



# 2022 Performance Contract Report Listening Session

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# Welcome

Each year, the Department of Developmental Services (DDS) and IRC develop a **performance contract** to determine and measure how IRC delivers services.

- This is the IRC PC Report for 2022
- The IRC PC Report for 2022 has been provided on social media, via email, and the calendar of events
- We will post the links in the chat
- <https://www.inlandrc.org/wp-content/uploads/2023/01/IRC-PC-2022-REPORT.pdf>
- <https://www.inlandrc.org/wp-content/uploads/2023/01/IRC-PC-2022-REPORT-Spanish.pdf>
- <https://www.inlandrc.org/wp-content/uploads/2023/04/IRC-2021-PC-Year-End-Rpt-Final.pdf> - English only
- <https://www.inlandrc.org/wp-content/uploads/2023/03/IRC-POS-Report-2022-Board-Approved-3-13-2023.pdf>
- <https://www.inlandrc.org/wp-content/uploads/2023/03/IRC-POS-Report-FY21-22-Board-Approved-Spanish.pdf>



# Regional Center Funding

- The Department of Developmental Services (DDS) oversees the coordination and delivery of services for Californians with developmental disabilities through a statewide network of 21 community-based, non-profit agencies known as Regional Centers.
- Each Regional Center provides assessments, determines eligibility for services, and offers case management services.
- Regional Centers also develop, purchase, and coordinate the services in each person's Individual Program Plan (IPP).
- The money Inland Regional Center (IRC) receives from the DDS is called a contract allocation or budget. IRC receives the preliminary allocation of the budget in July and then receives periodic amendments to the budget throughout the year.
- The budget has two “pots” of money: **Operations**, which pays for operating IRC (employee salaries, benefits, and operating expenses) and accounts for about 11.6% of the total budget, and **Purchase of Service (POS)**, which pays for services and supports bought for eligible Clients and which accounts for about 88.4% of IRC's budget.
- There is no charge for services rendered during assessment for eligibility, diagnosis, or case management.
- The State of California currently requires some parents of children under the age of 18 who receive services paid for by the Regional Center to pay a fee or a share of cost for some services, depending on family size and income.

# Positive Activities in 2022

IRC formed a new unit to provide coordination of services at a 1 to 40 Coordinator-to-Consumer ratio for Clients in underserved communities with low or no purchased services (POS). This unit is called the Enhanced Service Coordination Unit.

- <https://www.inlandrc.org/2022/05/27/new-enhanced-caseload-coordination-unit-manager-announced/>

## 1:40 Factsheet

- English - <https://www.inlandrc.org/wp-content/uploads/2022/11/1-40-Info-scaled.jpg>
- Spanish - <https://www.inlandrc.org/wp-content/uploads/2022/11/1-40-Info-Sp-scaled.jpg>

# Disparity in POS

## Autism

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- Total Clients: **15,620**
- New Clients (2021-2022): **1,491**
- Clients with No POS: **5,424** or **34.7%**
- Disparity: **2.06%** (Increase)

## Black/African-American

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- Total Clients: **4,268**
- New Clients (2021-2022): **152**
- Clients with No POS: **1,126** or **26.40%**
- Disparity: **-2.22%** (Decrease)

## Hispanic

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- Total Clients: **18,084**
- New Clients (2021-2022): **1709**
- Clients with No POS: **5,279** or **29.20%**
- Disparity: **-1.02%** (Decrease)

## Monolingual Spanish-Speaking

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- Total Clients: **8,304**
- New Clients (2021-2022): **490**
- Client with No POS: **2,050** or **24.70%**
- Disparity: **2.92%** (Increase)

# Deaf and Hard of Hearing Page

IRC added new pages to the website this past CY to include a **Deaf and Hard of Hearing Page**:

- <https://www.inlandrc.org/deaf-hard-of-hearing/>

Meet our New D/HH Cultural Specialist:

- <https://www.inlandrc.org/2022/04/12/inland-regional-centers-new-deaf-and-hard-of-hearing-cultural-specialist/>



# Training and Development

IRC Provider Enrichment Trainings are certified through Community Care Licensing and may be used to meet Adult Residential Facility (ARF) and Group Home (GH) CEU requirements. Regional Center CEUs are not approved for Residential Care Facilities for the Elderly (RCFE).

- <https://www.inlandrc.org/training/>

# Consumer Employment

Here you will find up-to-date information on employment resources in the various communities we serve as well as upcoming events related to employment:

<https://www.inlandrc.org/consumer-employment/>

- Upcoming CIE Events
- Employment Resources
- Glossary of Terms
- Local Partnership Agreements (LPA)
- Upcoming LPA Events
- Frequently Used Forms



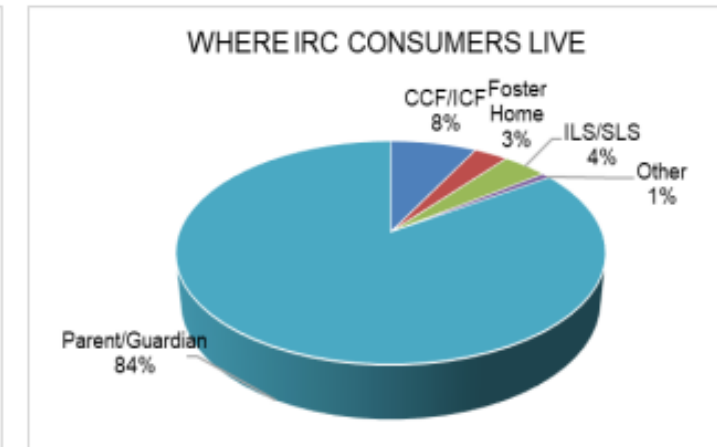
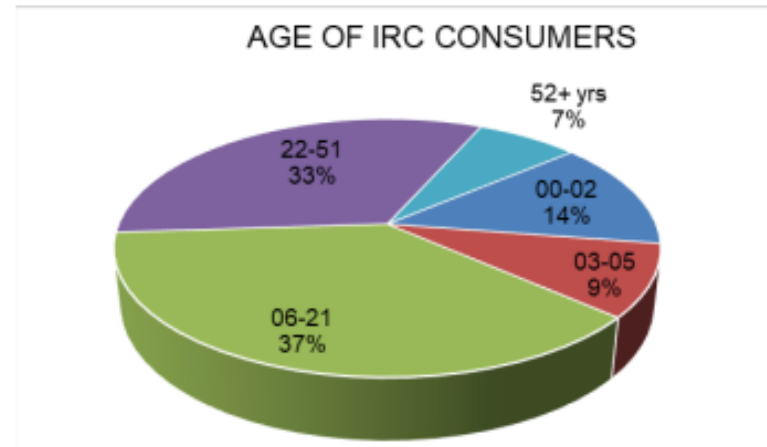
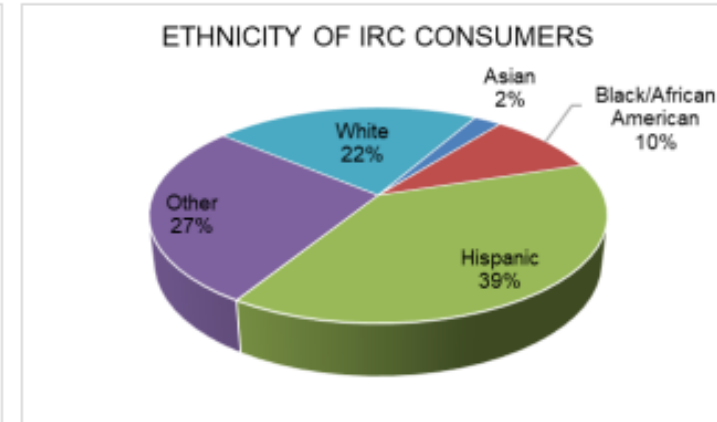
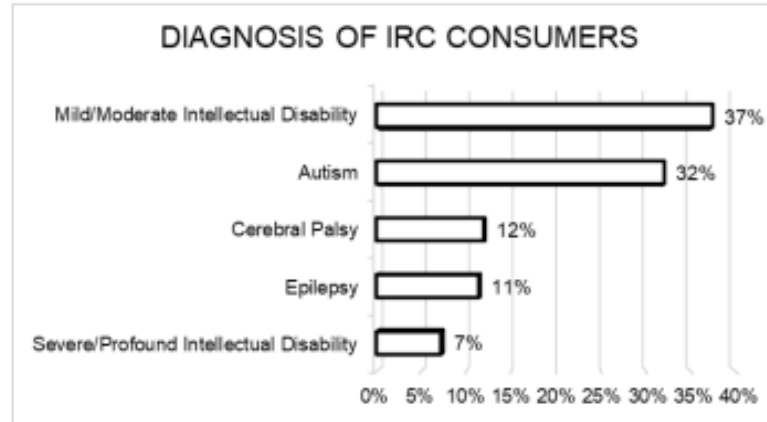




## Performance Report for Inland Regional Center

## Who uses IRC?

These charts tell you about who IRC consumers are and where they live.



# Who uses IRC?

# How IRC Compares to the Other Regional Centers in the State

Regional Center Goals (based on Lanterman Act)	December 2021		December 2022	
	State Average	IRC	State Average	IRC
Fewer consumers live in developmental centers	0.06%	0.03%	0.06%	0.04%
More children live with families	99.58%	99.47%	99.61%	99.50%
More adults live in home settings*	82.50%	82.67%	83.01%	83.25%
Fewer children live in large facilities (more than 6 people)	0.03%	0.10%	0.03%	0.12%
Fewer adults live in large facilities (more than 6 people)	1.78%	0.98%	1.67%	0.88%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Areas Measured		Time Period			
		CA	IRC	CA	IRC
<b>Consumer Earned Income ( Age 16 to 64 years):</b>		<b>Jan through Dec 2020</b>		<b>Jan through Dec 2021</b>	
Data Source: Employment Development Department					
Quarterly number of consumers with earned income		28,989	2,674	27,180	2,528
Percentage of consumers with earned income		15.22%	12.50%	13.88%	11.42%
Average annual wages		\$8,949	\$8,432	\$11,888	\$11,673
<b>Annual earnings of consumers compared to people with all disabilities in California</b>		<b>2020</b>		<b>2021</b>	
Data Source: American Community Survey, five-year estimate		\$26,794		\$30,783	
<b>National Core Indicator Adult Consumer Survey</b>		<b>July 2017-June 2018</b>		<b>July 2020-June 2021</b>	
Percentage of adults who reported having integrated employment as a goal in their IPP		29%	28%	35%	N/A
<b>Paid Internship Program</b>		<b>2020-21</b>		<b>2021-22</b>	
Data Source: Paid Internship Program Survey		<b>CA Average</b>	<b>IRC</b>	<b>CA Average</b>	<b>IRC</b>
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program		6	6	1,527	136
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program		14%	7%	12%	1%
Average hourly or salaried wages for adults who participated in a Paid Internship Program		\$14.25	\$13.78	\$15.08	\$14.93
Average hours worked per week for adults who participated in a Paid Internship Program		17	19	15	14.72
<b>Incentive Payments</b>					
Data Source: Competitive Integrated Employment Incentive Program Survey					
Average wages for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made		\$14.81	\$13.91	\$15.63	\$15.12
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made		23	24.7438017	22	26
Total number of Incentive payments made for the fiscal year for the following amounts:**	\$1,500/\$3,000	17	26	25	52
	\$1,250/\$2,500	19	35	42	83
	\$1,000/\$2,000	33	59	55	98

\*Regional centers receive an 'N/A' designation within the table if fewer than 20 people responded to the survey item.

\*\* Competitive integrated employment incentive milestone payments increased effective July 1, 2021 until June 30, 2025.

# How well is IRC doing at getting Consumers working?

# Grassroots Day in Sacramento

IRC continued to participate in Grassroots Day in Sacramento (Virtually).

Our CY 2022 delegations for Grassroots included:

- IRC's Fair Hearings and Legal Affairs Manager
- Community Engagement Manager
- Client Advocate
- Cultural Specialist
- Parent of a Client
- IRC Client
- Vendor Advisory Committee Chair
- <https://www.inlandrc.org/2022/04/06/your-grassroots-day-team-2022/>

# Emergency Services Coordinator (ESC)

Each of the twenty-one Regional Centers receives funding from the DDS to employ an individual who acts as an Emergency Services Coordinator (ESC).

This individual also responds to man-made or natural disasters that negatively impact the I/DD Community.

- <https://www.inlandrc.org/2022/04/22/emergency-services-coordinator-esc-marquis-quinton/>

# On inlandrc.org, IRC updated and maintained

- A Common Services List to help Clients, parents, and guardians understand IRC services and programs: <https://www.inlandrc.org/wp-content/uploads/2018/09/Common-Services-Listing.pdf>
- A Service Provider Search Tool to assist Clients, parents, and guardians in locating services and programs: <https://www.inlandrc.org/disclaimer/>
- Fact Sheets for common services: Day Programs, Living Options, Respite, and Transition: <https://www.inlandrc.org/consumersfamilies/>
- A calendar of community activities that Clients, parents, or guardians can search for low-cost community events: <https://www.inlandrc.org/calendar/>
- A Program Manager Search Tool: <https://www.inlandrc.org/managers-email-form/>
- A Self-Determination information page located on the Consumers and Families page: <https://www.inlandrc.org/consumersfamilies/>



# Public Input

- (3 minutes per person please)