

DEPARTMENT OF DEVELOPMENTAL SERVICES

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May 5, 2023

TO: REGIONAL CENTER EXECUTIVE DIRECTORS

SUBJECT: NATIONAL CORE INDICATORS FISCAL YEAR 2021-22 ADULT
FAMILY, CHILD FAMILY, AND FAMILY GUARDIAN SURVEY DATA

Attached are three Microsoft Excel spreadsheets, organized by regional center, that display detailed summaries of data results for the NCI Adult Family (Enclosure A), Child Family (Enclosure B), and Family Guardian (Enclosure C) surveys conducted during Fiscal Year (FY) 2021-22. The Department of Developmental Services' (Department) Office of Quality Assurance provides these data in response to the request of regional centers for National Core Indicators (NCI) data which can be reviewed, analyzed, and used as required by Welfare and Institutions (W&I) Code section 4571(h)(1).

W&I Code section 4571(h)(1) requires that each regional center annually present data collected from NCI surveys at a public meeting of its governing board to assess the comparative performance of the regional center and identify needed improvements in services for consumers, including, but not limited to, case management services. Enclosure D details NCI meeting and reporting guidelines.

Regional centers are encouraged to review their survey results and compare them to the previous survey year's results and statewide averages. To assist regional centers with their preliminary analysis, the spreadsheets highlight differences of five percentage points above or below the statewide average. These differences do not necessarily indicate a statistically significant difference, but they may be a valuable starting point as you review the data. Results that are five or more percentage points above the statewide average are shown in blue text and results that are five or more percentage points below the statewide average are shown in orange text. Due to a change in the wording of a number of survey questions and response options between FY 2019-20 and FY 2021-22, some cells are marked "Data not provided" because those responses were not collected in FY 2019-20.

A more detailed statewide report will be released on the Department's website in the future. The report will include information on the methodology, sampling, and administration used during the NCI Adult Family, Child Family and Family Guardian surveys in FY 2021-22.

"Building Partnerships, Supporting Choices"

Regional Center Executive Directors
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If you have any questions regarding the data provided, please contact me at leslie.morrison@dds.ca.gov, or Josh Sudarma, Assistant Branch Chief, Office of Quality Assurance, at (916) 651-0454, or by email, at joshua.sudarma@dds.ca.gov.

Sincerely,

Original Signed by:

LESLIE MORRISON
Branch Chief
Office of Quality Assurance and Risk Management

Enclosures

cc: Regional Center Administrators
Regional Center Directors of Consumer Services
Regional Center Community Services Directors
Association of Regional Center Agencies
Nancy Bargmann, Department of Developmental Services
Pete Cervinka, Department of Developmental Services
Brian Winfield, Department of Developmental Services
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