) 357-0445
Contact: Charles Kidder
Email: resources@mviewcc.org
Website: www.mviewcc.org

Direct Services Provided:

Utility Assistance: So CA Edison/So CA Gas, Official United Way Utility Assistants Site, Emergency Food Baskets, Official USDA Food site, Computer Services, Diapers/Baby Food, Emergency hygiene bags, C4Yourself applications assistance, Job Search/ Resume Building Assistance, California ID for reduced fee (must qualify), Emergency Clothing Referral, Emergency Furniture Referrals, Services offered in Spanish, Medical Mobil Clinic (4th Saturday of Month)

**CITY OF RANCHO CUCAMONGA
RC FAMILY RESOURCE CENTER**



CITY OF RANCHO CUCAMONGA RC FAMILY RESOURCE CENTER
9791 Arrow Route | Rancho Cucamonga, California 91730
Phone: (909) 477-2781 Fax: (909) 919-2625
Contact: Miguel Armendarez, Human Service Coordinator ext. 2363
Email:
Website: www.rcpark.com/svs/index.htm

Goal:

The Rancho Cucamonga City Council created a vision of a place where the many non-profit, social service groups that provide aid to our community, would be centrally located to provide resources and information on the many services and programs available to families. The Rancho Cucamonga Family Resource Center provides as a hub for over 30 non-profit organizations that provide food, clothing, counseling and many more social services needs. Exceeding in community expectations by offering residents high standard programs to enhance and reflect a positive city image.

Direct Services Provided:

Housing assistance, emergency food and clothes, education assistance, life skills classes, medical service education, support groups, case management, ESL services, parenting classes, financial counseling, individual and group counseling, and legal advice.

Major Partners:

Includes TOUCH Ministries, Beauty for Ashes, Para Los Ninos, House of Ruth, Lighthouse Learning Resource Center, San Bernardino County Department of Children's Services, San Bernardino County Department of Public Health, South Coast Community Services, Inland Valley Justice Center, The Vine Church, Women on the Move, and Reach Out

HIGH DESERT and MID DESERT

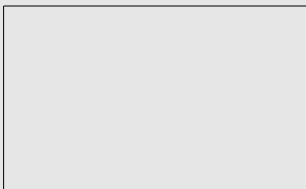
Apple Valley, Hesperia, Victorville, Phelan, Adelanto, Lucerne Valley, Oak Hills, Barstow, Twenty-nine Palms, Yucca Valley, Needles and surrounding areas

**DESERT SANCTUARY INC. /DSI FIRST 5 FAMILY SUPPORT
RESOURCE CENTER**



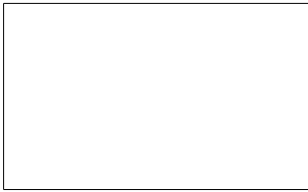
Phone: (760) 256-3733 Fax:
Contact:
Email:
Website:

FAMILY RESOURCE CENTER OF BARSTOW



309 E. Mountain View, Suite 100 | Barstow, CA 92311
Phone: (760) 957-7951 Fax:
Contact: Helena Sjullie - Program Coordinator
Email:
Website:

**MORONGO BASIN MENTAL HEALTH SERVICES ASSOCIATION,
INC.**



Phone: **(760) 365-3022** Fax:
Contact: **Deborah Carter, Program Director**
Email: deborahc@mbmh.org
Website:



MOSES HOUSE MINISTRIES FAMILY RESOURCE CENTER
15180 Anacapa Road PO Box 2033 | Victorville, CA 92393
Phone: **(760) 955-1895** Fax: **(760) 955-1303**
Contact: **Matthew Coughlin, Case Manager**
Email: matt@moseshouse.org
Website: www.moseshouse.org

Goal:

Provide resources and education for single mothers who are pregnant or have young children to move from homelessness or dependence upon government assistance and/or unhealthy relationships to self-sufficiency and healthy lifestyles.

Direct Services Provided:

Court-approved Nurturing Parenting Program, personal-growth classes, monthly community resource meeting, door-to-door van service for clients enrolled in case management, store-credit earning opportunity for use in Moses House Family Thrift Store, adoption education and referrals, volunteer opportunities, community presentations, sexual integrity, abortion alternatives, and STD prevention information, free, self administered pregnancy tests, referrals and linkage for the public to other agencies and services. Any single mother who is pregnant or has at least one child under age six is eligible for case-management services. One-time provision of diapers, formula, and baby food is available to the public.

Agency:

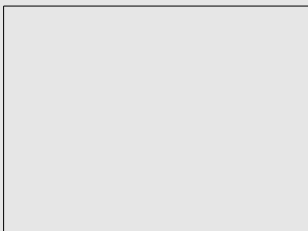
Toll Free Number: 1-866-606-6737

NEW HOPE VILLAGE, INC.



203 W. Fredricks #3 | Barstow, CA 92311
Phone: **(760) 256-3656** Fax:
Contact: **Angela M. Pasco**
Email:
Website:

**ST. MARY MEDICAL CENTER FAMILIES COMMUNITY HEALTH
CENTER**



18077 Outer Highway 18, Suite 10 | Apple Valley, CA 92307
(760) 242-2311
Phone: **Ext. 8223** Fax: **(760) 242-3033**
Contact:
Email:
Website: www.stmaryapplevalley.com/

Goal:

To help parents with resources with emergency housing, food and family counseling. Our bilingual staff, speaking English and Spanish, provides services including information and referrals, family assessments, parent education, family visits, parent support and counseling, interpretation assistance and non-emergency transportation.

VICTOR VALLEY FAMILY RESOURCE CENTER

P.O. Box 1248 | Victorville, CA 92393

Phone: (760) 669-0300 Fax: (760) 669-0220

Contact: Sharon Green

Email: sharongreen50@verizon.net

Website: www.vvfrc.com



VICTOR COMMUNITY SUPPORT SERVICES

14360 Saint Andrews Drive, Suite 7 | Victorville, CA 92395

Phone: (760) 780-4750 Fax: (760) 245-5896

Contact: Cyndee Elwood

Email:

Website: www.victor.org

WESTCARE ARIZONA RESOURCE CENTER

900 W. Broadway #D | Needles, CA 92363

Phone: (760) 326-3135 Fax: (760) 245-5896

Contact:

Email:

Website: www.westcare.com/slarizona.jsp

THE MOUNTAINS

Big Bear, Lake Arrowhead, Crestline and surrounding areas

IDYLLWILD HELP CENTER

26330 State Highway 243 | Idyllwild, California 92549

Phone: (951) 659-2110 Fax: (951) 659-2110

Contact: Colleen Mauchee

Email: idyllwildhelp@greencafe.com

Website:



Direct Services Provided:

Utility assistance, medical, fire place wood, and child gift certificates

Target Population:

Idyllwild Residents Only

MOTHERS ON MOUNTAINS PROJECT (MOM)

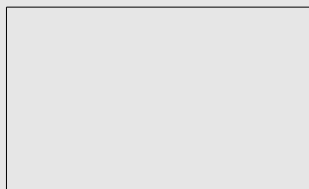
1221 East Big Bear | Big Bear, California 41870

Phone: (909) 585-5607 Fax: (909) 584-4439

Contact: Colleen Mauchee

Email:

Website:



Goal:

We offer evidence-based research prenatal and postnatal to parents/caregivers of children ages 0-5. Our mission is to provide full spectrum educational and support services from the moment families discover they are expecting through the early years of their children's lives in order to help build healthy families.

HEARTS AND LIVES / STRENGTHENING FAMILIES RESOURCE CENTER

23332 Crestline Rd. | Crestline, California 92325

Phone: (909) 589-0723 Fax: (909) 589-0720

Contact:

Email:

Website: www.heartsandlives.org



Goal:

Resource referral, linkages and follow-ups for pregnant mothers and families with children 0-5. Direct Services Provided: Case management, food & WIC assistance, healthy family & Medicaid programs, financial literacy workshop, gas vouchers, firewood, utilities and rent assistance, and gas vouchers.

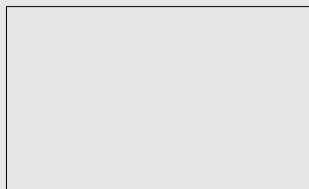
RIM FAMILY SERVICES

Phone: (909) 336 – 1800 Fax:

Contact:

Email:

Website: www.rimfamilyservices.org



APPENDIX A

WHAT IS A FAMILY RESOURCE CENTER?

Family Resource Centers (FRCs) is a preventative approach to address and help families with an array of resources and support as they raise their children. Family Resource Centers can often be referred as Family Strengthening Organization, Family Support Program, Healthy Start, or Community School.

There are many diverse kinds of Family Resource Centers however they are similar in general goals; healthy families in healthy communities / improving the well-being of children, youth, families and communities. FRCs addresses such issues as:

- Child abuse and neglect
- Substance abuse
- Family violence
- Family instability
- Juvenile violence and crime
- Welfare to work / employment
- Community unity
- Family isolation
- Family and community health
- Educational outcomes

Family Resource Centers, Vehicles for Change The California Family Resource Center Learning Circle 2000

Family Resource Centers reflect the communities & families they serve and are known for their blend of services, supports, and opportunities. Networking, Collaboration, and Partnerships are common and often necessary for their existence and quality of service to clients.

FRCs follows a set of guiding principles for effective practices and outcomes especially Principles of Family Support and Strengthening Families: A Protective Factors Framework. It was not until 2012 that Family Resource Centers functioning in the State of California did not have a shared set of standards that operate within such frameworks.

On March 22, 2012 the California Standards for Family Strengthening and Support were approved at the California Network of Family Strengthening Networks (CNFSN). The California Standards for Family Strengthening and Support are shared statewide standards that define a shared definition of the elements required in quality practice.

California Network of Family Strengthening Networks (CNFSN) March 2012

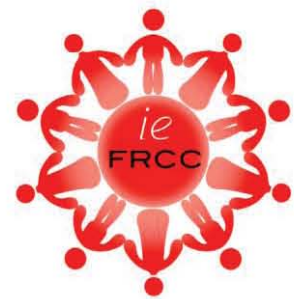
APPENDIX B

INLAND EMPIRE FAMILY RESOURCE CENTER

inland empire Family Resource Center Coalition (ieFRCC) was formed by a group of individuals that wanted to improve communication, build collaboration, and strengthen partnerships so that Family Resource Centers in the inland empire could work together to provide quality programs & services.

MISSION STATEMENT

The purpose of the **Inland Empire Family Resource Center Coalition (ieFRCC)** is to create opportunities for Family Resource Centers serving the greater Riverside and San Bernardino Counties to network, collaborate, and learn from each other in order to build a collective capacity to serve and empower children and families. The **ieFRCC** provides a venue to exchange ideas, share resources and raise awareness about the value and services of FRCs in the Inland Empire.



Inland Empire
Family Resource Center Coalition



The ieFRC Coalition meets quarterly. Meetings are held at Family Resource Centers within the Inland Empire and their partnering agencies. Members pay a fee to receive full benefits of being a member of the Coalition.

Visitors are welcomed to attend coalition meetings. For more information on becoming a member or other ieFRC Coalition information please contact admin@iefrc.org or visit us at www.iefrc.org



APPENDIX C

CURRENT MEMBERS INLAND EMPIRE FAMILY RESOURCE CENTER COALITION

Anointed Vessel Productions, Inc.	Project Access
Beauty for Ashes	Project CUIDAR
Building A Generation	Road 2 Samaria
CalSac-Inland Empire Chapter	Rocio Vargas
Children's Network (Happiest Baby on the Block Program)	San Bernardino County Unified School District Family Resource Center
El Sol Neighborhood Educational Center	Social Action Community Health System Family Resource Center
Family Services Association of Redlands	Strategies
Inland Empire Health Plan	Touch Ministries
Molina Healthcare of California	Victor Valley Family Resource Center
My Family Inc. Recovery Center	Volunteers of America Southwest Family Resource Center
Para Los Niños	
Parents Anonymous. Inc.	

*For information about becoming a member of ieFRC Coalition please contact:
Marcelino "Mars" Serna (909) 880-4057
admin@iefrc.org / www.ieFRC.org*

APPENDIX D

FAMILY SUPPORT PRINCIPLES

1. Staff and families work together in relationship based on equality and respect.
2. Staff enhances families' capacity to support the growth and development of all family members – adults, youth, and children.
3. Families are resources to their own members, to other families, to programs, and other communities.
4. Programs affirm and strengthen families' cultural, racial, and linguistic identities and enhance their ability to function in a multicultural society.
5. Programs are embedded in their communities and contribute to the community-building process.
6. Programs advocate with families for services and systems that are fair, responsive, and accountable to the families served.
7. Practitioners work together with families to mobilize formal and informal resources to support family development.
8. Programs are flexible and continually responsive to emerging family and community issues.
9. Principles of family support are modeled in all program activities, including planning, governance, and administration.

APPENDIX E

HELPFUL WEB LINKS

www.211sb.com/

www.aecf.org/

www.californiafamilyresource.org/

www.childabuseprevention.org/

www.childwelfare.gov/preventing/preventionmonth/

www.eventbrite.com/org/280325639

www.familyresourcecenters.net/

www.familysupportamerica.org/

www.iefrc.org

APPENDIX F

CHANGE / ADDITION FORM INLAND EMPIRE DIRECTORY OF FAMILY RESOURCE CENTERS

Please help us to keep the Inland Empire Directory of Family Resource Centers updated. Do you know of a Family Resource Center in the Inland Empire that is not in the Directory? Is your information no longer current? Please provide us with the correct information in the fields below.

Change/Addition for Family Resource Center Directory in the Inland Empire:

(Please complete one per Family Resource Center)

Today's Date: Name of person providing information:

How we may contact you should there be questions regarding update:

Name of Family Resource Center:

Is the agency a Paid Member of Inland Empire Family Resource Center Coalition?

Address:

City, State, Zip Code:

Phone Number:

Fax Number:

Contact Person:

Email:

Website:

Goal of Family Resource Center:

Direct Services Provided:

Target Population:

Major Partners:

Agency Name:

Email new information and/or photos to [**admin@iefrc.org**](mailto:admin@iefrc.org)

Form can be faxed to (909) 793 – 8823

If you have further questions you can contact Melinda Corral at (909) 793 - 8822

Update June 1

Updates to the Directory are Quarterly
During the Following Months:

January, April, July, and October

To download the most recent copy visit

www.ieFRC.org

Your help in keeping the Directory most current
is appreciated and can help service providers
that are using the Directory link clients
more effectively and efficiently.

To edit or add information
please email

admin@ieFRC.org

Creating Change in the Inland Empire