AGENDA

INLAND COUNTIES REGIONAL CENTER, INC.
BOARD OF TRUSTEES MEETING
MONDAY, March 11, 2019
Meeting: 6:00 p.m. to 8:30 p.m.

Inland Regional Center

Conference Center - <u>Auditorium, Section A</u>

1425 S. Waterman Avenue San Bernardino, CA 92408

Call to Order/Ms. Stark

Minutes of January 14, 2018 Board Meeting/Ms. Stark

Action

Public Input: (Comments limited to 3 minutes per person. Action may not be taken on any item that is not on the Agenda. <u>Please submit Request to Speak Form noting the agenda item to be addressed at sign-in table.)</u>

Self Determination Update/Mr. Meza (Written Report)

Info

Executive Director's Report/Ms. Johnson

Info

Committee Reports

1) Another Way/Ms. Gonzales (Written Report)	1
2) Consumer Advisory Committee/Mr. Nelson	Info
3) Legislative Committee/Ms. Cummings (Written Report)	Info
4) Vendor Advisory Committee/Ms. Remington	Info
5) Master Trust Committee/IVIS. Remington	Info
5) Master Trust Committee/Ms. Miller (Written Report)	Info

Old Business

None

New Business

 \$250,000 Contract/Mr. Toms Nominations Committee Recommendation/Ms. Stark Financial Report/Ms. Steuwer 	Action Action Action
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4) CPA Audit/Ms. Steuwer
 5) Insurance Renewal/Ms. Steuwer
 6) Special Needs Trust for Non-Regional Center Individuals/Mr. Beckett

Trustee Input

Executive Session

1) Legal Matters (In accordance with Welfare & Institutions Code Section 4663(a)(5)

2) Employee Salaries and Benefits (In accordance with Welfare & Institutions Code Section 4663(a)(3)

Next Meeting Date:

May 13, 2019

MINUTES OF JANUARY 14, 2018 Inland Counties Regional Center, Inc. Board of Trustees Meeting

BOARD PRESENT: Kiana Buffington; Ted Leonard; Eric Naranjo; Jack Padilla; Cameron Page; Donita Remington; Rene Rojo: Elvia Sanders; Gizelle Siojo; Joshua Souder; Sheela Stark; Alva Stewart

MEMBERS ABSENT:

DIRECTORS PRESENT: Steve Beckett; Felipe Garcia; Lavinia Johnson; Merissa Steuwer; Kevin Urtz; Treva Webster

RECORDING SECRETARY: Coby Carwile

BOARD FACILIATORS: Marie Andrews; Phillip Botello; Mary Garza; Ashwin Gaur; John Souder

STAFF PRESENT: Ben Cheng; Elsa Douville; Robin Ferguson; Kurtis Franklin; Gabriel Ortiz.

GUEST PRESENT: Supra McDonald, Advocate; Shannon Meehan, State Council on Developmental Disabilities; Dimpna and Mario Rodriguez, Parents; Mario Alexis Rodriguez, Consumer;

CALL TO ORDER: Ms. Stark called the meeting to order at 6:02 p.m.

MINUTES OF NOVEMBER 5, 2018 BOARD MEETING: 1) Motion made to approve the minutes of the November 5, 2018 meeting as presented M/S/C Buffington/Souder, Mr. Padilla abstained.

PUBLIC INPUT:

- 1) Greg Damewood, parent of an IRC consumer submitted an email which was not read as it contained confidential information. It was entered into the record.
- 2) Shannon Meehan, of SCDD handed out a flyer and discussed regional systemic challenges which are affordable housing, employment and transportation. They are collaborating with stakeholders to address these. They would like community outreach in English and Spanish. There is information on their website at www.scdd.ca.gov
- 3) Mario Alexis Rodriguez, consumer of IRC is inquiring about a day program for himself and his companions.

SELF DETERMINATION UPDATE: Mr. Meza written report, no questions from the Board. Mr. Meza emailed an update to his report saying progress is slow.

EXECUTIVE DIRECTOR'S REPORT: Ms. Johnson reported as of December 31, IRC has 37,710 active cases. This is an increase of 1,051 cases since the last report in November. IRC has experienced growth of 3,191 during the past 12 months however, this is largely due to an "inquiry number conversion" conducted from September through December which accounts for 600 additions and should be temporary. IRC currently has 771 employees. Managers continue to interview and hire to fill their vacancies and some growth positions. 497 of those employees serve as case managers which equates to an overall caseload average of 76:1 although individual caseload sizes vary considerably.

This year's December 2 commemoration was on a Sunday, so IRC decided not to have a formal ceremony. Instead, Community Engagement, did an outstanding job decorating Sections A, B & C. Victims from the county and their families were invited to privately visit the room on Friday November 30th. It was difficult for some but also appeared healing. The room was left decorated on Monday and Tuesday for staff to visit if they wished. IRC would like to thank C.J. Cook and his unit, especially Daisy Felix for the tremendous job that was done preparing the Conference Center for the event.

The agency holiday year-end celebration/awards luncheon was on December 13th and was a huge success. IRC would like to thank the Fun Committee for all the hard work they did in making the celebration a reality. IRC would also like to thank all of those who donated gift baskets for the various raffles and would like to congratulate all the employees recognized for various years of service. Ms. Johnson and Ms. Joseph-Bacon were recognized for 30 years of service.

IRC was awarded Top Workplace of 2018 in the Inland Empire, Large Company Category on November 29th at the Riverside Convention Center by the Southern California News Group/Inland News Group. Judgement of the winner is based on the responses from a survey given to employees. It is the second time IRC has won the award.

IRC recognized Lilliana Garnica, Diversity Outreach Coordinator as the Hercules Award winner and Devin Morris, CSC in the Metro-San Bernardino Adult unit as the Positively Contagious Award winner for the month of December. Congratulations to them both.

COMMITTEE REPORTS:

- 1) ANOTHER WAY: Ms. Gonzales submitted a written report. Board had no questions.
- 2) **CONSUMER ADVISORY COMMITTEE:** Mr. Nelson submitted a written report. No questions from the Board.
- 3) **LEGISLATIVE COMMITTEE:** Ms. Cummings submitted a written report. Board had no questions.
- 4) **VENDOR ADVISORY COMMITTEE:** Ms. Remington had no report as VAC was dark in December.

5) **MASTER TRUST COMMITTEE:** Ms. Miller submitted a written report. There were no questions from the Board.

OLD BUSINESS: None

NEW BUSINESS:

250K CONTRACT: 2) Mr. Urtz reported this home was set up 15 years ago and was a Prader Willie home. The need for staffing and consultation created a losing situation. DDS made the home a 113 Specialized Home in December. Contract needs approval with additional funding.

2. Motion made to approve the 250K contract M/S/C Buffington/Rojo, Mr. Souder abstained.

ANOTHER WAY INVESTMENT POLICY: 3) Mr. Urtz asked on behalf of Another Way, the board approve Another Way's investment policy. A copy is in the board packet. Recently, some donors have asked about the investment policy which prompted the need to formalize one. The policy was developed with the assistance of Ben Cheng and Merissa Steuwer of the Finance Department at IRC. As with Master Trust, once it is approved, the Board can delegate to the Another Way Committee to monitor the investment account. The Finance Department will provide assistance to the Another Way Committee to review the performance of the investment manager.

3. Motion made to approve Another Way Investment Policy M/S/C Padilla/Rojo.

TRUSTEE INPUT:

Ms. Stark wished everyone a happy new year.

Mr. Padilla would like to have cookies served at the board meetings again.

Mr. Rojo said his 30th birthday is next week.

Mr. Leonard shared he got married.

Ms. Stark adjourned the meeting at 6:25 p.m. to go into Executive Session. Executive Session was called to order at 6:43 p.m.

The Board reconvened at 6:53 p.m. The Board did not take any action during Executive Session.

Ms. Stark adjourned the meeting at 6:56 p.m.

Sincerely,

Alva Stewart Board Secretary

Sheela Stark Board Chair

MOTIONS FOR THE JANUARY 14, 2019 MEETING:

- 1) Motion made to approve the minutes of the November 5, 2018 meeting as presented M/S/C Buffington/Souder, Mr. Padilla abstained.
- 2) Motion made to approve the 250K contract M/S/C Buffington/Rojo, Mr. Souder abstained.
- 3) Motion made to approve Another Way Investment Policy M/S/C Padilla/Rojo.



SELF-DETERMINATION PROGRAM (SDP) TARGET DATES

JUNE 29, 2018 NEW

Updated estimated timeline — The "Participant Selection" section below has been updated to include the date by which the Department must receive the names of the individuals who will be considered for selection of the initial 2,500 participants in the Self-Determination Program.

The Department, in collaboration with the self-determination advisory workgroup and other stakeholders, has been working on the major components necessary to implement the Self-Determination Program (SDP). Outlined below are some of the major components requiring completion prior to the SDP becoming operational. The list below is not exhaustive but includes the key components and steps under active development.

The Department will post updates on the progress of each component.

- Federal Funding Approval
 Status: Completed. The application for federal funding, or Waiver, was approved by the Centers for Medicare and Medicaid Services on June 6, 2018.
- Individual Budgets Target for completion: August 15, 2018
 Task: Finalizing guidance information on how the individual budget amount is calculated, and the process for adjusting the budget when needed.



- Financial Management Services (FMS) Target for completion: August 31, 2018.
 - Task: Finalizing FMS vendorization requirements and rates.
- Independent Facilitators Target for completion: August 31,2018.
 Task: Defining the role(s) an independent facilitator may play and how this may be different if a participant chooses to select their service coordinator to fulfill the functions of an independent facilitator.
- Participant Selection Target for completion: October 1, 2018 Task: Selection of the initial SDP participants. It's important to note that only those individuals who have participated in an informational meeting and whose names have been received by the Department by September 17, 2018 at 5:00 PM will be considered for selection (by the Department) of the initial 2,500 participants in the SDP. Individuals whose names are received after September 17, 2018 will be considered for subsequent selections of SDP participants. Subsequent participant selections will occur if some of the initial 2,500 participants choose not to enroll or they enroll, then decide not to continue in the SDP. Timing for future selections will be established at a later date. Information for those who are interested on how they can be considered for participation in the SDP can be found at www.dds.ca.gov/SDP/sdpEnrollment.cfm.
- Home and Community-Based "Settings" Requirements -Target for completion: October 31, 2018. Task: Finalizing training materials on the federal requirements, how they apply to services in the SDP and the assessment process for ensuring all services, or "settings", meet the requirements. Due to federal regulations effective in March 2014, everywhere someone receives services (e.g. the "setting" where the service is provided,) must promote, and not prevent,



community participation and inclusion. The target date projects time needed to provide training to those who will be involved in the assessment process.

Orientation Materials - Target for completion: October 31,2018. Task: Finalize all orientation materials. The orientation materials will form the basis of the information participants need to support them in the SDP. In addition to the components above, the orientation will include information on what services are available in the SDP and tools to help participants choose qualified service providers. Training for those providing these orientations will also be necessary prior to participant orientations.

https://www.dds.ca.gov/SDP/SDPUpdates.cfm



DDS Timeline for Workgroup Completion

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Participant Selection	Target Completion Date:	Next Workgroup Target Date: Discuss on 6/28/18	Communication to Selected Participants	Initial Selection	Representative Sample for each Regional Center
Orientation Development	Target Completion Date:	Workgroup Target Completion Date: 9/30/18 Next Workgroup Target: Full group material review 6/28/18	Train-the-Trainer	Pilot the Presentation for Feedback	Complete PowerPoint & Associated Templates Finalize Program Guidance
Budget Development	Target Completion Date: 8/15/18	Workgroup Target Completion Date: 7/28/18 Next Workgroup Target:	Review tools furstructions, outline process by 6/28/18	Issue Guidance Define Average Costs	Disagreement Process
Setting Assessments	Target Completion Date:	Workgroup Target Completion Date: 9/30/18 Next Workgroup Target: Review tool, outline process by 6/28/18	Issue Guidance	Temporary Settings	Assessment Process User Training
Financiai Management Services	Target Completion Date: 8/31/18	Workgroup Target Completion Date: 7/31/18 Next Workgroup Target: Update group on 6/28/18	Sssie Guidanze	Rates Cash Flow for Provider Payments	Vendortration
Independent Facilitator	Target Completion Date: 8/32/18	Workgroup Target Completion Date: 7/18/18 Next Workgroup Target: Review Guidance Draft on 6/18/18	Issue Guidance	A Service Coordinator as Independent Faciliator Family Member as Independent Faciliator	Independent Facilatator Training Materials
Waiver	Completed:	June 6, 2018	On the Clock as of March 13, 2018	Received Questions from GMS and Responded by May 1,2018	Anticipated Waver Approval June 11, 2018



Executive Director's Report March 2019

Respectfully Submitted by Lavinia Johnson and Kevin Urtz

CONSUMER TOTALS: As of February 25, 2019, we have 38,124 active cases. That's an increase of 414 cases since our last report in January. Last year at this time, we had 34,828 which means that we experienced a growth of 3,296 consumers during 2019.

STAFFING: We continue to advertise, interview and hire to fill any vacancies and are hiring to fill some growth positions. We currently have 764 employees. 493 of those employees serve in some capacity as case managers. This is an overall increase of 16 employees since last year at this time and an increase of 9 case managers. This generally equates to an overall caseload average of 77:1 although individual caseload sizes vary considerably.

PURCHASE OF SERVICE PUBLIC HEARING: On February 5 we held our POS "We want to hear from you" public input meeting. Two separate sessions were held, one in English and one in Spanish. The hearing was also livestreamed so people at home could view. We had 40 people attend the Spanish session with an additional 14 on line and we had 44 attend the English session with 11 on line. We also received 135 surveys received and we are in the process of reviewing that information. We want to give a special thanks to C. J. Cook, Lilliana Garnica and the entire Community information team and to Kurtis Franklin and his IT team for their efforts.

EMPLOYEE RECOGNITION: Finally we would like to publicly recognize two of our employees for their exemplary performance. Our February recipient of the 'Hercules of the Month" award is Amelia Maldonado, Community Relations Specialist (see attachment). Also, our February recipient of the "Positively Contagious" award, is George Gonzalez, Consumer Support Technician (see attachment). Both work in CJ Cook's Community Information Unit Congratulations to both of you, thank you and keep up the good work!



Amelia is always at the forefront of communicating with our community. She dedicates time to delivering important information and fun stories to our consumers, staff, vendors, and the community. Her content is hand-crafted, with much attention to detail, and written in a way that is easy for everyone to follow. Probably the thing that qualifies her most for this award is her willingness to take on projects that are "above and beyond." She loves a challenge and will jump right in, even on projects that require extensive research, a complete redesign, or teaching herself a new skill!

CONGRATULATIONS AMELIA!

George Gonzalez

Friendly, helpful, and polite are just a few of the words to describe George! He brings positivity and a can-do attitude to the agency that really shows. You can always count on him for an encouraging word, a hilarious meme, a hallway hello, or a fantastic song recommendation. He is a DJ after all! It is the little things that matter most in a co-worker and George quickly is contagious and can help turn your day around. We are very lucky to have him as a part of #TeamIRC



Good evening IRC Board Members,

I hope all is going amazingly well for each of you. When I first arrived at IRC, 90% of my focus was on revenue (how to bring that money in) which for a season was key to Another Way's sustainability. It's been almost five years since that charge and I'm grateful to share that Another Way is now in the position to rethink its processes, refine its operating manual, review its procedures, revamp its forms, and build internal relationships with the departments Another Way interfaces with most.

This month Another Way's Executive Committee (Sandra Guzman, Sandra Ruiz, Alex Rubio, Marie Harris, and myself) had the opportunity to meet with IRC's Clinical team and strategize. The goal of the meeting was to establish a protocol on when to refer case managers to clinical and when to send them to Another Way and in what order, and with what documentation. We also discussed at length when Another Way's funding is considered a generic resource. Thankfully, Wasima had much knowledge on the background and history of the subject, which was used to lay the foundation for updates to Another Way's operating manual. Since meeting, we've made much headway and are developing a Guide Sheet for case managers. As a secondary result of the meeting, Clinical Team is now updated on Another Way's available grant funding.

The Executive Committee has also been meeting more regularly to discuss challenging topics presented at our Advisory Business Meetings. When Executive Committee meets, we hash out the pros and cons of changes or challenges prior to presenting them to Another Way's Advisory Committee for discussion or a vote.

At the Another Way's Advisory Committee Business Meetings we have been discussing the difference between Equality and Equity and the best way to serve our consumers. Equity is giving a person what they need to be successful and not necessarily giving everyone the same resource or amount of resource across the board. I believe in the past we focused more on Equality but are now realizing as consumers have become more intertwined with our communities they are better served on an individual level. Another Way's operating manual will soon reflect this type of thinking.

With regards to our consumers we've provide direct monetary assistance to 200 consumers and their family members. The average gift amount is \$365. We've also donated 1000 bags of food, 400 presents and 250 (\$50 Stater Brother's Gift Cards) to our clients. Enclosed you will find a clip of a child who benefited from one of three walkers purchased with funds from The E. Rhodes and Leona B. Carpenter Foundation. This is what fundraisers live for.

Thank you for taking the time to read my report and please keep the following dates open, we'd love to have you join us:

- Saturday, April 13th from 12-3pm
 Another Way's Bowling Tournament
 Empire Bowl 940 W Colton Ave, Redlands, CA 92374
- Friday, May 3rd an Saturday, May 4th
 Another Way's 21st Annual Golf Tournament
 Temecula Creek Inn
 44501 Rainbow Canyon Road
 Temecula, CA 92592

With gratitude,

Andrea Gonzales

Another Way Coordinator

Ardu Hayar

INLAND REGIONAL CENTER CAC REPORT MARCH 11,2019

Thank you to the Board Chair, all the trustees and Executive Team for allowing me to report on the activities of the Consumer Advisory Committee.

Since our last meeting the CAC has held some really great events:

2/12/19 - The Aktion Club held a meeting to discuss how to start a support group for consumers age 16 and older, discussed and camp application and what is needed to list the camp.

2/14/19 - The CAC held its first annual Pal-Entwines Day dinner, about forty consumers and parents attended the event we served Mexican food and also got to make a lot of new friends.

2/26/19 - We held our annual election and discussed the bylaws also Jonathan talked about on how to vote. I was reelected as President, Ryan Jones reelected as Vice President and Tori Wilson was elected as Treasure.

Upcoming Events:

3/14/19 - St. Patrick's Cookie Fest which will include decorating cookies, playing games and prizes. The cost is free, and it will be held in conference rooms B & C from 6:00pm - 7:30pm

3/19/19 - Aktion Club Meeting which will be held in Conference room A from 3:00pm - 4:30pm

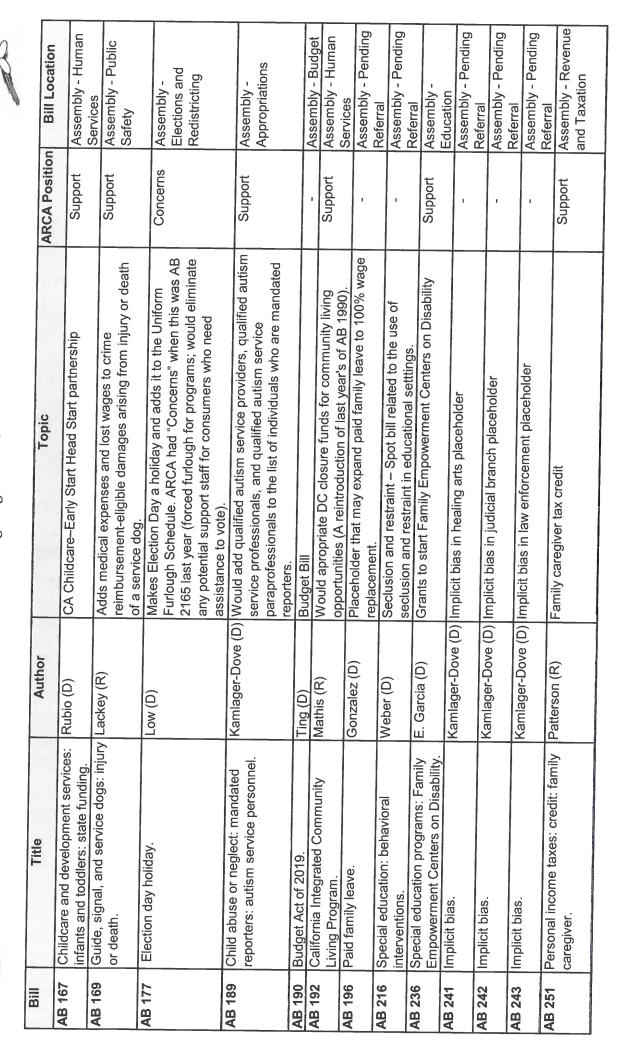
Later Events:

6/21/19 - The CAC Presents Aloha Night which will be sponsored by: In-Roads, will be held at Club Center Events from 5:00pm - 8:00pm and the cost will be \$10.



March 2019

Respectfully Submitted by Jennifer Cummings Fair Hearings Legal Affairs





March 2019 Respectfully Submitted by Jennifer Cummings Fair Hearings Legal Affairs

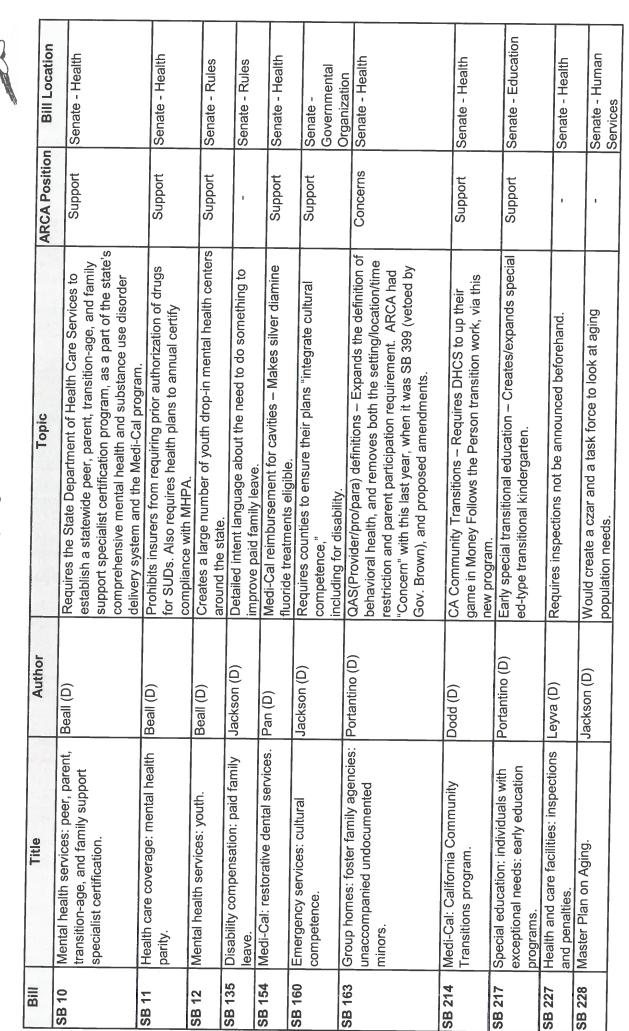


Bill	Title	Author	Topic	ARCA Position	Bill Location
AB 261	Developmental services: regional centers: suspension of services.	Mathis (R)	Restoration of suspended services (camp/social rec)	Support	Assembly - Human
AB 316	Medi-Cal: benefits: beneficiaries with special dental care needs.	Ramos (D)	Requires DHCS to implement a payment adjustment to Medi-Cal providers who render dental services to Medi-Cal beneficiaries with special dental care needs.	Support	Assembly - Health
AB 365	Limited Examination and Appointment C. Garcia (D) Program: persons with developmental disabilities.	C. Garcia (D)	Civil service test for DD – Extends the Limited Examination and Appointment Program, the alternative testing option for jobseekers, to 2025.	Support	Assembly - Public Employment and
AB 367	ction	Flora (R)	RCFEs and criminal convictions – Adds some identity theft and sex crimes to the list of offenses that licensure can't overlook in a license/employment application for RCFEs	Support	Assembly - Human Services
AB 385	Medi-Cal: EPSDT mental health services: performance outcome system platform.	Calderon (D)	Would require DHCS to come up with a new, integrated data system for the EPSDT universe.	Support	Assembly - Health
AB 388	Alzheimer's disease.	Limón (D)	Alzheimer's and public health – Requires the roll-out of various programs to address needs related to Alzheimer's.	Support	Assembly - Health
AB 415	Victim compensation: relocation: pets. Maienschein (D)	Maienschein (D)	Specifies that when victim relocation is determined necessary by law enforcement or mental health provider, expenses incurred in relocation may include the costs of temporary housing for any pets belonging to the victim upon immediate relocation.	Support	Assembly - Public Safety
AB 416	Personal income taxes: deductions: CalABLE contributions.	Fong (R)	ABLE tax deductions – Would let contributions to ABLE accounts be deducted from your state adjusted gross income.	1	Assembly - Revenue and Taxation
AB 426	ices tion.	Maienschein (D)	Repeals the requirement that IHSS recipients get checked out as a condition of eligibility.		Assembly - Human
AB 428	Special education funding.	Medina (D)	Tightens up the threshold for access to extra state funds in percentile funding, adds a high-cost service allowance etc.	1	Assembly -
AB 438	Regional center services: holidays.	Frazier (D)	Uniform Furlough Schedule – Repeals the Christmas-to- New-Year's stretch (four days) from existing statutory furlough days.	Support	Assembly - Human Services



March 2019

Respectfully Submitted by Jennifer Cummings Fair Hearings Legal Affairs







March 2019

Respectfully Submitted by Jennifer Cummings Fair Hearings Legal Affairs

Budget Bill

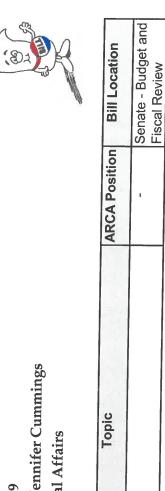
Mitchell (D)

Author

Title

Budget Act of 2019.

SB 73



UPCOMING LEGISLATIVE DEADLINES:

Spring recess begins upon adjournment of this day's session.

Legislature reconvenes from Spring recess. Apr. 22

Last day for policy committees to hear and report to fiscal Committees fiscal bills introduced in their house. Apr. 26

Last day for policy committees to hear and report non-fiscal bills introduced in their house to Floor. May 3

Last day for policy committees to meet prior to June 3. May 10

Last day for fiscal committees to hear and report to the Floor bills introduced in their house. May 17

Last day for fiscal committees to meet prior to June 3.

May 28-3′ Floor Session Only. No committees, other than conference or Rules committees, may meet for any purpose.

May 31

Last day for bills to be passed out of the house of origin.

Committee meetings may resume. June 3

Budget must be passed by midnight. June 15

Summary of VAC meeting on February 11, 2019

Donita Remington Chair, Vendor Advisory Committee

The following is a summary of the February 11, 2019 VAC meeting. The complete minutes (once approved) will be posted on the VAC section of IRC's website. Introductions of VAC members and attendees were made. The meeting was well attended, including by some first time participants. A brief introduction to the meeting format was given by Donita Remington.

Merissa Steuwer provided the vendors with a Financial update, including that the next allocation from DDS has not yet been received, vendors can find information on the e-billing website (including information about the minimum wage increase) and reminded vendors again about the last date to submit billing for FY 16-17. Kevin Urtz stated that all information for the IRC board meeting had to be submitted at least 1 week before the March 11th meeting. He discussed the December Town Hall meeting and the ARCA letter regarding the requested vendor increase. Jennifer Cummings (Legislative report) reported that the bill supporting community housing has been reintroduced. She stated that there were no other bills to report on at this time.

By-Laws Committee: Bob Horrigan asked that the discussion of the draft by-laws proceed the Vendor category reports. Draft by-laws were distributed to VAC members prior to the meeting. Discussion included the frequency of VAC meetings being increased and the inclusion of disseminating information between meetings. April reported that an additional document detailing representatives expectations is being finalized and will soon be ready for review. Currently, the VAC meets 5 times per year (and does not meet between October and February). The draft by-laws suggest 10 meetings per year, including VAC training and planning meetings. The frequency of meetings will be further discussed during the VAC members working meeting. The working meeting will be held on March 25th to finalize changes to the draft by-laws. It was decided that there was not sufficient time to complete the by-laws before the March 11th IRC board meeting. The by-laws will be submitted to the IRC Board for their consideration at the May Board meeting.

Summary by Vendor Category:

Vendor Group:	Concerns / Priorities
Day Programs:	Lynn De Anda (<u>Ideanda@desertarc.org</u>) reported the PreVAC included discussion of layered services, 055, ratios & ½ day billing questions. Vince responded that he would send out an email regarding ½ day billing to the vendors. Lynn encouraged vendors to go to IRC's website for the dates for provider enrichment training.
Health Care Facilities	Shelly Dawson (sdawson@independentoptions.org) was not present, but sent in a PreVAC report following the meeting. PreVAC meeting included in-service regarding the standard for dietary textures for individuals with swallowing difficulties, minimum wage increase impact, openings, worker's comp insurance, issues regarding 3 rd party payees (including potential lapse of consumer benefits). IRC will discuss the issues related to 3 rd party benefits with DDS and New Leaf to help resolve this issue.
Infant/Children's Programs:	Johanna Caicedo (<u>Johana.caicedo@thementornetwork.com</u>) reported the meeting included a discussion of IEP meetings. Vendors cannot bill for participating in the IEP meetings unless they are provided 1:1 services during the meeting. An Early Start Vendor Fair is scheduled for April 10 th . Reports need to be submitted on the 1 st day of each month. Families are receiving the DDS letter regarding the annual family fee and may need support with this process.
Residential (Level 2-3):	Position vacant.
Residential (Level 4):	Mumbi Kairu (<u>mumbi.np@pamojainc.com</u>) was absent. No report given.
Respite	April Stewart (april@24hrcares.com) reported that a conference call will be scheduled to discuss DDS & negotiated rates, shift differential and the spreadsheets related to the minimum wage increase.
SLS	Mark Hendren (markjhendren@att.net) was absent. No report given.

Vendor Group:	Concerns / Priorities
Specialist/Support Programs	Doug McKown (dr.mckown@samaritancares.org) reported that a formal PreVAC meeting was not held, but that he spoke with vendors regarding the challenges regarding the transition to Managed Medi-Cal funding, including CPT codes and expectations. The date of the next meeting is pending.
Transportation	Felecia Arnold (nemt1stclasstransportation@yahoo.com) discussed the challenge of receiving accurate information in the TRS (Transportation Service Request) form. Vendors need address, phone numbers, information regarding ambulatory status, behaviors and whether the consumer can be left at the residence unattended. CSCs input information, but the form that the vendors receive is not as helpful as it could be. This can lead to potential delays in providing needed transportation. Questions regarding the audit were discussed. Vince asked Felecia to provide him with an audit agenda so that these questions can be addressed at the next PreVAC meeting.
Vocational	Velia Partida (veliap@vipsolutions.com) reported that 24 Hour home care presented regarding accounting/payroll services for the self determination roll out. Issues discussed included employment, layered programs and authorizations. She reported that IRC provided good clarification at the meeting. Vendors discussed providing information to new CSCs, contacting the liaison and the difficulty obtaining consumer pay stubs. Vince responded that the pay stubs are required and he will get additional information to the vendors regarding this. Velia reported that the discovery period is taking longer than anticipated. ACRE training will be scheduled in Spring, Summer & Fall. DOR potentially eligible services, LOA agreements, and service timelines were also discussed. Some site visits have been scheduled and discussions are being held regarding the problems with the current definition of COE.
Behavior Mod Programs:	David Satterwhite (<u>dsatterwhite@oparc.org</u>) reported a PreVAC meeting was not held and that he is having difficulty reaching vendors. Vince responded that will get David vendor's phone numbers.
Member-at-Large:	Robert Horrigan, Donita Remington and Donna Gimm had nothing to report.

Membership Committee: There is a current opening for a Level 2-3 Residential vendor representative. Interested vendors should contact Bob at representative.

Community Engagement Presentation: C.J. Cook presented on Diversity and Disparity, the Performance Contract, Community based organizations, Events, staff training, IRC's website, Social Media, Branding and communication. Vendors can email community@inlandrc.org to have events placed on the calendar. C.J. announced that some vendors had reported the IRC's quarterly newsletter as spam. He urged vendors to opt in for this vital information and stressed the importance of not reporting IRC communication as spam. He encouraged vendors to participate in special events and the IRC CAC events. He asked vendors to view the Public Meeting Recap on IRC's website and complete the online survey by March 1st. C.J. stressed that we are all part of the community: IRC, vendors and consumers.

Regional Center Update: Vince Toms reported that input from the community has led to grassroots advocacy regarding the need for rate reform. He asked vendors who are requesting IRC presentations at PreVAC meetings provide him with an agenda so that the relevant information is covered. IRC submitted 11 HCBS grants, the performance contract was submitted and IRC has good statistics regarding COE and a decrease in disparities. Four LOAs have been completed and PIPs are resulting in employment at a good rate. He urged vendors to continue to hire Spanish speaking staff to better serve the community. The Uniform Holiday Schedule may be implemented in the next fiscal year per DDS (IRC continues to oppose this). Vince listed the vendor codes covered in the one time bridge funding. Additional information regarding this and DDS's reorganization plan can be found on DDS's website. DDS plans to have additional staff in Southern California which will result in more oversight, particularly regarding CMS rules, the impact of increased consumers with autism, SIR review, risk mitigation, health and safety, review and collection of vendor audits and board attendance and training. Vince discussed the importance of communication between IRC and the VAC, including sending out vital information between meetings. He discussed the option of using Skype for VAC meetings so that additional vendors can participate.

Old Business / Public Input: None.

The next VAC meeting will be April 15, 2019 at 10:00 a.m. at IRC



BOARD OF TRUSTEES REPORT March 12, 2019 RESPECTFULLY SUBMITTED BY LAURA MILLER

As of 01/31/2019, Master Trust has 281 active trusts. Total assets are \$20,798,069.09

COMMITTEE MEMBERS

Tom Cosand, Drew Cutler, Bob McGuire, Debra Mannon, Cameron Page, Evan Page, Steve Spears, and Sheela Stark

BUSINESS

At the January 2019 Committee Meeting, the committee discussed the launch of California's ABLE program (CalABLE) on December 18, 2018. This program allows persons disabled before the age of 26 to open accounts and deposit up to \$15,000 annually. Eligible working individuals can contribute an amount equal to their current gross income up to an additional \$12,140.00 annually. Total balance can be up to \$100,000.00 and maintain eligibility for SSI or up to \$529,000.00 and maintain eligibility for Medi-Cal only. Two consumers have opened ABLE accounts in the last year with out of state programs. One consumer has expressed an interest in moving his funds from our trust to CalABLE. Trust staff will continue to make consumers, families, and service coordinators aware of their options for CalABLE. https://calable.ca.gov/

Annual statements for consumers and beneficiaries have been generated and are being prepped for mailing. Next year, consumers can access their annual statements online if they choose that option.

ACCESS

In December 2018 and January 2019, 146 requests for distributions were processed for consumers. Types of disbursements approved or ratified by committee include; new home for consumer in Ohio, moving expenses for a consumer to move from a board and care to her own apartment, space rent, bowling league fee, Mexico vacation, car repairs, funds to open an ABLE account, cell phone bills, cable bills, companion services, massage therapy, vehicle registration and insurance, legal fees, medical and dental fees not covered by insurance, outings, Christmas presents, and entertainment.

PUBLIC BENEFIT UPDATES

New Medicare cards are being mailed with a unique number instead of a Social Security Number. This will help to protect identity. Cards were issued in a plain white envelope so they could be easy to miss. Persons needing a new card can set up an account with www.mymedicare.gov and request a new card or print an official card. Old cards can be used through 12/31/2019.

P.O. Box 10338, San Bernardino, CA 92423

◆ Telephone 909.382.4678

◆ Facsimile 909.382.4687

Master Trust of California is a Program of Inland Counties Regional Center, Inc.

A California Non-Profit Corporation

Service Code Description/instification	999- Start Up Fund approved via CPP/CRDP from DDS to fund and develop 1 EBSH home for CHILDREN. Housing Development Organization (HDO), Brilliant Corners will purchase a single family home and renovate to meet the consumer needs	999- Start Up Fund approved via CPP/CRDP from DDS to fund and develop 1 EBSH home for ADULTS. Housing Development Organization (HDO), Brilliant Corners will purchase a single family home and renovate to meet the consumer needs
ervice Cod	666	666
Vendor # service Cod	HJ2729	HJ2729
Vendor Name	Brilliant Corners	Brilliant Corners

Director Adult Services Report March 2019 Respectfully submitted by Don Meza

SANDIS System Updates: SANDIS 7, the web-based consumer information system, has been implemented and all case management teams at IRC are currently using the new program. With Self Determination looming, it is beneficial for staff to have the fully operational version of SANDIS 7. SANDIS was updated to SANDIS 7.1 on March 4th. The update provides several things including enhancements to the IPP, Title XIX, the consumer information page and case transfers.

Medicaid Waiver (MW): IRC has approximately 14,000 active Medicaid Waiver enrolled consumers. The MW staff continues to add "Deeming" cases. DDS will continue to provide the accounting of 1915i cases directly to CMS. Our directive to review and account for the 1915i cases may change, but the final plan has not yet been released by DDS. IRC has approximately 1,650 consumers that qualify for the 1915i Waiver program. IRC Medicaid Waiver cases will be audited by DDS and DHS in October 2019; staff are working to maintain and update the IPPs and consumer records.

Self Determination (SD): The SD Advisory group met on January 29th. California's Self Determination Program has been approved and consumers, parents, and case management staff eagerly await the final directives from DDS. The list of consumers selected for the initial pilot was released on October 1st, 2018. DDS will provide the regional centers with instruction on how to proceed in a uniform manner with the pilot program for Self Determination. On December 21st, DDS released the directives for implementation of the Self-Determination "Financial Management Service" (FMS) and the Self Determination "Facilitator" definitions and guidelines. DDS has developed a timeline that outlines goals and objectives for the implementation of the Self Determination Program. IRC has 256 consumers that were selected for the Self Determination pilot. The consumers not selected will remain on the interest list and consumers that would like to be considered for future spots can still be added. Sixteen Regional Center staff participated in a Self Determination Train the Trainer on February 25th, 2019 All selected SDP participants will have an orientation beginning sometime after May 15th, 2019.

Inland Regional Center Children & Transition Services March 11, 2019 IRC Board of Trustees Report

Submitted by Felipe J. Garcia IRC Director of Children and Transition Services

Greetings, Children, and Transition services continue to grow at a rapid pace. Our statistics are as follows: Currently under School Age and Transition services we have 18,190 consumers in total. School Age has 11,345 and Transition has 6,845 cases. There are 218 active caseloads of which 139 are in School Age and 79 are in Transition. We are working together as a team to meet the needs of our families for situations in where we may lose a CSC due to normal attrition. For those situations, we assign cases on a temporary basis to existing CSC's so that the families have a point of contact until we can hire vacancies. School age and Transition units work closely together to provide the best possible service to our families

Community Outreach

Riverside County office of Education (RCOE) invited Inland Regional Center (IRC) to participate in a training that was coordinated by Program Manager Katie Lee of the Riverside School Age South East Unit. During this meeting Program Manager (PM) Jonathan Eckridge and myself presented on IRC topics and answered questions from RCOE staff. As a result of the meeting, IRC and RCOE will have a series of cross trainings so that IRC's Consumer Services Coordinators, serving the RCOE catchment area and RCOE's staff can meet. These meetings will be part of a collaborative effort we plan to continue at least semi-annually.

Customer Service

The School Age and Transition Services Units are focusing on customer service and accountability. The goal is to increase our contact with our client's in an effort to improve customer service experiences. The Program Managers will be working closely with their perspective units to encourage participation. Our clients are the most important participants we have and we believe we can do better at improving their experience with IRC. More information will be coming as the year continues.

Community Services

Board of Trustees Quarterly Report

February 26, 2019

Respectfully Submitted by Vince Toms

The overall direction of Community Service is to provide quality customer service to our prospective and current vendors. We must create and keep high quality vendors and do so with consistency and mutual respect. The following will detail the changes and status of the Vendorization Unit Quality Assurance, Resource Development and Training.

Vendorization

New Vendors Approved: 51

ICRC 33's (Out of Area Vendors Added): 3

Rate Table Additions: 236

Vendor Application Packets Sent: 54

EFT Applications Set Up: 56

Vendor Closures: 20

<u>Insurance Renewals</u>: 459 General & Professional, Worker's Compensation, and Auto Insurance renewal documents were processed. <u>License Renewals</u>: 302 <u>license</u> renewal documents were processed.

<u>Customer Service Calls</u>: The unit responded to **2,006** customer service inquiries/phone calls.

Scanning: 10,643 pages, and 69 new files were scanned.

Resource Development and Transportation Unit

- > Facilitating second Day Services Orientation in 2-2019. Have 25 people already reserved to attend.
- Developing EBSH and CCH rate protocol with the Financial Team
- Making changes to new residential service provider orientation to make it more efficient. This is an ongoing process.
- Our next NRSPO is scheduled for 4-16-2019.
- Continuing to work closely with team on modeling good customer service.
- Compliance in Riverside is ongoing. It is currently occurring every other Tuesday.

- RFP selection committee meet on 2-19-19 to discuss the current proposals that were submitted to IRC for start up funds.
- > Implementation of SANDIS & for RDTU has been effective as of 2-14-19.
- ➤ Working on getting report to DDS regarding special contract language which is due in 3-2019.
- > Attending DS Task Force & Rates Workgroup on 2-28-19 and 3-1-19.
- Continuing to work on Min Wage rate adjustments as we received those approvals from the Audit Department.
- DDS Auditors are expected to be at IRC late April until Early May.
- CCP/Affordable Housing Specialist will attend a Housing Coalition meeting in 2-2019
- New contracts will be due for the upcoming Fiscal Year in which we will start working on those in early March until all contracts are executed.
- Collaborating Training w/CCL, QA and Vendorization regarding succession planning will take place on 3-28-19.

Training Unit

The following is a snapshot of work done by the Training and Development Unit for January and February 2019.

We held a large training series on Customer Service in January with incredible coordination from the Case Management/ADMIN Managers and Directors that was a huge success. Feedback from staff surveys were overwhelmingly positive and the turnout was great!

Our 2019 staff training calendar began in January and this year, we have incorporated many of the requests from staff who completed the Staff Survey.

Our Consumer/Family training schedule is underway with an emphasis on Sex Education, Health, and Nutrition.

We are also becoming more active in facilitating Vendor trainings to assist with needs identified within the agency.

- New Staff Training (7 Attendees)
 - Customer Service Training (22 Attendees)
- IRC Staff Presentations
 - Customer Service Training (350+ Attendees)
 - Growing Up with Autism (56 Attendees)
 - Health Insurance Counseling and Advocacy Program (HICAP) (35 Attendees)
 - Prader Willi Training (65 Attendees)
 - Title 19 Training Riverside Office (26 Attendees)
 - Staff Performance Training Mileage (1:1)
 - o SUPs Presentation IRC Website and On-Call Protocol (January)
 - o SUPs Presentation Self Determination Updates (February)
- IRC Parent and/or Consumer Training
 - New Parent Orientation (22 Attendees)

- Sex Education for Adults (18 Attendees)
- Sex Education for Minors (10 Attendees)
- How to talk to Your Kids about Sex (12 Attendees)
- Healthy Eating (24 Attendees)
- Get Physical Increasing Physical Activity (18 Attendees)
- o Employment Readiness Series Rim of the World High School (30+ Attendees)
- Benson House Sexually Transmitted Infections (20+ Attendees)
- o CAC Bingo Night (20+ Attendees)

• IRC Presentations for Vendors

- o Innovative Business Partnership (IBP) Training for Staff Training
- How to Talk to Consumers about Sex (8 Attendees)
- Xavier Family Homes Professionalism (25+ Attendees)
- Prue Cross Transportation 3 Professionalism CAP Training (4 Attendees)
- o Provident Place Professionalism, Clients' Rights, SIR CAP Training (IN PROCESS)

• IRC Presentations for Community Partners

- Crisis Intervention Training (CIT) for the Sheriff's Department (160 Attendees)
- CDSS Training in Riverside (60 Attendees)
- CDSS in San Jose (70 Attendees)
- Val Verde High School Parent Support Group (35+ Attendees)
- o SELPA Directors Presentation with Felipe (20+ Attendees)
- o BAR Presentation for Steve Beckett (20+ Attendees)
- IEDC Desert Presentation (20 Attendees)
- IEDC San Bernardino Presentation (75+ Attendees)
- Riverside Mental Health Psychiatric Facility Transition Services (10 Attendees)
- Parent Support Group IRC Presentation (20 Attendees)
- Apple Valley High School Meeting for Sex Education Training
- o Arroyo High School Meeting for Training Needs
- o Medi-CAL/Medi-Waiver Collaborative Meeting to Plan IRC Training

Personal Trainings Attended

o LMS Training

In Process

- o Self Determination Training (for Trainers) at San Gabriel Pomona Regional Center
 - SDP Training for Participants in process
- Person Centered Planning/Person Centered Thinking (PCP/PCT)
 - Request for Proposals in process
- Quarterly Mentor Training QA
- o Probation Training for Sothern California (In Process)
- Risk Assessment Training for IRC Staff (In Process)
- SUPs Meeting Trainings: March 2019

Community Engagement

Since I last reported to you, we have completed the 2019 event schedule for IRC, CAC events and IRC Akiton Club service projects. We have also begun to plan the 2019 Exceptional Families Conference with our vendor, In Roads Creative Programs, which will be hosted here at IRC in September 2019. This year's conference will encompass not only parents but sessions for consumers ages 12 and up, with a focus on advocacy, employment and transition and once again will be presented in English and Spanish.

We have secured downtown Riverside, near the Mission Inn, for the 2019 IRC Fall Festival to be held on October 27, 2019. The theme and other information will be sent out in late May. We have also begun to plan, in collaboration with The Epilepsy Foundation of Los Angeles and California State University San Bernardino (CSUSB), an IRC 5K fun walk/run on March 21, 2020. The event will be hosted on the Campus of CSUSB and themed as an awareness day for all disabilities.

Our Event Developer has secured Club Center Events again this year for the 2019 IRC CAC Presents: Aloha Night on June 21, 2019. This is the CAC's annual fundraiser and raises money for the next fiscal year's events and ensures they are free to IRC Clients. The price remains \$10.00 per client, family member, friend and vendor staff.

Over the past quarter, the Community Engagement Team has attended 30 outreaches. We have participated in Cultural Competency Advisory Committee, Murrieta Valley Unified School District's Social Emotional Fair, Parent Autism Support Group in Apple Valley, Cathedral City Parent Support Group and CSUSB Ability Sports Expo as examples. At these outreaches, we provided critical info to their attendees along with proper linkage to intake, their CSC, and purchase of services, discussed disparity in our programs and looked for input from the community to improve upon services.

On February 5, 2019, the Diversity Outreach Coordinator hosted the annual Purchas of Service (POS) Public Input meeting here at IRC in Spanish and English and live-streamed in both languages as well. The team would like to thank the directors for showing support and attending to make those invaluable connections to those we serve. Also, we would like to thank the IT department for assisting with the live-stream setup and monitoring to ensure everyone could watch.

This year we will be losing TASK and Fiesta Educativa (APEP and Fiesta Familiar) as our DDS Disparity Grant Community Based Organizations. We are no longer accepting APEP or Fiesta Familiar referrals as of February 18, 2019, and they will stop providing services April 15, 2019. TASK will continue to receive referrals and provide services up to May 1, 2019. At that time they will stop receiving referrals and close their grant directly with DDS.

We have been notified that we will be working with new CBO's for the next 12-24 months. They will be Autism Society of Inland Empire, Autism Society of Los Angles, Exceptional Parents Unlimited,

University of Riverside and Learning Rights Law out of Los Angles. These are DDS grants, and we will be supporting their efforts through marketing, training support and referrals when applicable.

Late last year I had the good fortune to meet Deputy Greg Jones from the San Bernardino Sherriff's Department. I was attending a meeting hosted by the Autism Society of the Inland Empire, and Deputy Jones was presenting on a program called Safe Return. Deputy Jones shared with us the origins of the program, as well as statistics on how the program is helping people with developmental disabilities and their families. Deputy Jones said it best when he shared, "The Safe Return Program is a confidential database that allows law enforcement access to critical information about the registered individual. Registering a loved one provides useful information to assist law enforcement in reuniting families." Inland Regional Center is happy to share this resource through our blog inlandrc.org with families who can benefit from it. The blog has been seen and shared, at the time of this report, more than 7000 times.

In closing, our Community Relations Specialist has maintained a 100% response rate within 46 minutes to all emails and comments on social media. Also, we have maintained a 100% response rate for all emails to inlandrc.org.

Quality Assurance

- -SIR's- 2017-QA closed out
- -continue working on SIR/ risk mitigation protocol
- First consumer moved in the CCH home, end of November, is from IRC. Two other consumers have been accepted, working on admission documents. Last consumer being considered for home is from IRC.
- -QA working on procedures for case management when placing a consumer in the CCH. (this will include protocol for vendor, IRC audit team, etc.)
- -Revenue and team finalized P&I guidelines. Liaisons will inform CP of the guidelines.
- -BC's continue to open. More options for consumers.
- -CP training continues in a monthly basis at IRC. Last training held in December 2018.
- -QA continues providing technical assistance to many CP to assure they are complying along with helping Case mgmt., including SIR trainings for vendors.
- -QA continues to attend IDT meetings to assist case management and vendors.
- -FHA- recertification of homes in November and December
- -FHA training provided in November for Mentor staff.
- -placement coordinator meeting took place at IRC on 11/1/18.
- -Day services working with several day programs regarding caseload rations, 055, and difficulty hiring and retaining staff. Several meetings with different programs held at IRC.
- -Importance of safe working habits when in the field and in the office. Due to weather changes, assure tire thread, windshield wipers, etc. are in good condition.

INLAND REGIONAL CENTER Board of Trustees Executive Committee Meeting January 16, 2019 4:00 p.m.

PRESENT: Sheela Stark; Alva Stewart

PRESENT VIA CONFERENCE CALL: Kiana Buffington; Ted Leonard

GENERAL COUNSEL: Steve Beckett

STAFF/EX-OFFICIO PRESENT: Lavinia Johnson; Merissa Steuwer; Kevin Urtz; Sandra Guzman

- 1. Public Input Timer: The timer needs to be changed to 3 minutes. Timer has been changed and ready for next meeting.
- 2. Nominations Ad-Hoc Committee: The committee will be holding interviews on February 20, 2019 starting at 1:30 p.m. Committee Member are Sheela Stark, Cameron Page, Alva Stewart, Joshua Souder and Elvia Sanders.
- 3. Board Meeting Time Change: Changing the meeting time to 5:00 p.m. was discussed. The reason the meeting was originally scheduled for later in the evening was because the Board and Directors would meet prior to the Board Meetings and have dinner. Dinners were discontinued several years ago. This item will be added to the February Executive Committee for further discussion before bringing it up to full Board. Sheela asked Sandra to send an email to the Board inquiring their thoughts about possibly changing the meeting time.
- 4. Trainings: Cameron and Lavinia will contact Dan Savino to see if he is available June 8 to do a Board Training on how to hold a legislative meeting. Sheela stated she attended a leadership training by Calvin Mackie. He was an excellent speaker. Sandra will contact him for training topics and pricing information.

Motion made to adjourn the meeting at 4:35 p.m. M/S/C Stewart/Leonard.

Next Executive Committee Meeting: February 20, 2019 at 4:00 p.m.

INLAND REGIONAL CENTER Board of Trustees Executive Committee Meeting February 20, 2019 4:00 p.m.

PRESENT: Alva Stewart, Kiana Buffington, Ted Leonard, Cameron Page, Sheela Stark, Alva Stewart

GENERAL COUNSEL: Steve Beckett

STAFF/EX-OFFICIO PRESENT: Lavinia Johnson, Merissa Steuwer, Vince Toms, Kevin Urtz, Sandra Guzman

2018-19 CPP Proposals for 1) acquisition and renovation of two single family homes and 2)
 Day Program with Community Integration Component: Vince reviewed the Request for
 Proposal (RFP) process, the Proposal Review Committee selection, the review, the scoring and
 the ranking for each proposal received. It is the Proposal Review Committee's recommendation
 to accept Brilliant Corners proposal for project #2 and #3 in the amount of \$175,000. 1) Motion
 made to recommend the Brilliant Corner contract for project #2 and #3 to the Board for
 approval M/S/C Page/Stewart.

It is the Proposal Review Committee's recommendation that the Board not accept either proposal received for the Day Program component. 2) Motion made to recommend to the Board that they do not accept either RFPs received for Day Program services M/S/C Page/Stewart.

Vince Toms excused himself from the meeting.

- 2. Board Interviews: The Nominations Committee interviewed two candidates today and feel they will both be a good fit on the Board. 3) Motion made to recommend both candidates to the full Board M/S/C Stewart/Buffington.
- 3. Board Meeting Time Change: Email survey was sent to full Board inquiring changing the Board Meeting start time to 5:00 p.m. beginning in May. The Executive Committee reviewed the results and will recommend change to full Board. 4) Motion made to recommend changing the Board Meeting time to 5:00 p.m. M/S/C Buffington/Page.
- 4. Financial Report: Merissa reported IRC received it's E2 allocation. She will be meeting with Lavinia and Kevin to go over the budget and will update the Board during Closed Session in March.
- 5. Board Composition: The Board Composition Report will be updated to reflect the work of the Nomination's Committee and will be submitted before the March 1st deadline.

- 6. Board Training/Retreat: The two-day Board Training is scheduled for March 22nd & 23rd, 2019. Kevin will be replacing Lavinia on Friday because Lavinia will be at the ARCA Meeting with Cameron. Cameron and Lavinia will both be at the Saturday training.
- 7. Building the March Meeting Agenda: The following items will be added to the March agenda: Financial update, Nomination's Committee Recommendations, CPA Audit, Insurance Renewal and Master Trust Special Needs for Non-Regional Center Individuals.

Next Executive Committee Meeting: March 20, 2019

FAIR HEARINGS & LEGAL AFFAIRS UNIT BOARD OF TRUSTEES REPORT

March 2019 Respectfully Submitted by Jennifer Cummings

FAIR HEARINGS

IRC has 33 open Fair Hearing Requests. Since January 1, 2019, a total of 29 cases have resolved or received formal decisions. In collaboration with consumers, families and IRC staff, we resolved 24 cases without the need to go to a formal state level hearing.

There were four formal hearing decisions: Eligibility (3), Respite (1). The Office of Administrative Hearings (OAH) found in favor of IRC in all four cases. OAH dismissed one case because the request was filed outside the timeline to appeal.

COMPLAINTS (WIC § 4731, CITIZENS, EARLY START COMPLAINTS)

(Consumers, and anyone on behalf of a consumer, who believes that any right to which a consumer is entitled has been abused, punitively withheld, or improperly or unreasonably been denied by a regional center, developmental center or service provider, may file a complaint pursuant to WIC § 4731. If a complainant is not satisfied with IRC's proposed resolution, the complainant may refer the complaint to DDS within 15 working days.)

Since the last Board report, IRC has responded to two WIC § 4731 Complaints. Three prior complaint responses from November-December 2018 have been appealed to DDS for a second level review and decision. There are no further complaints pending with IRC at this time.

FORENSIC SERVICES

Fair Hearings & Legal Affairs Unit takes an active role in overseeing and facilitating regional center services for consumers involved in the criminal justice system and serves as a liaison and primary point of contact with all courts in Riverside and San Bernardino counties. IRC assists the courts by creating appropriate recommendations and treatment plans to best serve IRC consumers and the community.

The following is a brief listing of consumers presently involved with the criminal justice system:

There are nine criminal cases currently referred to IRC to determine eligibility. Eligibility assessments are currently scheduled and pending. Of these, six applicants are in custody.

There are 8 active juvenile criminal cases where either probation is involved, or criminal proceedings are suspended and they are participating in some type of court-ordered plan. IRC is funding competency training in one of these cases.

There are approximately 158 adult criminal cases we are currently following on an ongoing basis:

- Fifty-nine (59) cases have criminal proceedings suspended are on some type of court-ordered plan due to their developmental disability. Of these cases:
 - o Thirty-one (31) consumers are on a regional center two-year diversion program
 - o Fifteen (15) consumers are receiving community-based competency restoration training
 - o Twelve (12) consumers are committed to Porterville Developmental Center for competency training and treatment. Of these, four are currently in custody awaiting admission to Porterville once a bed becomes available.

FAIR HEARINGS & LEGAL AFFAIRS UNIT BOARD OF TRUSTEES REPORT March 2019

- One (1) consumer is residing at Patton State Hospital for competency training and mental health treatment.
- Thirty-five (35) cases are currently pending. Usually, this means that these cases are in their early stages (i.e., awaiting the appointment of an attorney/public defender, awaiting court-ordered assessments or plans, etc.). Of these, 14 adult consumers are in custody.
- Sixty-three (63) consumers are on probation.

SB 1187 passed in October 2018 and became effective January 1, 2019. PC 1369 (competency evaluations), PC 1370 (competency proceedings related to mental health disorders), and PC 1370.1 (DD-related competency proceedings) were amended quite significantly. The bill clarified PC 1369 by stating that the referral to the regional centers for "an evaluation" is for the purpose of determining regional center eligibility. This was a statewide issue for regional centers because the former ambiguous language was sometimes interpreted to mean that regional centers can be court-ordered to conduct competency to stand trial evaluations when the court suspects someone is developmentally disabled (i.e., prior to an intake evaluation and eligibility determination). IRC prevailed in a Court of Appeal case in 2017 when IRC was ordered to conduct a competency evaluation of a Defendant who was not a regional center consumer (*Inland Counties Regional Center, Inc. v. Superior Court*, 10 Cal. App. 5th 820).

Most significantly, the maximum period of time a defendant can be retained and given competency training has been reduced from three to two years. We have several consumers who are soon reaching their two-year commitment period and we will be assisting case management staff with bringing these cases to a close.



Intake, Early Start, Clinical Services and The Early Start Family Resource Network REPORT

February 2019 Submitted by Treva Webster

Clinical Services Unit

The twelve IRC Clinical Services staff and the 19 consultants work together to support the mission of the clinical services program: To facilitate service acquisition, wellness and optimal health among consumers and employees.

IRC Intake & Assessment Unit

The Intake and Assessment Unit fields all Intake and Assessment calls for potential consumers 3 years old and over who are interested in applying for services and supports through the Inland Regional Center. The community input we have received indicates they appreciate the ability to start the application process online. Uploading information can be a little cumbersome but there are options given for faxing or emailing the information after the initial online application is received.

Early Start

The IRC Early Start program provides supports and services to more than 6,000 children between the ages of 0-3 in our two, very large county catchment area. California Early Start was developed in response to federal legislation authorizing states to maintain and implement statewide interagency systems that provide early intervention services. IRC's Early Start program is guided by the Individuals with Disabilities Education Act (IDEA) Part C, Title 17, and California Early Intervention Services Act.

Early Start Family Resource Network (ESFRN)

The ESFRN encourages adults to be positive role models. Kids learn screen time habits from parents and caregivers. Children who spend less time with screens fall asleep faster, sleep longer, eat healthier and get more exercise. The American Academy of Pediatrics recommends avoiding screens for children under 2 years of age and no more than 1 to 2 hours of screen time a day for older children.

Questions?

If you have questions, please don't hesitate to ask. Treva Webster 909-890-3493