

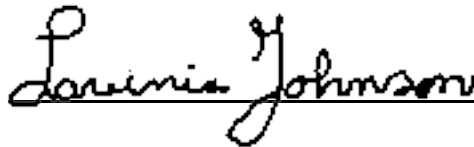
STATEMENT OF ASSURANCES

This is to assure that Lavinia Johnson
2023-24 Performance Contract was developed in accordance with the requirements specified in Welfare & Institutions (W&I) Code section 4629 and the Department of Developmental Services' Year 2023-24 Performance Contract Guidelines.

The performance contract was developed through a public process which included:

- Providing information, in an understandable form, to the community about regional center services and supports, including budget information and baseline data on services and supports and regional center operations [W&I Code section 4629 (c)(B)(i)];
- Conducting a public meeting where participants can provide input on performance objectives and using focus groups or surveys to collect information from the community [W&I Code section 4629 (c)(B)(ii)];
- Providing at least ten calendar days advance public notice of the date of the public meeting (guidelines); and,
- Circulating a draft of the performance objectives to the community for input prior to presentation at a regional center board meeting where additional public input will be taken and considered before adoption of the objectives [W&I Code section 4629 (c)(B)(iii)].
- The regional center governing board conducting one or more public meetings regarding its prior year's contract performance objectives and outcomes. This meeting(s) included notification to the Department, consumers and families and individual stakeholders at least 30 days prior to the meeting. Providing meeting and meeting materials with language access and scheduling meetings at times and locations that promoted attendance by the public. Consideration was given on strategies to promote opportunities for public comment by diverse language, racial and ethnic communities [W&I Code section 4629 (f)].

Regional Center Executive Director:



Date: 12-15-2022



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Timelines:

December 15, 2022: Regional centers submit their 18-month 2023-2024 Performance Contract to the Department of Developmental Services (DDS).

January 31, 2023: Regional centers submit their locally developed public policy measures listed in the CY 2022 Year-End report to DDS, if applicable.

February 28, 2023: DDS provides draft CY 2022 Year-End reports to regional centers.

Spring 2023: DDS and regional centers post final CY 2022 Year-End reports on their websites.

After May 1, 2023: Regional center governing board shall hold one or more public meetings regarding its prior year's (e.g., CY 2022) contract performance objectives and outcomes.

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The Department of Developmental Services (DDS) oversees the coordination and delivery of services for Californians with developmental disabilities through a statewide network of 21 community-based, non-profit agencies known as Regional Centers. Each Regional Center provides assessments, determines eligibility for services, and offers case management services.

Regional Centers also develop, purchase, and coordinate the services in each person's Individual Program Plan (IPP).

The money Inland Regional Center (IRC) receives from the DDS is called a contract allocation or budget. IRC receives the preliminary allocation of the budget in July and then receives periodic amendments to the budget throughout the year.

The budget has two "pots" of money: **Operations**, which pays for operating IRC (employee salaries, benefits, and operating expenses) and accounts for about 11.6% of the total budget, and **Purchase of Service (POS)**, which pays for services and supports bought for eligible clients and which accounts for about 88.4% of IRCs budget.

There is no charge for services rendered during assessment for eligibility, diagnosis, or case management. The State of California currently requires some parents of children under the age of 18 who receive services paid for by the Regional Center to pay a fee or a share of cost for some services, depending on family size and income.



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Common acronyms used throughout this report

ASIE	Autism Society Inland Empire
CAC	Consumer Advisory Committee
CSC	Consumer Services Coordinator
CBO	Community Based Organization
CEU	Continuing Education Unit
CFT	Child Family Team
CLASE	Colaboración, Liderazgo, Abogacía, Servicio y Educación (Collaboration, leadership, advocacy, service, education)
CP	Cerebral Palsy
DACA	Deferred Action for Childhood Arrivals
DDS	Department of Developmental Services
D/HH	Deaf and Hard of Hearing
DRC	Disability Rights California
EPU	Exceptional Parents Unlimited
ICF	Intermediate Care Facility
ID/DD	Intellectual Disability/Developmental Disability
IEP	Individualized Education Program
IHSS	In-Home Support Services
IPP	Individual Program Planning
IRC	Inland Regional Center
ISC	Infant Services Coordinator
LMS	Learning Management System
NOA	Notice of Action
OCRA	Office of Clients' Rights Advocacy
OT	Occupational Therapy
POS	Purchase of Service
PT	Physical Therapy
RC	Regional Center
SAE	Service Access and Equity
SCDD	State Council of Developmental Disabilities
SDP	Self Determination Program
SSI	Supplemental Security Income
TASK	Team of Advocates for Special Kids
UCR/SEARCH	University of California Riverside/Support, Education, Advocacy, Resources, Community Hope
VAC	Vendor Advisory Committee



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Public Policy Measure	Actions to Attain Objectives
<p>1. Indicators showing the relationship between annual authorized services and expenditures by an individual's residence type and ethnicity.</p>	<p>Statement: Inland Regional Center (IRC) is committed to addressing disparities within our community.</p> <p>Measurement and Methodology: Prior fiscal year (FY) Purchase of Service data and Client Master File (CMF); Regional Center generated data.</p> <p>Activities: IRC will analyze Purchase of Service (POS) data to identify areas where we may be able to increase purchased services to better meet the needs of underserved populations.</p> <p>IRC will continue to partner with Community Based Organizations (CBOs) that receive disparity grant funding from the Department of Developmental Services (DDS) to increase access to services.</p> <p>IRC will begin monitoring client with Low or No POS through a system of Enhanced Service Coordination.</p>



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Public Policy Measure	Actions to Attain Objectives
<p>2. Percent of total annual Purchase of Service expenditures by individual's ethnicity and age:</p> <ul style="list-style-type: none">• Birth to age two, inclusive• Age three to 21, inclusive• Twenty-two and older	<p>Statement:</p> <p>It is important to IRC that clients of all ethnicities and ages have access to services that they are eligible for, that will help them meet their needs/ goals.</p> <p>IRC is mandated by the Lanterman Act because of the advocacy efforts driven by a group of parents seeking change. The Lanterman Act states that "people with developmental disabilities and their families have a right to get the services and supports they need to live like people without disabilities." Equity and inclusion are at the heart of such efforts. IRC continuously strives to connect with the community and takes pride in creating projects and collaborations to continue working towards equity, inclusion, and cultural proficiency.</p> <p>Measurement and Methodology:</p> <p>Prior FY Purchase of Service data and CMF.</p> <p>Activities:</p> <p>IRC will continue to monitor clients with Low or No POS through a system of Enhanced Service Coordination 1:40 and 1:25 units.</p> <p>IRC will analyze POS data to identify areas where we may be able to increase purchased services to better meet the needs of our underserved populations.</p> <p>IRC's Cultural Specialist will continue to maintain records, collect data, and track the qualitative and quantitative outcomes of our CBOs.</p> <p>IRC will continue to utilize our CBOs to inform families of services they may be eligible for through POS.</p> <p>IRC will continue to work with the Office of Client Rights Advocates (OCRA) and State Council on Developmental Disabilities (SCDD) to offer educational workshops to the community.</p> <p>IRC will continue to actively seek, schedule, and attend outreaches, in person and virtually, and educational events weekly.</p>



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	<p>IRC will continue to participate in inter-agency collaboration to provide and receive training in cultural competency with:</p> <ol style="list-style-type: none">1. San Bernardino County Bilingual Committee2. Cultural Competency Advisory Committee Meeting3. Latino Awareness Subcommittee4. Inland Empire Disabilities Collaborative5. Building Community Partners with Children and Family Services6. State Council on Development Disabilities (SCDD)7. Inland Empire Disabilities Collaborative (IEDC)8. California Hands and Voices9. Center on Deafness Inland Empire (CODIE) <p>Through targeted outreach, both in person and virtual, IRC's Cultural Specialist and IRC Deaf and Hard of Hearing (D/HH) Cultural Specialist will provide advocacy services to clients and families during the Individual Program Plan and Purchase of Services processes.</p> <p>IRC will continue to participate in the Self-Determination Advisory Committee.</p> <p>IRC client advocates will participate in the Self-Determination trainings provided by State Council on Developmental Disabilities (SCDD).</p> <p>IRC will host the annual Fall Festival Safety Fair resource to connect parents to IRC, our Service Providers, local law enforcement agencies, and community partners.</p> <p>IRC will continue to grow and expand inlandrc.org to ensure communication is clear and easy to understand. English - https://www.inlandrc.org/ Spanish - https://www.inlandrc.org/es/</p> <p>IRC will continue to participate in Grassroots Day in Sacramento. Our CY 2023 delegations for Grassroots will include IRC's Fair Hearings and Legal Affairs Manager, the Community Engagement Manager, a Client Advocate, both Cultural Specialist, minimum of one parent of an IRC client and the Vendor Advisory Committee Chair.</p> <p>IRC will continue to grow the Disparity Link program. This is made up of Service Coordinators from each IRC case management unit. This group will continue to meet once a month and discuss the latest</p>
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disparity data, CBO disparity grant work, disparity programs available to clients and families, and internal IRC challenges related to disparity.

IRC will continue to host and grow the CBO Collaborative. This group is made up of Service Coordinators from each IRC case management unit and members of the CBO's. This group will continue to meet once a month and discuss the latest disparity data, check-in on current referrals, review possible referrals, and receive case updates.

IRC's Cultural Specialist and D/HH Cultural Specialist will continue to support the below parent support groups, committees, and groups:

1. Rialto Unified School District Parent Support Group
2. Spanish virtual support group - "Virtudes Especiales"
3. Cathedral City Parent Support Group
4. Angeles Con Futuro - San Bernardino
5. Angeles Especiales - Fontana
6. Broader Spectrum-Broader Minds - Moreno Valley
7. Padres Con Poder- Corona
8. Padres Excepcionales - San Bernardino
9. NES Padres Empoderados Por La Inclusión - Coachella Valley
10. Somos Una Voz - Victorville
11. Virtudes Especiales - Spanish Virtual Group
12. Padres Empoderados - Spanish group - Cathedral City
13. Parent Support Alliance - in collaboration with Rialto USD Special Education Dept - Bilingual English/Spanish Parent Support Group (this group was put on hold due to the pandemic; however, we still share resources and communicate with some of the attendees.)
14. Ad hoc weekly meetings with D/HH Access Specialists (informal)
15. Deaf Specialists Collective with DDS and ARCA, 1x monthly (formal)
16. Deaf Cultural Community subcommittee with RUHS
17. Deaf, Blind, and Disabled Coalition
18. Model Deaf Community Committee with City of Riverside (pending)

IRC's Cultural Specialist will continue to cultivate the Service Accessibility and Equity (SAE) page on inlandrc.org. – <https://www.inlandrc.org/service-access-and-equity/>



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	<p>IRC's D/HH Cultural Specialist will continue to cultivate a SAE page that links the D/HH Community to needed resources. – https://www.inlandrc.org/dhh</p> <p>IRC will work with vendors (i.e., Day Programs, Supported Employment, Board & Care) to ensure Deaf, DeafBlind, and Hard of Hearing clients have communication access.</p> <p>IRC will explore high-speed data connection and communication devices at low or no cost for D/HH clients.</p> <p>Provide Deaf Awareness training to IRC staff to become culturally aware and sensitive to the needs of the D/HH community.</p> <p>IRC will boost outreach efforts to the Deaf community to increase awareness of regional centers and education about Lanterman Act.</p> <p>Improve accessibility standards at IRC that take into considerations the access needs for the Deaf, DeafBlind and Hard of Hearing.</p> <p>IRC will provide training and workshops for clients, families, vendors, and staff about D/HH related topics pursuant to Lanterman Act.</p>
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<p>3. Number and percentage of individuals receiving only case management services by age and ethnicity.</p> <ul style="list-style-type: none">• Birth to age two, inclusive• Age three to 21, inclusive• Twenty-two and older	<p>Statement: IRC is focused on understanding why some clients receive case management services, but not a purchased service, and how to resolve this.</p> <p>Measurement and Methodology: Prior FY Purchase of Service data and Regional Center caseload data.</p> <p>Activities: IRC will begin monitoring client with Low or No POS through a system of Enhanced Service Coordination.</p> <p>IRC will continue to participate in inter-agency collaboration with the Department of Behavioral Health, local police departments, and crisis intervention teams to address the increased interaction with clients not attending a program.</p> <p>IRC will continue to support the Client Advisory Committee (CAC) in providing educational forums and events.</p> <p>IRC will continue to design and implement community projects focused on outreach to underserved demographic populations, with a focus on the Hispanic community and clients with autism.</p>
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Public Policy Measure	Actions to Attain Objectives
<p>4. Total number of 30 day, 6-months, and 12-month incentive payments made in the fiscal year.</p>	<p>Statement:</p> <p>IRC provides opportunities and support for client employment. The goal being competitive, integrated employment.</p> <p>Measurement and Methodology: Data collected from service providers by Regional Centers.</p> <p>Activities:</p> <p>IRC will analyze POS data to help identify the total number of individuals participating in competitive, integrated employment.</p> <p>IRC Employment Specialists will continue to provide outreach and community education, virtually if required, on employment opportunities and available supports.</p>

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Public Policy Measure	Actions to Attain Objectives
<p>5. Increase the number and percent of adults residing in the home of a parent or guardian (“family homes”).</p>	<p>Statement:</p> <p>“Family homes” can have many different meanings, but the key idea is a place where a person chooses to live.</p> <p>Measurement and Methodology:</p> <p>CMF residence code data for status 2 adults (18 years older) residing in family homes.</p> <p>Activities:</p> <p>IRC will continue to develop and provide services for clients that allow them to be as independent as possible.</p> <p>IRC will continue to assist families in obtaining needed services. Such services may include in-home services, respite, behavior intervention, parent training, hospice, telehealth when appropriate, and crisis services.</p> <p>IRC Service Coordinators will monitor successes quarterly and additionally, as needed.</p> <p>On inlandrc.org, IRC will maintain:</p> <ul style="list-style-type: none">• A Common Services List to help clients, parents, and guardians understand IRC services and programs https://www.inlandrc.org/wp-content/uploads/2018/09/Common-Services-Listing.pdf• A Service Provider Search tool to assist clients, parents, and guardians in locating services and programs https://www.inlandrc.org/disclaimer/• Fact Sheets for common services: Day Programs, Living Options, Respite, and Transition https://www.inlandrc.org/consumersfamilies/• A calendar of community activities that clients, parents, or guardians can search for low-cost community events https://www.inlandrc.org/calendar/• A Program Manager search tool https://www.inlandrc.org/managers-email-form/



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	<ul style="list-style-type: none">• A Self-Determination information page located on the Consumers and Families page https://www.inlandrc.org/consumersfamilies/
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Public Policy Measure	Actions to Attain Objectives
<p data-bbox="203 493 535 598">6. Increase the number and percent of minors residing with families.</p> <p data-bbox="203 630 560 724">“Home settings” can include the home of a parent or guardian as well as Foster Home Agency homes.</p>	<p data-bbox="584 493 722 525">Statement:</p> <p data-bbox="584 546 1323 619">Children develop best in loving, inclusive home settings. Often support is needed to avoid out-of-home placements.</p> <p data-bbox="584 640 982 672">Measurement and Methodology:</p> <p data-bbox="584 693 1388 766">CMF residence code data for status 1 and 2 minors (under 18 years old) residing:</p> <ul data-bbox="633 787 860 892" style="list-style-type: none">• In family home• In foster care• With guardian <p data-bbox="584 913 706 945">Activities:</p> <p data-bbox="584 966 1380 1071">IRC will provide training for families to help manage behaviors that may interfere with a child’s ability to interact with their family and community.</p> <p data-bbox="584 1092 1404 1165">IRC will continue developing and providing group parent training and support for families within the specific ethnic groups served by IRC.</p> <p data-bbox="584 1186 1388 1260">IRC will continue assessing, developing, and providing families with services to keep children in their own home.</p> <p data-bbox="584 1281 1388 1354">IRC will continue the preference of small 4-6 bed homes for out-of-home placement.</p>



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Public Policy Measure	Actions to Attain Objectives
<p data-bbox="203 457 560 556">7. Increase the number and percentage of adults residing in home settings.</p> <p data-bbox="203 598 560 703">Home-like settings can include independent living, supported living settings, Adult Family Agency Homes, and a client’s family home.</p>	<p data-bbox="586 457 722 483">Statement:</p> <p data-bbox="586 510 1421 573">“Home” can have many different meanings, but the key idea is a place where a person chooses to live.</p> <p data-bbox="586 604 982 630">Measurement and Methodology:</p> <p data-bbox="586 657 1404 720">CMF residence code data for status 2 adults (18 years old and above) residing in:</p> <ul data-bbox="634 747 1088 888" style="list-style-type: none"> • Independent living • Supported living • Adult Family Home Agency homes • Family homes <p data-bbox="586 915 706 940">Activities:</p> <p data-bbox="586 968 1356 1031">IRC will continue to develop and provide services and support to clients allowing them to be as independent as possible.</p> <p data-bbox="586 1058 1421 1121">IRC will continue to monitor the implementation of AB 1472 to ensure that clients are respected, and compliance is achieved.</p> <p data-bbox="586 1148 1421 1211">IRC will continue monitoring supported living environments to ensure safety and provide supports and services, as needed.</p> <p data-bbox="586 1239 1421 1344">IRC will continue to assist families in obtaining needed services. Such services may include in-home services, respite, behavior intervention, parent training, hospice, and crisis services.</p>



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Public Policy Measure	Actions to Attain Objectives
<p>8. Decrease the number of minors living in facilities serving six or more people.</p>	<p>Statement:</p> <p>IRC believes that children develop best in loving, inclusive homes. However, in some compelling circumstances they may require alternative placement. Southern California has the only subacute facility for children. Many children throughout California are transferred from their home Regional Centers to this sub-acute facility which serve more than six. IRC will work in partnership with the transferring Regional Center and provide shared case management.</p> <p>Measurement and Methodology:</p> <p>CMF residence code data status 1 and 2 minors residing in following facilities, serving more than six people:</p> <ul style="list-style-type: none">• ICF/DD• ICF/DD-H• ICF/DD-N• SNF• CCF <p>Activities:</p> <p>To the greatest extent possible, services will be identified and provided that allow the child to successfully transition back to their home.</p> <p>IRC is committed to providing support to the sub-acute children’s facility that offers high level care to all Southern California children served by Regional Centers.</p> <p>IRC will continue the practice of a rigorous multi-disciplinary review of placement in homes with more than four beds.</p> <p>We will continue to inform potential providers that it is IRC’s preference that homes serve four or fewer people, each with their own room.</p>



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Public Policy Measure	Actions to Attain Objectives
<p>9. Decrease the number and percentage of adults living in facilities serving more than six people.</p>	<p>Statement: Inland Regional Center’s Board of Trustees (BOT) confirmed its policy to support living arrangements that are small (serve four to six people). Adults are provided with private bedrooms and baths.</p> <p>Measurement and Methodology: CMF residence code data for status 2 adult residing in following facilities serving more than six people:</p> <ul style="list-style-type: none">• ICF/DD• ICF/DD-H• ICF/DD-N• SNF• CCF (Residential Care Facilities for the elderly not included) <p>Activities: IRC will evaluate the cases of clients who live in large skilled nursing facilities. Their needs will be assessed to see if they can be appropriately served in a smaller home setting.</p> <p>IRC will continue the practice of a rigorous multi-disciplinary review of placement in homes with more than four beds.</p> <p>IRC will communicate to any potential provider that it is our preference that homes serve four or fewer people, each with rooms of their own.</p>



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Public Policy Measure	Actions to Attain Objectives
10. Number and percentage of clients, ages 16-64 with earned income.	<p>Statement:</p> <p>IRC's core values are independence, inclusion, and empowerment. We believe that clients with an earned income exemplify these values.</p> <p>Measurement and Methodology:</p> <p>Employment Development Department (EDD) data on individuals ages 16-64 with earned income.</p> <p>Activities:</p> <p>Annually, IRC will analyze data changes in the percentage of clients with an earned income, ages 16-64, as reported by the Employment Development Department.</p> <p>IRC Employment Specialists will provide community outreach and education on employment opportunities and available supports, to community partners, vendors, and clients. These outreaches may be virtual.</p> <p>IRC Employment Specialist will continue to develop the Consumer Employment page located at https://www.inlandrc.org/consumer-employment/</p>

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Public Policy Measure	Actions to Attain Objectives
<p>11. Annual earnings of clients ages 16-64 compared to people with all disabilities.</p>	<p>Statement:</p> <p>IRC believes in equal pay for employees who perform substantially similar work.</p> <p>Measurement and Methodology: EDD data: average annual wages as reported to EDD for individuals ages 16-64.</p> <p>Activities:</p> <p>IRC will analyze the number of individuals served, ages 16-17 years of age once the data is received from EDD and DDS.</p> <p>IRC will analyze the number of individuals served, ages 18-23 years of age once the data is received from EDD and DDS.</p> <p>IRC will analyze the number of individuals served, ages 24-64 years of age once the data is received from EDD and DDS.</p> <p>IRC will then review the average earnings for the calendar year, of individuals served in comparison to all people with disabilities in California.</p>



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Public Policy Measure	Actions to Attain Objectives
12. Average annual wages for clients ages 16-64.	<p>Statement:</p> <p>IRC believes in equal pay for employees who perform substantially similar work.</p> <p>Measurement and Methodology: EDD data: average annual wages as reported to EDD for individuals ages 16-64.</p> <p>Activities:</p> <p>See measure #11.</p>

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Public Policy Measure	Actions to Attain Objectives
<p>13. Number of adults who entered in competitive, integrated employment following participation in a Paid Internship Program.</p>	<p>Statement: IRC believes that individuals with disabilities are like other employees. They want to do a good job, appreciate constructive supervision, enjoy new challenges, and want to get ahead.</p> <p>Measurement and Methodology: Data collected from service providers by regional centers.</p> <p>Activities: IRC will participate in job and employment fairs to promote employment opportunities for those who participate in a Paid Internship Program. This may be in person, or virtual if required. IRC's Employment Specialist will stress the importance of the Paid Internship Program at the Vendor Advisory Committee (VAC) and sub-committee meetings. IRC will provide training or virtual consultation to Service Coordinators to help them better understand Competitive Integrated Employment and the Paid Internship Program. Service Coordinators will review employment options with clients annually during the IPP planning process.</p>



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Public Policy Measure	Actions to Attain Objectives
<p>14. Percentage of adults who entered in competitive, integrated employment following participation in a Paid Internship Program</p>	<p>Statement: IRC believes that individuals with disabilities are like other employees. They want to do a good job, appreciate constructive supervision, enjoy new challenges, and want to get ahead.</p> <p>Measurement and Methodology: Data collected from service providers by regional centers.</p> <p>Activities: See measure #13.</p>

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Public Policy Measure	Actions to Attain Objectives
<p>15. Average hourly or salaried wages and hours worked per week for adults who participated in a Paid Internship Program during the fiscal year.</p>	<p>Statement: IRC believes that individuals with disabilities are like other employees. They want to do a good job, appreciate constructive supervision, enjoy new challenges, and want to get ahead.</p> <p>Measurement and Methodology: Data collected from service providers by regional centers.</p> <p>Activities: See measure #13.</p>

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Public Policy Measure	Actions to Attain Objectives
<p>16. Average wages and hours worked for adults engaged in competitive, integrated employment for whom incentive payments have been made.</p>	<p>Statement:</p> <p>IRC believes that employees with disabilities must have the same opportunities as those without disabilities.</p> <p>Measurement and Methodology:</p> <p>Data collected from Service Providers by Regional Centers.</p> <p>Activities:</p> <p>Data will be collected from Service Providers, by IRC Employment Specialists.</p> <p>IRC will participate in job and employment fairs to promote employment opportunities for those who participate in the Paid Internship Program. This will be in-person or virtual.</p> <p>IRC's Employment Specialists will stress the importance of the Paid Internship Program at the Vendor Advisory Committee (VAC) and sub-committee meetings.</p>

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Public Policy	Actions to Attain Objectives
<p>17. Increase the number and percent of adults residing in independent living settings.</p>	<p>Statement:</p> <p>Independent living can have many different meanings, but the key idea is a place where a person chooses to live.</p> <p>Measurement and Methodology:</p> <p>CMF residence code data for status 2 adults (18 years old and older) residing in independent living.</p> <p>Activities:</p> <p>See Measure #5.</p>

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Public Policy Measure	Actions to Attain Objectives
18. Increase the number and percent of adults residing in supportive living settings.	<p>Statement:</p> <p>IRC strives to assist clients in exercising meaningful choice and control in their daily lives, including where and with whom to live.</p> <p>Measurement and Methodology:</p> <p>CMF residence code data for status 2 adults (18 years old and older) residing in supportive living settings.</p> <p>Activities:</p> <p>See Measure #5.</p>

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Public Policy Measure	Actions to Attain Objectives
<p>19. Increase the number and percentage of adults residing in Adult Family Home Agency homes.</p>	<p>Statement:</p> <p>Adult Family Home Agency homes and supports are a new option which enable adults with developmental disabilities to enter partnerships with families that promote self-determination and independence.</p> <p>Measurement and Methodology:</p> <p>CMF residence code data for status 2 adults (18 years old and older) residing in Adult Family Home Agency homes.</p> <p>Activities:</p> <p>See Measure #5.</p>

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Compliance Measures

Measures	Measurement/Methodology
1. Timeliness unqualified independent audit with no material finding(s).	Yes.
2. Substantial compliance with DDS fiscal audit.	Yes.
3. Operates within Operations budget.	Yes, actual expenditures plus late bills do not exceed Operations budget.
4. Certified to participate in Home and Community—Based Services Waiver.	Yes, based on most recent Waiver monitoring report.
5. Compliance with Vendor Audit Requirements per contract, ARTICLE III, Section 10.	Yes
6. CDER/EST Currency.	CMS status codes 1 and 2 current CDER OR ESR.
7. Intake/Assessment and IFSP timelines (ages 0-2).	SANDIS Intake and Early Start Report.
8. Intake/Assessment timelines for Consumers ages 3 and older.	Biennial DDS report to Regional Centers.
9. IPP Development (WIC requirements).	Biennial DDS report per WIC section 4646.5 c (3).
10. IFSP Development (Title 17 requirements).	Annual DDS IFSP review per IPP protocol using IFSP Review Criteria.

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REGIONAL CENTER PERFORMANCE MEASURES - FISCAL YEAR 2022-2023

Focus Area	Measure	Measure Description	Incentive Type
Early Start	Child Find and Identification	<ol style="list-style-type: none"> 1. RC submits a Child Find Plan and will work with DDS to establish a reporting structure that will be used by all RCs to report on measures and the types of outreach/child find activities supported by RC staff or funding 2. Number of children identified* in proportion to the total number of 0-2 year-old children in the county, or zip code, reported by language, race and ethnicity. 	Recognition
	Timely Access to Early Start Services	Rate of Individual Family Service Plan (IFSPs) completed within the federally required 45-day timeframe from receipt of referral.	Baseline
Employment	Participation in Competitive Integrated Employment (CIE)	Number of consumers who participate in competitive integrated employment (CIE) for at least 30 days during the reporting period stratified by: <ul style="list-style-type: none"> • Students enrolled in or attending secondary education • Adults who are no longer enrolled in or attending secondary education 	Pay-for-Performance
	Data Points and Reporting for CIE	RCs will work with DDS to establish data points and reporting in SANDIS regarding interest in or actively participating in CIE	Baseline
Equity and Cultural Competency	Linguistic Diversity	<ol style="list-style-type: none"> 1. Number of bilingual Service Coordinators (SCs) including intake staff and first line supervisors for each language 2. Language distribution across people receiving RC services 	<ol style="list-style-type: none"> 1. Pay-for-Reporting 2. Pay-for-Performance
	Language Access	Number of requests for translated IPP documents and length of time to complete request	Baseline

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Inland Regional Center Calendar Year 18-month 2023-2024

Performance Contract

Focus Area	Measure	Measure Description	Incentive Type
	Service Coordinator Competency in Cultural and Ethnic Diversity	Percentage of Service Coordinators (SCs) including intake staff and first line supervisors participating in training related to cultural and linguistic competency.	Baseline
Individual and Family Experience and Satisfaction	Consumer /Family Satisfaction with Regional Center Services	RCs will work with DDS to establish annual feedback from individuals receiving RC services and family members, with eight or more common components agreed upon across all 21 RCs	Baseline
Person-Centered Services Planning	Service Plans Demonstrate Person-Centered Criteria	RCs commit to the development and use of a consistent person-centered service plan document.	Baseline
	Service Coordinator Facilitation Skills	Number of certified Person-Centered Plan Facilitation Trainers employed by the RC and qualified to deliver plan facilitation training	Pay-for-Reporting
Service Coordination and Regional Center Operations	Choice of Services within Regional Center	Number of vendors for each service type within the RC catchment area, reported by zip code	Baseline
	Timely Service Authorizations	Number of days between annual individual program plan (IPP) review and service authorization, reported as an average and range.	Baseline
	Service Coordinator Competency	<ol style="list-style-type: none"> Develop a set of Service Coordinator (SC) training standards and competencies approved by DDS for use statewide Establish data elements for reporting on number of SCs who completed all requirements within the standards 	Baseline
	Intake Process	RCs agree to develop and utilize a standard intake process that includes core elements articulated by DDS, focused on customer service.	Baseline

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