

Transportation Alternative Service Delivery Guidelines

DDS is driving the resumption of services, not IRC, so there is a lot of grey area and questions that we cannot internally answer yet. DDS is providing updated directives that can be found here: <https://www.dds.ca.gov/corona-virus-information-and-resources/>.

The below guidelines are based on many conversations and workgroups with DDS, IRC, and Service Providers across the state.

Traditional Service Provision

- Traditional services are fine if they are provided with safety as the top priority. Transportation vendors should all have plans in place for safe transport according to CDC, state, and county guidelines.
- If consumers are continuing transportation according to the TSR on file and there are no changes, nothing needs to be done.
- A new TSR only needs to be completed if days, times, location, etc. on current TSR changes. Manual for TSR changes can be found on RDTU's intranet site.

Alternative Service Delivery

- Alternative services can include different types of services than those the vendor typically provides or is vendored to provide. So, transportation does not have to be delivering the consumer to school/program but can include services such as lunch delivery, medication delivery, taking consumers to appointments or providing safety training. These are just some examples and by no means are these the only services that transportation can provide.
- Ultimately, transportation services can still be funded if a service is provided that meets the consumer's needs and is agreed on by the IDT.
- IRC is not advocating for taking consumers out into the community at this time, but if it is done with safety being the top priority, it can be done.
- According to DDS, consumers will be switched to an average monthly billing for those receiving alternative services. This means that transporters do not have to provide service daily to receive funding.
- Again, plans will be consumer specific, meet the needs of the consumer and be agreed on by the IDT. If the plan meets the above specifications and service is provided within the month according to the agreed upon plan, then transportation services should still be funded.
- A new TSR will not be required for alternative service delivery.

Public Transportation

- Fixed and Dial-A-Ride transportation, will need to be determined on an individual basis. Continuing or terminating authorizations should be discussed with CSC's PMs.