

## Inland Regional Center

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*Spring 2021*

## Performance Report for Inland Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Inland Regional Center (IRC) we served about 37,700 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At IRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in having fewer IRC consumers living in developmental centers as well as having fewer adults living in large facilities (more than 6 people). But we still need to improve in fewer children living in large facilities (more than 6 people).

IRC is not hosting in-person events in order to protect our staff, vendors, clients, and community partners. To the best of our ability, we will hold virtual Client Advisory Committee (CAC) meetings, Board of Trustees meetings, Purchase of Service public input meetings, Performance Contract input meetings, 2021 IRC Virtual Fall Festival, and Vendor Advisory Committee (VAC) meetings so we can remain connected to those we serve until it is deemed safe to resume face-to-face events.

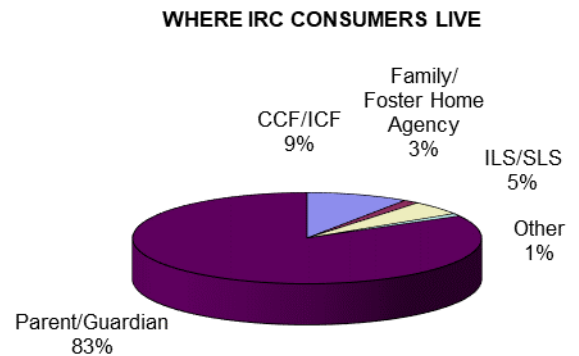
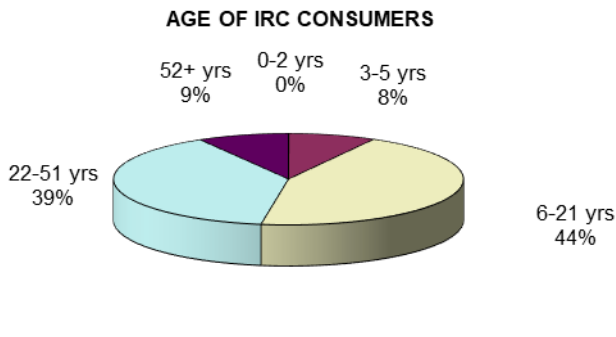
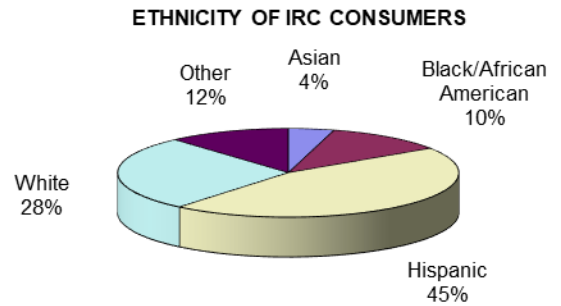
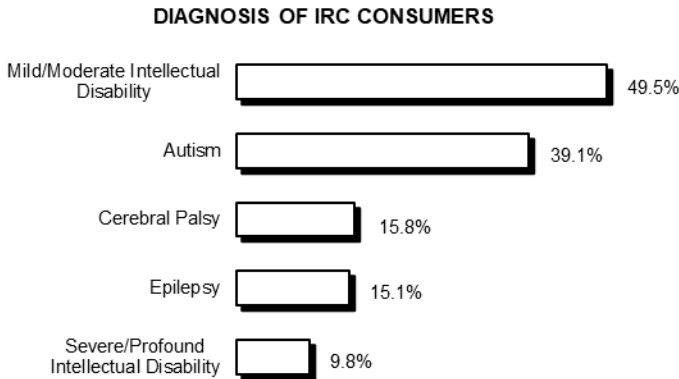
We hope this report helps you learn more about IRC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: <https://www.inlandrc.org/>  
Or contact [Ccook@inlandrc.org](mailto:Ccook@inlandrc.org) at **(909)382-4848**

Director, Inland Regional Center

## Who uses IRC?

These charts tell you about who IRC consumers are and where they live.



## How well is IRC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how IRC was doing at the end of 2019, and the second column shows how IRC was doing at the end of 2020.

To see how IRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2019		December 2020	
	State Average	IRC	State Average	IRC
Fewer consumers live in developmental centers	0.08%	0.06%	0.07%	0.05%
More children live with families	99.44%	99.30%	99.51%	99.39%
More adults live in home settings*	80.84%	81.16%	81.71%	81.76%
Fewer children live in large facilities (more than 6 people)	0.04%	0.11%	0.04%	0.12%
Fewer adults live in large facilities (more than 6 people)	2.15%	1.07%	1.92%	0.99%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

## Did IRC meet DDS standards?

Read below to see how well IRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Yes	See note 4
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	93.07%	96.30%
Intake/Assessment timelines for consumers age 3 or older met	94.08%	91.17%
IPP ( <i>Individual Program Plan</i> ) requirements met	99.46%	N/A
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	93.1%	86.6%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) N/A indicates that the regional center was not reviewed for the measure during the current period. 4) RC did not meet performance measure. Department Directive 01-041520 waives the requirements of Article III, Section 9, paragraph (c) of the Department's RC contract.

Inland Regional Center is a springboard to greater independence for people with developmental disabilities in the Inland Empire. Today we provide case management and service coordination for more than 37,700 consumers in Riverside and San Bernardino Counties.

Inland Regional Center, over the current period, has met the timelines for intake and assessment at a rate of 91.17% for ages 3 and older. Although that has dropped by 2.91%, we continue to ensure that consumers and parents receive the services needed to keep their child in the home and community.

As an agency, we continue to pass the Department of Developmental Services Audit, remained within our budget, and continued to participate in the federal waiver. Inland Regional Center is committed to being good stewards of the funds that impact the lives of the individuals we serve.

## How well is IRC doing at getting consumers working?

The chart below shows how well IRC is performing on increasing consumer employment performance compared to their prior performance and statewide average:

Areas Measured	Time Period				
	CA	IRC	CA	IRC	
<b>Consumer Earned Income ( Age 16+):</b> Data Source: Employment Development Department	Jan through Dec 2018		Jan through Dec 2019		
Quarterly number of consumers with earned income	27,526	2,543	28,170	2,640	
Percentage of consumers with earned income	16%	14%	16%	14%	
Average annual wages	\$10,317	\$9,385	\$11,327	\$10,264	
<b>Annual earnings of consumers compared to people with all disabilities in California</b> Data Source: Cornell University Disability Status Report	2018		2019		
	\$47,600		Data not available*		
<b>National Core Indicator Adult Consumer Survey</b>	July 2014-June 2015		July 2017-June 2018		
Percentage of adults who reported having integrated employment as a goal in their IPP	27%	35%	29%	28%	
<b>Paid Internship Program</b> Data Source: Paid Internship Program Survey	2018-19		2019-20		
	CA Average	IRC	CA Average	IRC	
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	9	11	8	8	
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	13%	14%	9%	7%	
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$12.45	\$11.64	\$13.31	\$13.03	
Average hours worked per week for adults who participated in a Paid Internship Program	17	20	16	20	
<b>Incentive Payments</b> Data Source: Competitive Integrated Employment Incentive Program Survey					
Average wages for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	\$12.76	\$11.98	\$13.52	\$12.91	
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	22	25	21	24	
Total number of Incentive payments made for the fiscal year for the following amounts:	\$1,500	27	42	22	41
	\$1,250	39	64	28	47
	\$1,000	43	69	34	51

\*The Cornell University 2019 Disability Status Report was not available at the time that this report was finalized.

## How well is IRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Year	Number of Eligible Consumers Receiving Case Management Only			Percent of Eligible Consumers Receiving Case Management Only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	18-19	0	17	16	0%	40%	33%
	19-20	0	16	16	0%	36%	31%
Asian	18-19	3	199	102	2%	26%	18%
	19-20	3	226	113	4%	26%	19%
Black/African American	18-19	14	587	322	7%	38%	15%
	19-20	6	593	329	5%	37%	15%
Hispanic	18-19	23	2,690	1,290	4%	32%	22%
	19-20	34	2,799	1,334	4%	32%	21%
Native Hawaiian or Other Pacific Islander	18-19	1	15	6	33%	41%	22%
	19-20	0	15	7	0%	42%	26%
White	18-19	8	1,144	861	2%	32%	15%
	19-20	7	1,160	848	3%	32%	14%
Other Ethnicity or Race	18-19	192	794	90	3%	26%	17%
	19-20	255	936	85	4%	25%	15%
Total	18-19	241	5,446	2,687	3%	31%	18%
	19-20	305	5,745	2,732	4%	31%	17%

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20
Birth to 2	Consumers	0%	0%	2%	1%	2%	1%	17%	10%	0%	0%	6%	3%	73%	85%
	Expenditures	0%	0%	2%	1%	3%	1%	24%	13%	0%	0%	8%	4%	63%	80%
3 to 21	Consumers	0%	0%	5%	5%	9%	9%	48%	47%	0%	0%	20%	19%	18%	20%
	Expenditures	1%	0%	5%	5%	10%	10%	47%	47%	0%	0%	24%	22%	14%	15%
22 and older	Consumers	0%	0%	4%	4%	14%	14%	39%	41%	0%	0%	39%	37%	4%	3%
	Expenditures	0%	0%	3%	3%	15%	15%	29%	31%	0%	0%	49%	47%	3%	3%

Percent of total annual Purchase of Services by individual's diagnoses and ethnicity

Consumers with POS by Diagnosis

All Ages	Total Consumers	% Of Consumers with POS
Autism	12,474	70.4%
ID	17,803	77.6%
CP	1,216	71.5%
Epilepsy	501	71.3%
Category 5	706	74.1%
Other	10,206	95.7%

### Consumers with POS by Ethnicity

All Ages	Total Consumers	% Of Consumers with POS
American Indian/Alaska Native	100	68%
Asian	1,504	77.3%
Black/African American	4,003	76.8%
Hispanic	15,988	73.9%
Native Hawaiian/Other Pacific Islander	65	66.2%
Other Ethnicity or Race/ Multi-Cultural	11,498	88.9%
White	9,748	79.3%

### Want more information?

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