



INLAND REGIONAL CENTER

...valuing independence, inclusion, and empowerment

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December 2, 2021

Department of Developmental Services
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Mr. Cruz:

Inland Regional Center (IRC) is submitting this correspondence in response to a Department of Developmental Services (DDS) letter dated September 16, 2021. That letter informed IRC that a public input meeting was to be held regarding the National Core Indicators (NCI) Child Family Survey results for the Fiscal Year 2018-19. The letter also stated a report was to be sent to the department within sixty days of said meeting. This directive was in accordance with Welfare and Institutions (W&I) Code Section 4571(h)(1), which requires each regional center annually to present data collected from the NCI surveys at a public meeting of its governing board to assess the comparative performance of the regional center and identify needed improvements in services for clients, including, but not limited to, case management services.

On September 22, 2021, IRC posted a notice to clients, families, staff, and community members informing them of the November 8, 2021, public input meeting. The public input meeting was also posted to all three IRC social media platforms on October 6, 2021, and again on November 4, 2021. The National Core Indicators (NCI) Child Family Survey for Fiscal Year 2018-19 complete report was made available for review on our social media platforms and on the inlandrc.org/accountability page.

On November 8, 2021, at 5:30 pm, a public input meeting was held using Zoom. The attendees watched a short fifteen-minute pre-recorded PowerPoint presentation. After the presentation, the attendees were asked to provide input, and none was provided that was in reference to the National Core Indicators (NCI) Child Family Survey for the Fiscal Year 2018-19 results.

While speaking to IRC staff, a common theme of the data being old and outdated was expressed. The survey results were from 2018-19, making using the data for its intended purpose difficult. However, in reviewing the survey results, IRC will continue to cultivate the Cultural Specialist position and continue to train our parents, clients, service providers, and staff on the importance of cultural awareness. The Community Engagement team will also provide the community with information on the client compliant process using blogs and IRC's three social media platforms. Finally, IRC will strive to provide education and awareness around natural and man-made disasters to ensure those we serve are prepared when an emergency occurs.

Sincerely,

Lavinia Johnson
Executive Director

Copy: Cameron Page, IRC
Nancy Bargeman, DDS
Brian Winfield, DDS