

April 22, 2026

Lavinia Johnson, Executive Director
Inland Regional Center
P.O. Box 19037
San Bernardino, CA 92423

Dear Lavinia Johnson:

The Department of Developmental Services (Department) received Inland Regional Center's (IRC) service coordinator caseload ratio survey on March 20, 2026. The data submitted indicates that, as of March 1, 2026, IRC did not meet all the required caseload ratios mandated by Welfare & Institutions Code (WIC) Section [4640.6\(c\)](#) and Article IX, Section 2 of the Fiscal Year 2025-2026 Regional Center Contract. Specifically, IRC did not meet the required caseload ratios for the categories highlighted in *yellow* in the following table:

Regional Center	On Waiver	Under 6 Years	Movers Within Last 12 Months	Over 5 Years, Non-Waiver, Non-Mover	Complex Needs	Low or No POS
WIC Required Ratios	1:62	1:40	1:45	1:66	1:25	1:40
IRC Number of Individuals Served	26,770	12,844	11	14,799	160	315
IRC Ratios	1:67	1:35	1:38	1:66	1:31	1:32

The Low or No Purchase of Service (POS) category in the table above is highlighted in *blue* because the data submitted by IRC indicates 10 mixed Low or No POS caseloads. Article IX, Section 2.b. of the FY 2025-2026 Regional Center Contract prohibits mixed Low or No POS caseloads.

Pursuant to WIC Section 4640.6(f), IRC is required to submit a plan of correction when caseload ratios are not met for two consecutive reporting periods. As part of the plan of correction, IRC must also remediate the noncompliance with the composition of the Low or No POS caseloads and eliminate having mixed Low or No POS caseloads. The plan of correction must be developed with input from the State Council on Developmental Disabilities, local organizations representing the individuals IRC serves, their family members, regional center employees, including recognized labor organizations, service

providers, and other interested parties. Please include in the plan of correction how feedback from all required community members was incorporated in accordance with WIC Section 4640.6(c).

The Department is available to provide technical assistance with the development of the plan of correction. Please email IRC's plan of correction within 60 days from the date of this letter to:

COB@dds.ca.gov

If you have any questions regarding this letter, please contact Willie Ramirez, Primary Regional Center Liaison, Community Operations Branch, at (951) 554-1048 or by email at Willie.Ramirez@dds.ca.gov.

Sincerely,

Original Signed by:

ERNIE CRUZ
Deputy Director
Community Services Division

cc: Maureen O'Connell, Inland Counties Regional Center, Inc.
Amy Westling, Association of Regional Center Agencies
Michi Gates, Department of Developmental Services
Tiffani Andrade, Department of Developmental Services
Jacqueline Gaytan, Department of Developmental Services
Elizabeth Tom, Department of Developmental Services
Ann Nakamura, Department of Developmental Services
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