



# INLAND REGIONAL CENTER

...valuing independence, inclusion, and empowerment

P. O. Box 19037, San Bernardino, CA 92412-6127

Telephone: (909) 890-3000

Fax: (909) 890-3001

January 24, 2022

To Whom It May Concern:

Attached you will find Inland Regional Center's (IRC) Calendar Year (CY) 2021 Performance Contract (PC) Report.

IRC continues to take measures to minimize the spread of COVID-19 in our community and is *not* hosting in-person special events, trainings, or community stakeholder meetings to protect our staff, vendors, clients, and community partners.

To the best of our ability, we hold weekly virtual Client Advisory Committee (CAC) meetings, bi-monthly Board of Trustees meetings, and Vendor Advisory Committee (VAC) meetings as scheduled. We are also hosting all public input meetings utilizing the Zoom platform.

We will continue to collaborate to gather community input and host the Performance Contract 2021 Report Outcome – Public Input Meeting on May 9, 2022, at 6 pm via Zoom.

This meeting was officially announced on January 4, 2022, on [inlandrc.org/calendar](http://inlandrc.org/calendar). Per our marketing plan, reminder announcements will also appear on all three social media platforms controlled by IRC and [inlandrc.org](http://inlandrc.org) on March 1, 2022.

Additionally, the CY 2021 PC Report was presented to all IRC staff on January 11, 2021.

Please feel free to contact me at (909) 890-3400 or via email at [Ljohnson@inlandrc.org](mailto:Ljohnson@inlandrc.org) with any questions, concerns, or additional input. We welcome the opportunity to discuss our activities with you.

Sincerely,

Lavinia Johnson  
Executive Director  
Inland Regional Center



## **Inland Regional Center 2021 Performance Contract Report**

Inland Regional Center is taking measures to minimize the spread of COVID-19 in our community. As an agency, we are operating under the directives of the Department of Developmental Services (DDS) and following the guidance of the Centers for Disease Control and Prevention (CDC). We are also strictly following state and county COVID-19 regulations.

Currently, our Service Coordinators have begun to make visitation to clients in residential facilities and those living independently. Service Coordinators will also stay in touch with our clients and families via telephone, email, and video chat. Other IRC business will also be conducted digitally.



## Inland Regional Center 2021 Performance Contract Report

Public Policy Measure	Actions
<p>1. Indicators showing the relationship between annual authorized services and expenditures by an individual's residence type and ethnicity.</p>	<p>Statement:</p> <p>Inland Regional Center (IRC) is committed to addressing disparities within our community.</p> <p>Measurement and Methodology:</p> <p>Prior fiscal year (FY) Purchase of Service data and Client Master File (CMF); Regional Center generated data.</p> <p>Activities conducted:</p> <p><b>Note: The 2020/2021 Purchase of Service (POS) data will not be received in time to be included in this report.</b></p> <p>IRC will analyze the FY 2020/2021 Purchase of Service (POS) data, which will be received from the Department of Development Services in December 2021, and we will identify areas where we may be able to increase purchased services to better meet the needs of underserved populations. The report from that 2020/2021 data will be presented to the community on February 16, 2022, in English, and February 17, 2022, in Spanish. <a href="https://www.inlandrc.org/live/">https://www.inlandrc.org/live/</a></p> <p>IRC analyzed the FY 2019/2020 Purchase of Service report, which can be viewed at: <a href="https://www.inlandrc.org/wp-content/uploads/2021/09/POS-SAE-Report-FY-2019-2020-FINAL.pdf">https://www.inlandrc.org/wp-content/uploads/2021/09/POS-SAE-Report-FY-2019-2020-FINAL.pdf</a></p>



## Inland Regional Center 2021 Performance Contract Report

<p>2. Percent of total annual Purchase of Service expenditures by individual's ethnicity and age:</p> <ul style="list-style-type: none"><li>• Birth to age two, inclusive</li><li>• Age three to 21, inclusive</li><li>• Twenty-two and older</li></ul>	<p>Statement:</p> <p>It is important to IRC that Clients of all ethnicities and ages have access to services that they are eligible for, that will help them meet their needs/goals.</p> <p>Measurement and Methodology:</p> <p>Prior FY Purchase of Service data and CMF.</p> <p>Activities conducted:</p> <p>In October of 2021, IRC's Community Engagement Unit created the Service Access and Equity page at: <a href="https://www.inlandrc.org/service-access-and-equity/">https://www.inlandrc.org/service-access-and-equity/</a>. The Service Access and Equity page provides information and resources on all things related to Service Access and Equity. The page includes current disparity data, challenges and solutions, information about the current Service Access and Equity projects offered by IRC and community-based organizations, Cultural Specialist collaborations and inter/intra agency efforts that help address inequities in the provision of services, and provides information related to recent legislation that impacts the intellectually or developmentally disabled (I/DD) community. The Service Access and Equity page also provides a list of Frequently Asked Questions and common abbreviations with the intent to empower the community, to improve communication, and support inclusion. Additionally, visitors of the Service Access and Equity page will find a monthly quote that supports equity and unity and reflects the diverse community IRC serves.</p> <p>IRC was awarded a FY 2020/2021 Service Access and Equity grant from the Department of Developmental Services for a project called Cultural Competency – A Tool for Equity. This project has two goals: to prepare a diverse team of six individuals to provide cultural competency trainings to various audiences and surround clients with a culturally competent support team. The cultural competency team of six facilitators will deliver trainings to Clients, parents, IRC Consumer Service Coordinators (CSC) and service providers, and leaders of the I/DD community. The cultural competency team includes IRC's Cultural Specialist and Senior Training Specialist, one adult IRC client, one community leader, and two IRC parents. The cultural competency team will deliver four two-hour trainings for adults with an I/DD disability, three two-hour trainings for parents, one six-hour training</p>
---	--



## Inland Regional Center 2021 Performance Contract Report

	<p>for IRC staff, one six-hour training for IRC service providers, and one two-hour training for a group of community leaders. This project is scheduled to end on May 31, 2022.</p> <p>IRC expanded its Cultural Specialist positions to include a Deaf and Hard of Hearing Specialist who will work closely with the Community Engagement team and the IRC Cultural Specialist to design and implement community projects focused on outreach to the deaf and hard of hearing populations with an I/DD.</p> <p>IRC analyzed FY 2019/2020 Purchase of Services data and identified areas where we may be able to increase purchased services to better meet the needs of our underserved populations.</p> <p>The FY 2019/2020 Purchase of Services report can be viewed by visiting: <a href="https://www.inlandrc.org/wp-content/uploads/2021/09/POS-SAE-Report-FY-2019-2020-FINAL.pdf">https://www.inlandrc.org/wp-content/uploads/2021/09/POS-SAE-Report-FY-2019-2020-FINAL.pdf</a></p> <p>You may also view the FY 2019/2020 recorded Purchase of Services presentation by visiting: <a href="https://www.youtube.com/watch?v=OsRje3_1cwM">https://www.youtube.com/watch?v=OsRje3_1cwM</a></p> <p>IRC continued to develop the Cultural Specialist position to increase education, engagement, and cultural competency of IRC staff, Clients, families, and community partners.</p> <p>The Cultural Specialist continued to maintain records, collect data, and track the qualitative and quantitative outcomes of our community-based organizations.</p> <p>IRC utilized our community-based organizations to inform families of services they may be eligible for through POS.</p> <p>IRC continued to work with the Office of Client Rights Advocates (OCRA) and State Council on Developmental Disabilities (SCDD) to offer educational workshops to the community.</p> <p>IRC continued to actively seek, schedule, and attend outreaches, in person and virtually, and educational events weekly.</p> <p>IRC continued to participate in inter-agency collaboration to provide and receive training in cultural competency with:</p> <ol style="list-style-type: none"><li>1. San Bernardino County Bilingual Committee</li><li>2. Cultural Competency Advisory Committee Meeting</li><li>3. Latino Awareness Subcommittee</li><li>4. Inland Empire Disabilities Collaborative</li></ol>
--	---



## Inland Regional Center 2021 Performance Contract Report

	<p>5. Building Community Partners with Children and Family Services</p> <p>Through targeted outreach, both in person and virtual, IRC's Cultural Specialist provided advocacy services to Clients and families during the Individual Program Plan and Purchase of Services processes.</p> <p>IRC continued to participate in the Self-Determination Advisory Committee.</p> <p>IRC continued to assist and support families in gaining confidence in our services and community resources.</p> <p>IRC continued to grow and expand inlandrc.org to ensure communication is clear and easy to understand.</p> <p>Our website is available in English and Spanish. English: <a href="https://www.inlandrc.org/">https://www.inlandrc.org/</a> Spanish: <a href="https://www.inlandrc.org/es/">https://www.inlandrc.org/es/</a></p> <p>IRC continued to participate in Grassroots Day in Sacramento virtually. Our Grassroots team included IRC's Fair Hearings and Legal Affairs Manager, the Community Engagement Manager, a Client Advocate, the Cultural Specialist, three IRC Clients, and the Vendor Advisory Committee Chair.</p> <p>IRC continued to host the Disparity Link. This group is made up of Service Coordinators from each IRC case management unit. This group meets once a month and considers the latest disparity data, CBO disparity grant work, disparity programs available to Clients and families, and internal IRC challenges related to disparity.</p> <p>IRC continued to host the CBO Collaborative. This group is made up of Service Coordinators from each IRC case management unit and members of the CBO's. This group meets once a month and talk about the latest disparity data, check-in on current referrals, review possible referrals, and receive case updates.</p> <p>IRC's Cultural Specialist continued to support the below parent support groups:</p> <ol style="list-style-type: none"><li>1. Rialto Unified School District parent support group</li><li>2. Spanish virtual support group - "Virtudes Especiales"</li><li>3. Cathedral City Parent Support Group</li></ol>
--	--



## Inland Regional Center 2021 Performance Contract Report

<p>3. Number and percentage of individuals receiving only case management services by age and ethnicity.</p> <ul style="list-style-type: none"><li>• Birth to age two, inclusive</li><li>• Age three to 21, inclusive</li><li>• Twenty-two and older</li></ul>	<p>Statement: IRC is focused on understanding why some Clients receive case management services, but not a purchased service, and how to resolve this.</p> <p>Measurement and Methodology: Prior FY Purchase of Service data and Regional Center caseload data.</p> <p>Activities conducted: IRC continued to participate in inter-agency collaboration with the Department of Behavioral Health, local police departments, and crisis intervention teams to address the increased interaction with Clients not attending a program.</p> <p>IRC continued to support the Client Advisory Committee (CAC) in providing educational forums and events.</p> <p>IRC continued to design and implement community projects focused on outreach to all underserved demographic populations, with a focus on the Hispanic community and Clients with Autism.</p>
--	--



## Inland Regional Center 2021 Performance Contract Report

<p>4. Total number of \$1000, \$1250, \$1500 incentive payments made for fiscal year.</p>	<p>Statement:</p> <p>IRC provides opportunities and support for Client employment. The goal being competitive, integrated employment.</p> <p>Measurement and Methodology: Data collected from service providers by Regional Centers.</p> <p>Activities conducted:</p> <p>IRC analyzed Purchase of Service data to help identify the total number of individuals participating in competitive, integrated employment.</p> <p>To view the Spring 2021 report that includes employment stats, please visit: <a href="https://www.inlandrc.org/wp-content/uploads/2021/06/IRC-2020-PC-Year-End-Rpt-007-March-2021-with-Employment-Data-003-.pdf">https://www.inlandrc.org/wp-content/uploads/2021/06/IRC-2020-PC-Year-End-Rpt-007-March-2021-with-Employment-Data-003-.pdf</a></p> <p>IRC Employment Specialists continued to provide outreach and community education, virtually if required, on employment opportunities and available supports.</p> <p>IRC Employment Specialist continued to collaborate with the IRC CAC, IRC Atkion Club, Cultural Specialist, and Training and Development Department to provide educational opportunities to Clients.</p>
---	---



## Inland Regional Center 2021 Performance Contract Report

<p>5. Increase the number and percent of adults residing in the home of a parent or guardian (“family homes”).</p>	<p>Statement:</p> <p>“Family homes” can have many different meanings, but the key idea is a place where a person chooses to live.</p> <p>Measurement and Methodology:</p> <p>CMF residence code data for status 2 adults (18 years older) residing in family homes.</p> <p>Activities conducted:</p> <p>IRC continued to develop and provide services for Clients that allow them to be as independent as possible.</p> <p>IRC continued to assist families in obtaining needed services. Such services included in-home services, respite, behavior intervention, parent training, hospice, telehealth when appropriate, and crisis services.</p> <p>IRC Service Coordinators monitored successes quarterly and additionally, as needed.</p> <p>On inlandrc.org, IRC maintained:</p> <ul style="list-style-type: none"><li>• A Common Services List to help Clients, parents and guardians understand IRC services and programs: <a href="https://www.inlandrc.org/wp-content/uploads/2018/09/Common-Services-Listing.pdf">https://www.inlandrc.org/wp-content/uploads/2018/09/Common-Services-Listing.pdf</a></li><li>• A Service Provider Search tool to assist Clients, parents, and guardians in locating services and programs: <a href="https://www.inlandrc.org/disclaimer/">https://www.inlandrc.org/disclaimer/</a></li><li>• Fact Sheets for common services: Day Programs, Living Options, Respite and Transition: <a href="https://www.inlandrc.org/Consumersfamilies/">https://www.inlandrc.org/Consumersfamilies/</a></li><li>• A calendar of community activities that Clients, parents, or guardians can search for low-cost community events: <a href="https://www.inlandrc.org/calendar/">https://www.inlandrc.org/calendar/</a></li><li>• A Program Manager search tool: <a href="https://www.inlandrc.org/managers-email-form/">https://www.inlandrc.org/managers-email-form/</a></li><li>• A Self-Determination information page located on the Clients and Families page: <a href="https://www.inlandrc.org/consumersfamilies/">https://www.inlandrc.org/consumersfamilies/</a></li></ul>
--	--



## Inland Regional Center 2021 Performance Contract Report

<p>6. Decrease the number and percentage of Regional Center caseload in State Developmental Centers (SDC).</p>	<p>Statement:</p> <p>All people have gifts and abilities and are valuable. Each one is best supported in an inclusive community.</p> <p>Measurement and Methodology:</p> <p>CMF status code 8.</p> <p><b>At the time of this report IRC has 13 Clients in a State Developmental Center.</b></p> <p>Activities conducted:</p> <p>IRC continued to support families and Clients as they move out of Developmental Centers and into the community, with Community Placement Plan funds, as available.</p> <p>IRC developed resources in our two-county area to assist individuals transitioning from Developmental Centers.</p> <p>IRC continued to assist and support families in increasing comfort and confidence in community resources.</p> <p>IRC participated in state efforts to develop residential and program alternatives for those with challenges that may be difficult to serve.</p> <p>IRC continued to serve as a resource to Regional Centers who have Clients leaving Sonoma Developmental Center.</p>
--	--



## Inland Regional Center 2021 Performance Contract Report

<p>7. Increase the number and percent of minors residing with families or home settings.</p> <p>“Home settings” can include the home of a parent or guardian as well as Foster Home Agency homes.</p>	<p>Statement:</p> <p>Children develop best in loving, inclusive home settings. Often support is needed to avoid out-of-home placements.</p> <p>Measurement and Methodology:</p> <p>CMF residence code data for status 1 and 2 minors (under 18 years old) residing:</p> <ul style="list-style-type: none"><li>• In family home</li><li>• In foster care</li><li>• With guardian</li></ul> <p>Activities conducted:</p> <p>IRC provided training for families to help manage behaviors that may interfere with a child’s ability to interact with their family and community.</p> <p>IRC continued developing and providing group parent training and support for families within the specific ethnic groups served by IRC.</p> <p>IRC continued assessing, developing, and providing families with services to keep children in their own home.</p> <p>IRC continued the preference of small 4-6 bed homes for out-of-home placement.</p>
---	---



## Inland Regional Center 2021 Performance Contract Report

<p>8. Increase the number and percentage of adults residing in home settings.</p> <p>Home-like settings can include independent living, supported living settings, Adult Family Agency Homes, and a Client's family home.</p>	<p>Statement:</p> <p>"Home" can have many different meanings, but the key idea is a place where a person chooses to live.</p> <p>Measurement and Methodology:</p> <p>CMF residence code data for status 2 adults (18 years old and above) residing in:</p> <ul style="list-style-type: none"><li>• Independent living</li><li>• Supported living</li><li>• Adult Family Home Agency homes</li><li>• Family homes</li></ul> <p>Activities conducted:</p> <p>IRC continued to develop and provide services and supports to Clients, allowing them to be as independent as possible.</p> <p>IRC continued to monitor the implementation of AB 1472 to ensure that Clients are respected, and compliance is achieved.</p> <p>IRC continued monitoring supported living environments to ensure safety and provide supports and services, as needed.</p> <p>IRC continued to assist families in obtaining needed services. Such services included in-home services, respite, behavior intervention, parent training, hospice, and crisis services.</p>
---	--



## Inland Regional Center 2021 Performance Contract Report

<p>9. Decrease the number of minors living in facilities serving six or more people.</p>	<p>Statement:</p> <p>IRC believes that children develop best in loving, inclusive homes. However, in some compelling circumstances they may require alternative placement. Southern California has the only sub-acute facility for children. Many children throughout California are transferred from their home Regional Centers to this sub-acute facility which serve more than six. IRC will work in partnership with the transferring Regional Center and provide shared case management.</p> <p>Measurement and Methodology:</p> <p>CMF residence code data status 1 and 2 minors residing in following facilities, serving more than six people:</p> <ul style="list-style-type: none"><li>• ICF/DD</li><li>• ICF/DD-H</li><li>• ICF/DD-N</li><li>• SBF</li><li>• CCF</li></ul> <p>Activities conducted:</p> <p>To the greatest extent possible, services were identified and provided that allowed the child to successfully transition back to their home.</p> <p>IRC was committed to providing support to the sub-acute children's facility that offers high level care to all Southern California children served by Regional Centers.</p> <p>IRC continued the practice of a rigorous multi-disciplinary review of placement in homes with more than four beds.</p> <p>We continued to inform potential providers that it is IRC's preference that homes serve four or fewer people, each with their own room.</p>
--	---



## Inland Regional Center 2021 Performance Contract Report

<p>10. Decrease the number and percentage of adults living in facilities serving more than six people.</p>	<p>Statement: Inland Regional Center’s Board of Trustees confirmed its policy to support living arrangements that are small (serve four to six people). Adults are provided with private bedrooms and baths.</p> <p>Measurement and Methodology: CMF residence code data for status 2 adults residing in the following facilities serving more than six people:</p> <ul style="list-style-type: none"><li>• ICF/DD</li><li>• ICF/DD-H</li><li>• ICF/DD-N</li><li>• SNF</li><li>• CCF (Residential Care Facilities for the elderly not included)</li></ul> <p>Activities conducted: IRC evaluated the cases of Clients who live in large skilled nursing facilities. Their needs were assessed to see if they could be appropriately served in a smaller home setting. IRC will continue the practice of a rigorous multi-disciplinary review of placement in homes with more than four beds. IRC communicated to any potential provider that it is our preference that homes serve four or fewer people, each with rooms of their own.</p>
--	--



## Inland Regional Center 2021 Performance Contract Report

<p>11. Number and percentage of Clients, ages 16-64 with earned income.</p>	<p>Statement:</p> <p>IRC's core values are independence, inclusion, and empowerment. We believe that Clients with an earned income exemplify these values.</p> <p>Measurement and Methodology:</p> <p>Employment Development Department (EDD) data on individuals ages 16-64 with earned income.</p> <p>Activities conducted:</p> <p>IRC analyzed data changes in the percentage of Clients with an earned income, ages 16-64, as reported by the Employment Development Department.</p> <p>To view the Spring 2021 report which includes this data please review: <a href="https://www.inlandrc.org/wp-content/uploads/2021/06/IRC-2020-PC-Year-End-Rpt-007-March-2021-with-Employment-Data-003-.pdf">https://www.inlandrc.org/wp-content/uploads/2021/06/IRC-2020-PC-Year-End-Rpt-007-March-2021-with-Employment-Data-003-.pdf</a></p> <p>IRC Employment Specialists provided community outreach and education on employment opportunities and available supports, to community partners, vendors, and Clients.</p>
---	---



## Inland Regional Center 2021 Performance Contract Report

<p>12. Annual earnings of Clients ages 16-64 compared to people with all disabilities.</p>	<p>Statement:</p> <p>IRC believes in equal pay for employees who perform substantially similar work.</p> <p>Measurement and Methodology:</p> <p>EDD data: average annual wages as reported to EDD for individuals ages 16-64.</p> <p>Activities conducted:</p> <p>To view the Spring 2021 report which includes this data please review: <a href="https://www.inlandrc.org/wp-content/uploads/2021/06/IRC-2020-PC-Year-End-Rpt-007-March-2021-with-Employment-Data-003-.pdf">https://www.inlandrc.org/wp-content/uploads/2021/06/IRC-2020-PC-Year-End-Rpt-007-March-2021-with-Employment-Data-003-.pdf</a></p>
--	--



## Inland Regional Center 2021 Performance Contract Report

<p>13. Average annual wages for Clients ages 16-64.</p>	<p>Statement:</p> <p>IRC believes in equal pay for employees who perform substantially similar work.</p> <p>Measurement and Methodology:</p> <p>EDD data: average annual wages as reported to EDD for individuals ages 16-64.</p> <p>Activities conducted:</p> <p>See measure #12.</p>
---	--



## Inland Regional Center 2021 Performance Contract Report

<p>14. Number of adults who attained competitive, integrated employment following participation in a Paid Internship Program.</p>	<p>Statement:</p> <p>IRC believes that individuals with disabilities are like other employees. They want to do a good job, appreciate constructive supervision, enjoy new challenges, and want to get ahead.</p> <p>Measurement and Methodology: Data collected from service providers by regional centers.</p> <p>Activities conducted:</p> <p>IRC participated in job and employment fairs to promote employment opportunities for those who participate in a Paid Internship Program.</p> <p>IRC's Employment Specialists stressed the importance of the Paid Internship Program at the Vendor Advisory Committee (VAC) and subcommittee meetings.</p> <p>IRC provided training or virtual consultation to Service Coordinators to help them better understand Competitive Integrated Employment and the Paid Internship Program.</p> <p>Service Coordinators reviewed employment options with Clients annually during the IPP planning process.</p>
---	---



## Inland Regional Center 2021 Performance Contract Report

<p>15. Percentage of adults who attained competitive, integrated employment following participation in a Paid Internship Program</p>	<p>Statement:</p> <p>IRC believes that individuals with disabilities are like other employees. They want to do a good job, appreciate constructive supervision, enjoy new challenges, and want to get ahead.</p> <p>Measurement and Methodology:</p> <p>Data collected from service providers by regional centers.</p> <p>Activities conducted:</p> <p>See measure #14.</p>
--	---



## Inland Regional Center 2021 Performance Contract Report

<p>16. Average hourly or salaried wages and hours worked per week for adults who participated in a Paid Internship Program during the fiscal year.</p>	<p>Statement:</p> <p>IRC believes that individuals with disabilities are like other employees. They want to do a good job, appreciate constructive supervision, enjoy new challenges, and want to get ahead.</p> <p>Measurement and Methodology:</p> <p>Data collected from service providers by regional centers.</p> <p>Activities conducted:</p> <p>FY 2020/2021 the PIP participants averaged \$13.95/hr and 19.25 hrs/week.</p>
--	--



## Inland Regional Center 2021 Performance Contract Report

<p>17. Percentage of adults who reported having integrated employment as a goal on their IPP.</p>	<p>Statement:</p> <p>It is the goal of IRC that Clients hold jobs in typical workplace settings, where most of the employees do not have a disability.</p> <p>Measurement and Methodology:</p> <p>Responses to National Core Indicators (NCI) survey question, "Individual has community employment as a goal in his/her IPP <u>three-year cycle.</u>" <b>Note: NCI Data not received as of this report</b></p> <p>Activities conducted:</p> <p>IRC Employment Specialists continued to train and consult with adult and transition units on integrated employment.</p> <p>IRC continued to develop IPPs based on Person Centered Planning. Service Coordinators received training through the Training and Development Department.</p> <p>IRC Service Coordinators added or made an addendum to the IPP for adult Clients who showed interest in integrated employment.</p>
---	--



## Inland Regional Center 2021 Performance Contract Report

<p>18. Average wages and hours worked for adults engaged in competitive, integrated employment for whom incentive payments have been made.</p>	<p>Statement:</p> <p>IRC believes that employees with disabilities must have the same opportunities as those without disabilities.</p> <p>Measurement and Methodology:</p> <p>Data collected from Service Providers by Regional Centers.</p> <p>Activities conducted:</p> <p>Data was collected from Service Providers, by IRC Employment Specialists.</p> <p>IRC participated in job and employment fairs to promote employment opportunities for those who participate in the Paid Internship Program.</p> <p>IRC's Employment Specialists stressed the importance of the Paid Internship Program at the Vendor Advisory Committee (VAC) and subcommittee meetings.</p>
--	---



## Inland Regional Center 2021 Performance Contract Report

<p>19. Per capita Purchase of Service expenditures by an individual's primary language (for primary languages chosen by 30 or more Clients).</p>	<p>Statement:</p> <p>It is important to IRC that Clients of every ethnicity, primary language, and age have access to services that they are eligible for, that will help them meet their needs/goals.</p> <p>Measurement and Methodology:</p> <p>Prior FY Purchase of Service data and CMF.</p> <p>Activities conducted:</p> <p><b>Note: The 2020/2021 Purchase of Service (POS) data will not be received in time to be included in this report.</b></p> <p>IRC will analyze the 2021 Purchase of Service (POS) data, which will be received from the Department of Development Services in December 2021, and we will identify areas where we may be able to increase purchased services to better meet the needs of underserved populations. The report from that 2020/2021 data will be presented to the community on February 16, 2022, in English, and February 17, 2022, in Spanish. <a href="https://www.inlandrc.org/live/">https://www.inlandrc.org/live/</a></p> <p>IRC analyzed FY2019/2020 Purchase of Services data, by primary language, and identified areas we may increase purchased services to help meet the needs of underserved populations.</p> <p>The complete Purchase of Services FY2019/2020 may be viewed by visiting: <a href="https://www.inlandrc.org/wp-content/uploads/2021/09/POS-SAE-Report-FY-2019-2020-FINAL.pdf">https://www.inlandrc.org/wp-content/uploads/2021/09/POS-SAE-Report-FY-2019-2020-FINAL.pdf</a></p>
--	---



## Inland Regional Center 2021 Performance Contract Report

<p>20. Increase the number and percent of adults residing in independent living settings.</p>	<p>Statement:</p> <p>Independent living can have many different meanings, but the key idea is a place where a person chooses to live.</p> <p>Measurement and Methodology:</p> <p>CMF residence code data for status 2 adults (18 years old and older) residing in independent living.</p> <p>Activities conducted:</p> <p>See Measure #5.</p>
---	---



## Inland Regional Center 2021 Performance Contract Report

<p>21. Increase the number and percent of adults residing in supportive living settings.</p>	<p>Statement:</p> <p>IRC strives to assist Clients in exercising meaningful choice and control in their daily lives, including where and with whom to live.</p> <p>Measurement and Methodology:</p> <p>CMF residence code data for status 2 adults (18 years old and older) residing in supportive living settings.</p> <p>Activities conducted:</p> <p>See Measure #5.</p>
--	---



## Inland Regional Center 2021 Performance Contract Report

<p>22. Increase the number and percentage of adults residing in Adult Family Home Agency homes.</p>	<p>Statement:</p> <p>Adult Family Home Agency homes and supports are a new option which enable adults with developmental disabilities to enter into partnerships with families that promote self-determination and interdependence.</p> <p>Measurement and Methodology:</p> <p>CMF residence code data for status 2 adults (18 years old and older) residing in Adult Family Home Agency homes.</p> <p>Activities conducted:</p> <p>See Measure #5.</p>
---	---



## Inland Regional Center 2021 Performance Contract Report

### Measure Related to Reducing Disparities and Improving Equity in Purchase of Service Expenditures (Optional)

<p>23. Number and percent of individuals, by race/ethnicity, who are satisfied with the services and supports received by the family and family member.</p>	<p>Statement: Inland Regional Center (IRC) is committed to addressing disparities within our community.</p> <p>Measurement and Methodology: National Core Indicator (NCI) Survey data is specific to the FYs in which the surveys are conducted. It may take up to two years after the survey year for NCI data to become available. All other data is available annually for the prior FY.</p> <p>Activities conducted: State Council on Developmental Disabilities administrated the NCI Survey.</p> <p>IRC Community Engagement (CE) CSTIII acted as the liaison to SCDD with direct oversight of CE Manager.</p> <p>The most recent survey can be viewed by visiting: <a href="https://www.inlandrc.org/wp-content/uploads/2021/09/Inland_RegionalCenterReport_CFS1819.pdf">https://www.inlandrc.org/wp-content/uploads/2021/09/Inland_RegionalCenterReport_CFS1819.pdf</a></p>
---	---