

National Core Indicator (NCI) Mail-Out Family Surveys





In-Person Survey (IPS)



Family Guardian Survey (FGS)



Adult Family Survey (AFS)



Child Family Survey (CFS)

SCDD San Bernardino Regional Office

Inland



Kern



Tri-Counties



Families of the regional center will receive one of three NCI surveys based on whether the family member with I/DD is:

- a child living in the family home
- an adult living in the family home
- an adult living outside of the family home





Surveys are mailed directly from the State Council on Developmental Disabilities (SCDD) to the families of regional center clients.

Families are encouraged to fill out the survey on paper and mail it in the pre-paid envelope OR use the code provided in the letter to complete the survey online.

Please help make the effort of the NCI project a success by encouraging families of clients to complete and return the survey.

Resources provided at the end of the electronic survey

Resources

- **Results from Previous Years -----**
- **Regional Center Performance by topic -----**
- **NCI contact information -----**
- **For more regional center resources -----**
- **Covid-19 -----**
- **Health-----**
- **Emergency Preparedness-----**

Links

- www.dds.ca.gov/rc/nci/nci-interactive-dashboard/
- www.dds.ca.gov/nci/nci-domain-dashboards/
- www.dds.ca.gov/rc/nci/
- www.dds.ca.gov/rc/
- www.covid19.ca.gov
- www.cdph.ca.gov/Programs/CID/DCDC/Pages/Immunization/hcov2019.aspx
- [Wellness Toolkit - CA Department of Developmental Services](#)

Adult Family Survey (AFS) Comprehensive Dashboard

National Core Indicators Adult Family Survey for the State of California.

The NCI Adult Family Survey is administered to families who have an adult family member (18 years or older) with an intellectual or developmental disability who lives in the family home and receives at least one service other than case management.

To get started, choose a survey section and topic, and make selections for:

1. Survey question
2. Regional center
3. Year

Optional filters are available to explore responses based on demographic characteristics. Regional center can also be selected by clicking on the map. Charts will automatically update.

Export views of the data as an image or a PDF by selecting the corresponding download button in the lower portion of the dashboard view.

Switch to the [Domain Dashboard](#) for this survey



Switch to the [Comprehensive Dashboard](#) for this survey

Overall Snapshot

Access Choice Community Participation Information & Planning Satisfaction

NCI Adult Family Survey 2019-2020

Domains Snapshot By Regional Center

Instructions: Each checkmark shows when the regional center: (a) has met or exceeded the state average, or (b) was not more than 5 percentage points below the state average for each question. Use topic tabs at top of the page to see survey responses for selected questions. Each question is compared to the state average for the selected regional center.

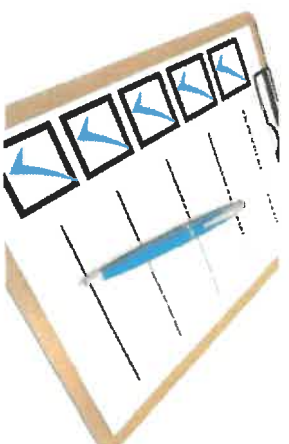
Select a Regional Center:

- Alta California
- Central Valley
- East Bay
- Eastern LA
- Far Northern
- Frank D. Lanterman
- Golden Gate
- Harbor
- Inland
- Kern
- North Bay
- North LA County
- Orange County
- Redwood Coast
- San Andreas
- San Diego

	Access	Choice	Community Participation	Information & Planning	Satisfaction
Alta California	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Central Valley	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
East Bay	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Eastern LA	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Far Northern	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Frank D. Lanterman	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Golden Gate	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Harbor	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Inland	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Kern	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
North Bay	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
North LA County	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Orange County	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Redwood Coast	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
San Andreas	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
San Diego	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

NCI Quality Assessment Project

In-Person Survey



National Core Indicator (NCI) Quality Assessment Project

In 2010, The State Council on Developmental Disabilities, in cooperation with The Department of Developmental Services (DDS) and Human Services Research Institute (HSRI) joined 26 other states in conducting quality assessment interviews using the nationally recognized National Core Indicators (NCI) assessment tool.

The responses to these surveys help California identify essential changes necessary to improve the quality of the service delivery system at a statewide and local level



State Council on Developmental Disabilities Hiring Contracted Interviewers for the Quality Assessment Project

Must have good communication skills, be reliable, organized, and comfortable using a computer.

Interviews to be conducted in-person and remotely.

Recruiting qualified individuals to interview adults with Intellectual/Developmental Disabilities about the services they receive.

Paid training (conducted remotely) provided

Earn \$90.00 – \$120.00 per interview

People with Intellectual/Developmental Disabilities (I/DD), their family members and those who are bilingual are encouraged to apply.
Bilingual differential available for interviews conducted in a language other than English.

NCI QA Project Surveyor Recruitment

Surveyors are wanted throughout the Inyo, Mono, Tri-Counties and Inland Regions

The next cycle is anticipated to begin September 2024. Recruitment for this cycle will begin April/May 2024. If you are interested in being notified in Spring of 2024 when recruitment begins, please Join the QA Project mailing list.

Log into <https://scdd.ca.gov/qap>

Click on

Join QA Project Mailing
List

Thank you, for your continued dedication and collaborative efforts.

