

## **Inland Regional Center**

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## **Performance Report for Inland Regional Center**

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Inland Regional Center (IRC) we served about 39,737 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At IRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in keeping children living at home with their families, reducing the number of consumers living in developmental centers, and reduced the number of adults living in large facilities. We have also increased the number of adults living in an in-home setting. Furthermore, we have increased the number of adults placed into competitive integrated employment, following a paid internship, higher average hours worked in competitive integrated employment, and the number of incentive payments.

Areas where we have exceeded the state average are securing competitive integrated employment for clients following the internships, as well as the total number of incentive payments and average hours of employment.

As an agency, we still need to improve the reduction of the number of children living in large facilities.

We hope this report helps you learn more about IRC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: [www.inlandrc.org](http://www.inlandrc.org)

Or contact Sandra Guzman, Executive Secretary at (909) 890-3402

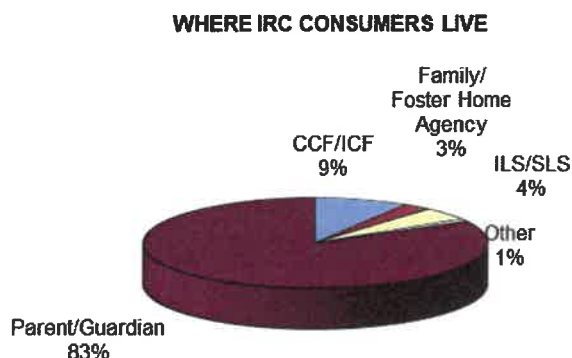
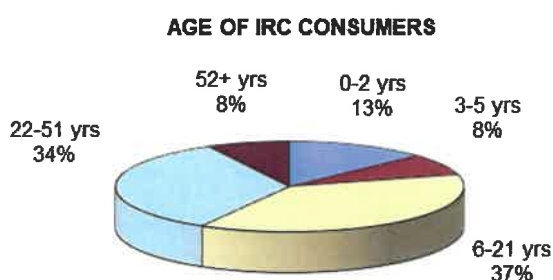
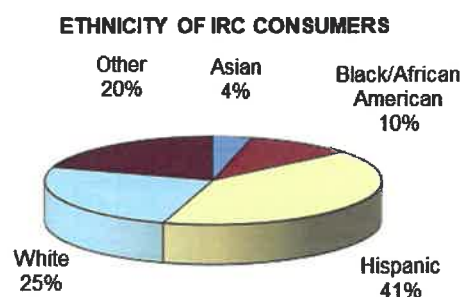
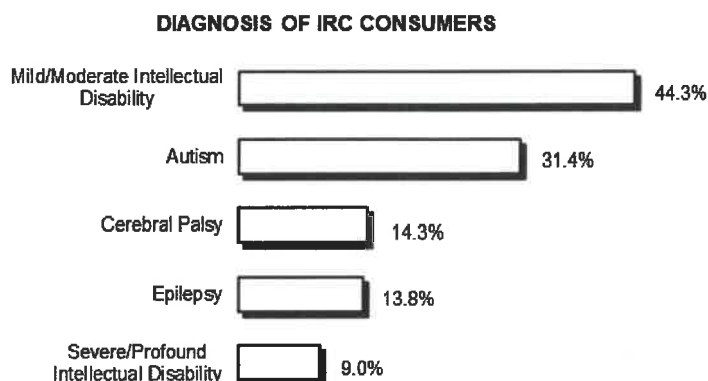
A handwritten signature in blue ink that reads 'Lavinia Johnson'.

Lavinia Johnson

Executive Director, Inland Regional Center

## Who uses IRC?

These charts tell you about who IRC consumers are and where they live.



## How well is IRC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how IRC was doing at the end of 2018, and the second column shows how IRC was doing at the end of 2019.

To see how IRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2018		December 2019	
	State Average	IRC	State Average	IRC
Fewer consumers live in developmental centers	0.12%	.07%	0.08%	.06%
More children live with families	99.38%	99.25%	99.44%	99.30%
More adults live in home settings*	80.20%	80.47%	80.84%	81.16%
Fewer children live in large facilities (more than 6 people)	0.04%	0.13%	0.04%	0.11%
Fewer adults live in large facilities (more than 6 people)	2.31%	1.15%	2.15%	1.07%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

## Did IRC meet DDS standards?

Read below to see how well IRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Not Met	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Yes	Yes
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	93.33%	93.07%
Intake/Assessment timelines for consumers age 3 or older met	99.59%	94.08%
IPP ( <i>Individual Program Plan</i> ) requirements met	100%	99.46%
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	93.1%	93.1%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) The IFSP calculation methodology was changed from composite to average in order to more accurately reflect the RC's performance by only including children reviewed during monitoring and not all Early Start consumers. 4) N/A indicates that the regional center was not reviewed for the measure during the current period.

\*\*\**Passes independent audit Not Met* because of "qualified opinion" by the CPA auditors.

Inland Regional Center is a springboard to greater independence for people with developmental disabilities in the Inland Empire. Today we provide case management and service coordination for more than 39,737 consumers in Riverside and San Bernardino Counties.

Inland Regional Center, over the current period, has met the timelines for intake and assessment at a rate of 94.08% for ages 3 and older. Although that has dropped by 5%, we continue to ensure that consumers and parents receive the services needed to keep their child in the home and community.

Inland Regional Center has also met the Individual Program Plan (IPP) requirements during the current period, 99.46% of the time— a decrease of 0.54% from the last period.

As an agency, we continue to pass the Department of Developmental Services Audit, we remained within our budget, and continued to participate in the federal waiver. Inland Regional Center is committed to being good stewards of the funds that impact the lives of the individuals we serve.

### How well is IRC doing at getting consumers working?

The chart below shows how well IRC is performing on increasing consumer employment performance compared to their prior performance and statewide average:

Areas Measured	Time Period			
	CA	IRC	CA	IRC
<b>Consumer Earned Income ( Age 16+):</b>	<b>Jan through Dec 2017</b>			
Data Source: Employment Development Department	<b>Jan through Dec 2018</b>			
Quarterly number of consumers with earned income	27,182	2,538	27,526	2,543
Percentage of consumers with earned income	17%	14%	16%	14%
Average annual wages	\$9,033	\$8,136	\$10,317	\$9,385
<b>Annual earnings of consumers compared to people with all disabilities in California</b>	<b>2017</b>		<b>2018</b>	
Data Source: Cornell University Disability Status Report	\$47,500			
<b>National Core Indicator Adult Consumer Survey</b>	<b>July 2014-June 2015</b>		<b>July 2017-June 2018</b>	
Percentage of adults who reported having integrated employment as a goal in their IPP	27%	35%	29%	28%
<b>Paid Internship Program</b>	<b>2017-18</b>			
Data Source: Paid Internship Program Survey	<b>CA Average</b>	<b>IRC</b>	<b>CA Average</b>	<b>IRC</b>
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	6	4	9	11
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	18%	6%	13%	14%
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$11.64	\$10.88	\$12.45	\$11.64
Average hours worked per week for adults who participated in a Paid Internship Program	18	20	17	20
<b>Incentive Payments</b>				
Data Source: Competitive Integrated Employment Incentive Program Survey				
Average wages for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	\$11.93	\$11.20	\$12.76	\$11.98
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	22	26	22	25
Total number of incentive payments made for the fiscal year for the following amounts:	\$13	23	27	42
	21	35	39	64
	29	42	43	69

### How well is IRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Year	Number of Eligible Consumers Receiving Case Management Only			Percent of Eligible Consumers Receiving Case Management Only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	2017-18	1	19	15	14%	49%	33%
	2018-19	0	17	16	0%	40%	33%
Asian	2017-18	4	195	104	3%	26%	20%
	2018-19	3	199	102	2%	26%	18%
Black/African American	2017-18	18	598	321	7%	39%	15%
	2018-19	14	587	322	7%	38%	15%
Hispanic	2017-18	51	2,764	1,231	3%	34%	22%
	2018-19	23	2,690	1,290	2	32%	22%
Native Hawaiian or Other Pacific Islander	2017-18	0	18	9	N/A	43%	33%
	2018-19	1	15	6	33%	41%	22%
White	2017-18	16	1,195	860	3%	33%	15%
	2018-19	8	1,144	861	2%	32%	15%
Other Ethnicity or Race	2017-18	143	706	73	3%	27%	15%
	2018-19	192	794	90	3%	26%	17%
Total	2017-18	233	5,495	2,613	3%	33%	18%
	2018-19	241	5,446	2,687	3%	31%	18%

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		17-18	18-19	17-18	18-19	17-18	18-19	17-18	18-19	17-18	18-19	17-18	18-19	17-18	18-19
Birth to 2	Consumers	0%	0%	2%	2%	3%	2%	22%	17%	0%	0%	8%	6%	65%	73%
	Expenditures	0%	0%	3%	2%	3%	3%	27%	24%	0%	0%	10%	8%	57%	63%
3 to 21	Consumers	0%	0%	4%	5%	9%	9%	49%	48%	0%	0%	22%	20%	16%	18%
	Expenditures	0%	1%	5%	5%	9%	9%	47%	47%	0%	0%	25%	24%	13%	14%
22 and older	Consumers	0%	0%	4%	4%	15%	14%	38%	39%	0%	0%	40%	39%	3%	4%
	Expenditures	0%	0%	3%	3%	15%	15%	28%	29%	0%	0%	50%	49%	3%	3%

Percent of total annual Purchase of Services by individual's diagnoses and ethnicity

Diagnosis – All ages  
 Autism – 77.2%  
 ID – 85.3%  
 CP – 79.4%  
 Epilepsy – 80.2%  
 Category 5 – 79.9%  
 Other – 76.1%

Ethnicity – All ages  
 American Indian/Alaska Native – 0%  
 Asian – 45.8%  
 Black/AA – 34.3%  
 Hispanic – 34.4%  
 Native Hawaiian/Other PI – 0%  
 Other/Multi-Cultural – 38%  
 White – 35.1%

**Want more information?**

To see the complete report, go to: [www.inlandrc.org](http://www.inlandrc.org)

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