

Inland Regional Center

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Performance Report for Inland Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year, DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Inland Regional Center (IRC), we served about 37,760 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At IRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in having fewer IRC clients living in developmental centers as well as having fewer adults and children living in large facilities (more than six people). But we still need to improve on maintaining open cases within the Hispanic population and tracking ethnicity to effectively depict the disparity in our Purchase of Services (POS).

To the best of our ability, we have held weekly virtual Client Advisory Committee (CAC) meetings, bi-monthly Board of Trustees meetings, and monthly Vendor Advisory Committee (VAC) meetings to remain connected to those we serve.

Currently, our Service Coordinators are making limited in-person visits and adhering to strict safety protocols as they do so.

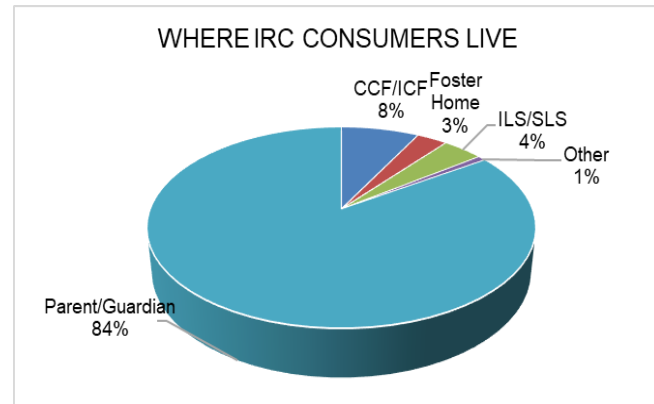
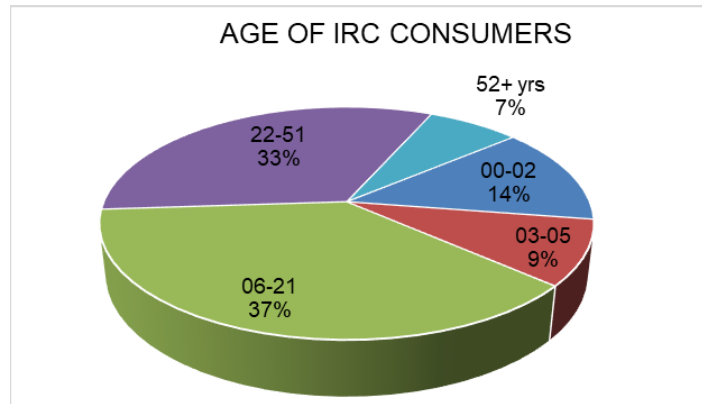
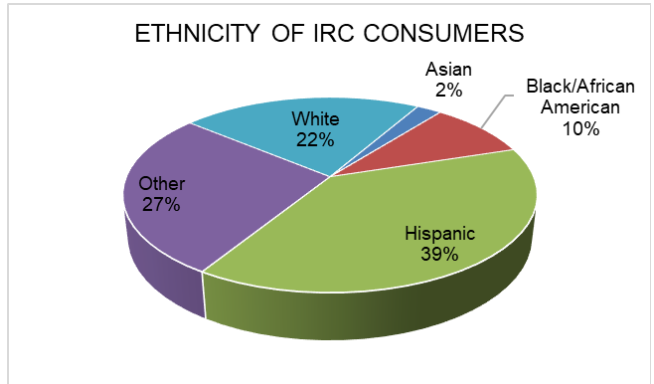
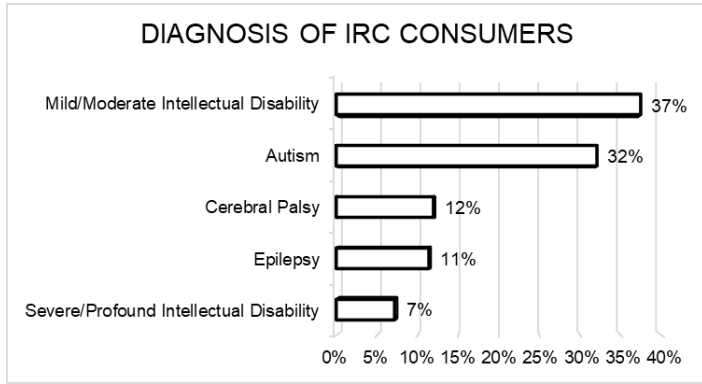
We hope this report helps you learn more about IRC. If you have any questions or comments, please contact us!

This report is a summary. For more information about the regional center, please go to: www.inlandrc.org/accountability or contact CJ Cook at **(909) 382-4848**

Lavinia Johnson
Director, Inland Regional Center

Who uses IRC?

These charts tell you about who IRC consumers are and where they live.



How well is IRC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how IRC was doing at the end of 2020, and the second column shows how IRC was doing at the end of 2021.

To see how IRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2020		December 2021	
	State Average	IRC	State Average	IRC
Fewer consumers live in developmental centers	0.07%	0.05%	0.06%	0.03%
More children live with families	99.51%	99.39%	99.58%	99.47%
More adults live in home settings*	81.71%	81.76%	82.50%	82.67%
Fewer children live in large facilities (more than 6 people)	0.04%	0.12%	0.03%	0.10%
Fewer adults live in large facilities (more than 6 people)	1.92%	0.99%	1.78%	0.98%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Did IRC meet DDS standards?

Read below to see how well IRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	See note 4	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	96.30%	96.04%
Intake/Assessment timelines for consumers age 3 or older met	91.17%	92.70%
IPP (<i>Individual Program Plan</i>) requirements met	99.46%	99.86%
IFSP (<i>Individualized Family Service Plan</i>) requirements met	86.6%	86.2%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) N/A indicates that the regional center was not reviewed for the measure during the current period. 4) Department Directive 01-041520 waives the requirements of Article III, Section 9, paragraph (c) of the Department's regional center contract. SG/PRC completed 10 vendor reviews during the year, despite the complications due to the COVID-19 pandemic.

Inland Regional Center is a springboard to greater independence for people with developmental disabilities in the Inland Empire. Today we provide case management and service coordination for more than 37,700 clients in Riverside and San Bernardino Counties.

Over the current period, Inland Regional Center has met the timelines for intake and assessment at a rate of 92.70% for ages three and older. Inland Regional Center has also met the Individual Program Plan requirements at 99.86%.

As an agency, we have continued to pass the Department of Developmental Services Audit, remained within our budget, and continued to participate in the federal waiver. Inland Regional Center is committed to being good stewards of the funds that impact the lives of the individuals we serve.

How well is IRC doing at getting consumers working?

The chart below shows how well IRC is performing on increasing consumer employment performance compared to their prior performance and statewide average:

Areas Measured	Time Period				
	CA	IRC	CA	IRC	
Consumer Earned Income (Age 16 to 64 years)*: Data Source: Employment Development Department (EDD)	Jan through Dec 2019		Jan through Dec 2020		
Quarterly number of consumers with earned income	25,710	2,443	22,772	2,109	
Percentage of consumers with earned income	17.17%	14.26%	18.86%	15.71%	
Average annual wages	\$8,772	\$8,150	\$9,733	\$9,488	
Annual earnings of consumers compared to people with all disabilities in California Data Source: American Community Survey, five-year estimate	2019		2020		
	\$25,990		\$26,794		
National Core Indicator Adult Consumer Survey	July 2017-June 2018		July 2020-June 2021		
Percentage of adults who reported having integrated employment as a goal in their IPP	29%	28%	35%	N/A**	
Paid Internship Program Data Source: Paid Internship Program Survey	2019-20		2020-21		
	CA Average	IRC	CA Average	IRC	
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	8	8	6	6	
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	9%	7%	14%	7%	
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$13.31	\$13.03	\$14.25	\$13.78	
Average hours worked per week for adults who participated in a Paid Internship Program	16	20	17	19	
Incentive Payments Data Source: Competitive Integrated Employment Incentive Program Survey					
Average wages for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	\$13.52	\$12.91	\$14.81	\$13.91	
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	21	24	23	25	
Total number of Incentive payments made for the fiscal year for the following amounts:	\$1,500	22	41	17	26
	\$1,250	28	47	19	35
	\$1,000	34	51	33	59

*Count of consumers included in the EDD data is determined by how precisely consumer's names match between the EDD data and the Department's data. New methodology, implemented in 2021 and applied to 2019 and 2020 data, requires consumers names to match more precisely than in previous years in order to be counted in the dataset. **Regional centers receive an 'N/A' designation if fewer than 20 people respond to the survey item.

How well is IRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Year	Number of Eligible Consumers Receiving Case Management Only			Percent of Eligible Consumers Receiving Case Management Only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	19-20	0	16	16	0%	36%	31%
	20-21	0	18	18	0%	43%	34%
Asian	19-20	3	226	113	4%	26%	19%
	20-21	1	319	140	2%	37%	22%
Black/African American	19-20	6	593	329	5%	37%	15%
	20-21	4	695	416	4%	41%	18%
Hispanic	19-20	34	2,799	1,334	4%	32%	21%
	20-21	33	3,282	1,541	6%	36%	23%
Native Hawaiian or Other Pacific Islander	19-20	0	15	7	0%	42%	26%
	20-21	0	15	9	0%	43%	30%
White	19-20	7	1,160	848	3%	32%	14%
	20-21	11	1,386	982	6%	38%	16%
Other Ethnicity or Race	19-20	255	936	85	4%	25%	15%
	20-21	389	1,554	108	5%	33%	18%
Total	19-20	305	5,745	2,732	4%	31%	17%
	20-21	438	7,269	3,214	5%	36%	20%

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		2019-20	20-21	2019-20	20-21	2019-20	20-21	2019-20	20-21	2019-20	20-21	2019-20	20-21	2019-20	20-21
Birth to 2	Consumers	0%	0%	1%	1%	1%	1%	10%	6%	0%	0%	3%	2%	85%	90%
	Expenditures	0%	0%	1%	1%	1%	1%	13%	8%	0%	0%	4%	3%	80%	86%
3 to 21	Consumers	0%	0%	5%	4%	9%	8%	47%	45%	0%	0%	19%	18%	20%	23%
	Expenditures	0%	0%	5%	4%	10%	10%	47%	48%	0%	0%	22%	22%	15%	16%
22 and older	Consumers	0%	0%	4%	4%	14%	14%	41%	41%	0%	0%	37%	36%	3%	4%
	Expenditures	0%	0%	3%	3%	15%	15%	31%	31%	0%	0%	47%	47%	3%	3%

The tables below provide information on National Core Indicator survey results regarding services, satisfaction, and family outcomes, analyzed by race and ethnicity.

Overall, are you satisfied with the services and supports your family member currently receives?

(Response: **Always/Usually, Child Family Survey: 2019-20**)

Ethnicity/Race	IRC	All California Regional Centers
Total Respondents	689	12,696
Missing Race	74%	71%
American Indian/Alaska Native	50%	77%
Asian	78%	70%
Black/African-American	70%	70%
Native Hawaiian/Pacific Islander	100%	73%
White	72%	73%
Other/Unknown	100%	65%
Hispanic or Latino	77%	70%
Mixed Race	74%	72%
Overall	75%	71%

Overall, are you satisfied with the services and supports your family member currently receives?

(Response: **Always/Usually, Family Guardian Survey: 2019-20**)

Ethnicity/Race	IRC	All California Regional Centers
Total Respondents	560	4,994
Missing Race	48%	87%
American Indian/Alaska Native	100%	81%
Asian	82%	87%
Black/African-American	45%	80%
Native Hawaiian/Pacific Islander	N/A	78%
White	46%	88%
Other/Unknown	80%	79%
Hispanic or Latino	47%	82%
Mixed Race	44%	83%
Overall	46%	87%

Overall, are you satisfied with the services and supports your family member currently receives?

(Response: **Always/Usually, Adult Family Survey: 2019-20**)

Ethnicity/Race	IRC	All California Regional Centers
Total Respondents	1460	13,780
Missing Race	79%	85%
American Indian/Alaska Native	92%	85%
Asian	84%	89%
Black/African-American	81%	82%
Native Hawaiian/Pacific Islander	100%	88%
White	82%	82%
Other/Unknown	57%	93%
Hispanic or Latino	85%	87%
Mixed Race	83%	84%
Overall	83%	85%

Want more information?

To see the complete report, visit: www.inlandrc.org/accountability

Or contact CJ Cook at (909) 382-4848