

# Overview for the FY 26/27 Performance Contract

Public Meeting May 18, 2026

# Disclaimer

- This meeting is being recorded.
- By participating in this Zoom meeting, you acknowledge and consent to being recorded.
- The recording may be posted on the Inland Regional Center website ([inlandrc.org](http://inlandrc.org)) and/or shared with the California Department of Developmental Services (DDS) for informational and documentation purposes.

*Welcome  
&  
Introductions*



# What Is a DDS Performance Contract with Regional Centers?

- A Performance Contract is a formal annual agreement between DDS and each of the state's 21 nonprofit Regional Centers.
- The contract sets specific, measurable performance objectives that each Regional Center must work toward in delivering services to people with developmental disabilities and their families.



# Performance Contract and Public Engagement Context

Accountability Framework

Importance of Public Input

Enhancing Transparency and Trust

Connecting State Measures to Local Priorities



# Methods Used to Collect Public Input

## **Community Focus Groups**

April 30<sup>th</sup> 2 pm and 5 pm

## **Public Input Meetings**

Today, May 18, 2026, 5 pm

## **Written and Online Feedback**

Send to [community@inlandrc.org](mailto:community@inlandrc.org) no later than May 22nd 5 pm

# Next Steps

- Participants should have reviewed draft Performance Contract provided in the announcement on [inlandrc.org](https://inlandrc.org) on April 10, 2026.



# Key Areas for FY 26/27

- Community Integration
- Early Start Services
- Employment
- Equity and Cultural Competency
- Individual and Family Experience & Satisfaction
- Person-Centered Planning
- Innovation, Technology, and Accessibility
- Service Coordination and Regional Center Operations

The Performance Contract includes activities such as community outreach, employment fairs, family training, data analysis to reduce disparities, person-centered planning, and improvements to accessibility and service coordination.



# Examples of Activities Included in the Performance Contract

**CELEBRACIÓN DEL DÍA NACIONAL DE LENGUAJE DE SEÑAS AMERICANO**



¡Acompáñanos para una Experiencia de Inmersión en ASL!  
Presentamos el servicio de Apoyo y Capacitación en ASL para clientes DeafPlus.

**11 DE ABRIL 2026**  
**11:00AM - 1:30PM**

11:00AM - 11:30AM  
Registro y Socialización

11:30AM - 1:00PM  
Cuentos y Juegos en ASL  
Sesiones de Cultura Sorda

1:00PM - 1:30PM  
Mesa de Recursos de IRC y Bocadillos



**IRC CONFERENCE CENTER**  
**1425 S WATERMAN AVE**  
**SAN BERNARDINO, CA 92408**

**REGÍSTRESE HOY EN:**  
Inlandrc.org/aslday26  
**O ESCANEE EL CÓDIGO QR:**



**IRC** Interpretación en ASL y en inglés disponible.  
Para interpretación en otros idiomas, por favor contáctenos.  
¿Preguntas? Envíe un correo a [espena@inlandrc.org](mailto:espena@inlandrc.org)



Este evento está patrocinado por los Fondos de Acceso al Idioma y Competencia Cultural del DDS.

Inland Regional Center

**SPRING FLING**  
FERIA DE RECURSOS CULTURALES



**MOSTRANDO LA DIVERSIDAD CULTURAL DEL INLAND EMPIRE CON:  
ACTUACIONES, ESTACIONES DE INFORMACIÓN, RIFAS, MÚSICA Y MÁS**

**SÁBADO**  
**6 DE JUNIO 2026**  
**10:00 AM - 1:00 PM**

**UBICADO EN:**  
**IRC CONFERENCE CENTER**  
**1425 S. WATERMAN AVENUE**  
**SAN BERNARDINO, CA 92408**

**PARA MÁS INFORMACIÓN, VISITE: [INLANDRC.ORG/SPRING26](http://INLANDRC.ORG/SPRING26)**




**IRC** **In-Roads Creative Programs, Inc.** **24hour home care** **DDS**

Este evento está patrocinado en parte por los Fondos para el Acceso Lingüístico y la Competencia Cultural.

**SERVICE ACCESS AND EQUITY CONFERENCE 26**

A FREE CONFERENCE FOR IRC PARENTS, GUARDIANS, AND CLIENTS AGES 16 AND OLDER

**MAY 2, 2026 9:00 AM - 2:00 PM**  
GUEST CHECK WILL BEGIN AT 8:15 AM CONTINENTAL BREAKFAST AND LUNCH PROVIDED.



WITH PRESENTATIONS FOCUSING ON:  
**PARENT WELLNESS AND SELF-CARE**

FEATURED KEYNOTE SPEAKER  
**CAROLA CAMACHO MARANON, M.SC.**  
PARENT, ADVOCATE, INDEPENDENT FACILITATOR AND FOUNDER OF RESILIENCE FACILITATION SERVICES, LLC.

**REGISTER NOW TO ENJOY:**

- INFORMATIVE WORKSHOPS
- COMMUNITY NETWORKING
- SOUND BATH DEMONSTRATION
- MAGIC SHOW, PHOTO BOOTH, AND MUCH MORE!


**LOCATED AT:**  
**IRC CONFERENCE CENTER**  
1425 S. WATERMAN AVENUE  
SAN BERNARDINO, CA 92408

**6g** ASL AND SPANISH INTERPRETATION WILL BE PROVIDED.

FREE ADMISSION · REGISTER TODAY! SPACE IS LIMITED.  
**[WWW.INLANDRC.ORG/SAE26](http://WWW.INLANDRC.ORG/SAE26)**

TO REQUEST ACCESSIBILITY ACCOMMODATIONS OR INTERPRETATION SERVICES, PLEASE CONTACT [COMMUNITY@INLANDRC.ORG](mailto:COMMUNITY@INLANDRC.ORG) AT LEAST 14 DAYS PRIOR TO EVENT.

THIS EVENT IS SPONSORED BY LANGUAGE ACCESS AND CULTURAL COMPETENCY FUNDS PROVIDED BY DDS.





# Examples of Activities Included in the Performance Contract

Inland Regional Center Presents/Presenta

## Blue Envelope Training

Capacitación del Programa Sobre Azul

May 20, 2026 · 5:00 - 6:30 PM


Riverside Police Department  
10540 Magnolia Avenue, Suite B  
Riverside, CA 92505

Join us and learn about the **Blue Envelope Program** and discover how it can help protect individuals in your community.

Also learn more about local resources for **Disaster Preparedness**.


Acompáñenos y aprenda sobre el Programa del **Sobre Azul** y descubra cómo puede ayudar a proteger a las personas en su comunidad.

También conozca más sobre los recursos locales para la **Preparación ante Desastres**.



This initiative is partially being funded through the Language Access and Cultural Competency Program. Esta iniciativa está siendo financiada en parte a través del Programa de Acceso Lingüístico y Competencia Cultural.

For language accommodations, contact [community@inlandrc.org](mailto:community@inlandrc.org) at least 14 days prior to event. Para adaptaciones de idioma, comuníquese con [community@inlandrc.org](mailto:community@inlandrc.org) al menos 14 días antes del evento.



## IRC★CAC SAFETY CONFERENCE

CLIENT MADE, CLIENT RAN

AWARENESS. ACTION. PREVENTION.

SATURDAY JUNE 27TH, 2026  
9AM-2PM

1425 S. WATERMAN AVE  
SAN BERNARDINO 92408




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# Community Integration & Living Options

- Providing behavior management training and family support groups to help children remain living at home.
- Supporting adults with independent living, supported living, and family home services, including in-home support, respite, and crisis intervention.
- Prioritizing small residential settings (4–6 beds) when out-of-home placement is necessary.
- Conducting multidisciplinary reviews for individuals living in facilities with more than six residents.
- Hosting major community events such as:
  - Annual Service Access and Equity Conference
  - Client Advisory Committee (CAC) events
  - Annual Fall Festival/Spring Fling
  - Resource Fairs

# Employment

- Participated in job fairs.
- Promoting and supporting the Paid Internship Program (PIP) for transition-age youth and adults.
- Providing training and consultation to service coordinators on competitive integrated employment.
- Conducting community outreach and education for clients, families, vendors, and partners about employment options.
- Ensuring employment goals are discussed during IPP planning.
- Collaborating with:
  - Local Education Agencies
  - Department of Rehabilitation
  - Employers and community partners

# Equity & Reducing Disparities

- Analyzing Purchase of Service (POS) data to identify service gaps by race, ethnicity, age, language, and residence type.
- Conducting weekly community outreach (in-person and virtual) to underserved populations.
- Partnering with DDS-funded Community-Based Organizations (CBOs) to improve access.
- Hosting Lanterman Act trainings for parents and clients.
- Developing multilingual outreach materials and improving language access.
- Providing specialized advocacy for:
  - Deaf and Hard of Hearing (D/HH) individual
  - Linguistically diverse communities

Individuals with No Purchase of Service - By Diagnosis and Race/Ethnicity (All Ages)

Disparity ▲	Total Clients 2023-2024 ▲	Total Clients 2024-2025 ▲	Clients Receiving POS ▲	Clients With No POS ▲	Disparity Increase or Decrease ▲
Autism	16,262	17,989	13,391	4,598	-5.64% Decrease in Disparity
Intellectual Disability	21,557	21,376	16,869	4,507	-2.62% Decrease in Disparity
Hispanic	22,707	25,295	20,314	4,981	-3.57% Decrease in Disparity
Black / African American	4,997	5,462	4,293	1,169	-2.53% Decrease in Disparity
American Indian or Alaska Native	137	172	134	138	-1.26% Decrease in disparity
Monolingual Spanish Speakers	9,446	10,002	8,445	1,557	-3.37% Decrease in disparity

# POS Report Change

- Service Utilization: Early Start Per capita
  - Early Start Expenditures, separated and compared by race, ethnicity and language preference.
  - Data source: POS expenditures and authorization amount by FY from CMF and POS records.
- Population: Early Start participants age 0 to 36 months
  - Definition: How much utilization differs between racial groups and language groups, compared to the regional center's overall average.

# Individual & Family Experience

- Supporting participation in National Core Indicator (NCI) surveys to capture satisfaction and service outcomes.
- Assigning liaison staff to coordinate NCI data collection.
- Supporting families through enhanced service coordination when individuals have low or no POS.
- Using feedback to improve IPP/IFSP quality and outcomes.

# Person-Centered Planning

- Providing person-centered facilitation training to staff.
- Hosting informational outreach to educate individuals and families on person-centered practices.
- Ensuring individuals are actively involved in decisions about their services, goals, and supports.

# Early Start

## Submission of Completed ESR:

- Percentage of completed ESR submitted to DDS for children exiting Early Start, inclusive of all required fields.

## Planning for Services After Early Start

1. Percentage of children who receive a timely transition meeting at least 90 days prior to their third birthday.
2. Percentage of children transitioning from Early Start to Lanterman Act Services or
  - Provisional Eligibility, who have a completed IPP no more than 60 days following their third birthday.

# Equity and Cultural Competency

- Linguistic Diversity
  - Increase number of bilingual staff, including service coordinators, intake staff and first line supervisors, over FY 25-26 in one of the RC's top 5 languages spoken.



# Individual/Family Experience and Satisfaction

- Individual Program Plan experience:
  - Percent of IPP surveys received by the Department compared to total number of IPP's completed per quarter (locked/distributed)

# Person Centered Planning

- Person Centered Facilitation Skills
  - Regional centers have one certified person-centered plan facilitation trainer employed for every 10,000 people enrolled in services.
- Informational Outreach to Individuals and Families
  - Implementation of the informational outreach to individuals and families about person-centered practices.

# Innovation, Technology, & Accessibility

- Updating the IRC website to meet Web Content Accessibility Guidelines accessibility standards.
- Maintaining and improving online tools such as:
  - Service Provider Search Tool
  - Community Events Calendar
- Fact sheets and program guides
- Expanding virtual options for outreach, training, and service coordination when appropriate.

# Service Coordination and Regional Center Operations

- Choice of Services within Regional Centers
  - Number of vendors for each core service type, delivering services within the regional center catchment area, reported by zip code.
  - The number of vendors reporting services delivered under each service code, and within zip codes of the regional center.
- Timely Authorizations
  - Number of days between individual program plan (IPP) review and service authorization, reported as an average and range.
- Service Coordinator Competency
  - Number of new service coordinators who completed all requirements within the training standards and competencies.

# Service Coordination and Regional Center Operations

- Benefits - Medical Insurance Information
- Percentage of individuals enrolled in the regional center for whom complete, and up-to date medical insurance information is documented in the regional center case management system.
  - The data on medical insurance must follow the standard format that is available in the SANDIS ID#s/Insurance field.

# Public Input

- Comments are limited to three (3) minutes.
  - Participant can raise their virtual hand and be called on
  - We will unmute and start the clock
- Please refrain from providing testimonials.
- All input must be related to the FY 2026–2027 Performance Contract, and speakers should clearly identify the specific performance area their comments are addressing.

# Thank You and Stay Connected

- <https://www.inlandrc.org/>
  - Facebook
  - Instagram
  - Newsletters and email updates
  - Contact Us

